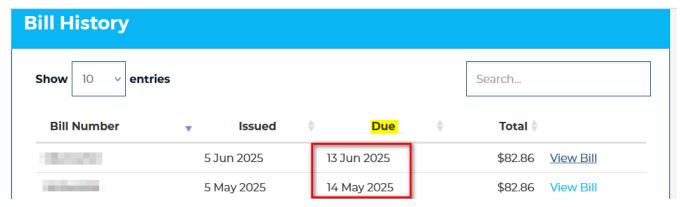# How to Determine Your Billing Cycle

Not Sure When Your Billing Cycle Starts?

You can easily check your billing cycle using either of the following methods:

Option 1: Via My Account

1. Log in to your **My Account** portal

2. Navigate to the **Billing** section and scroll down to Bill History

3. Check the **Due** on your most recent invoice.

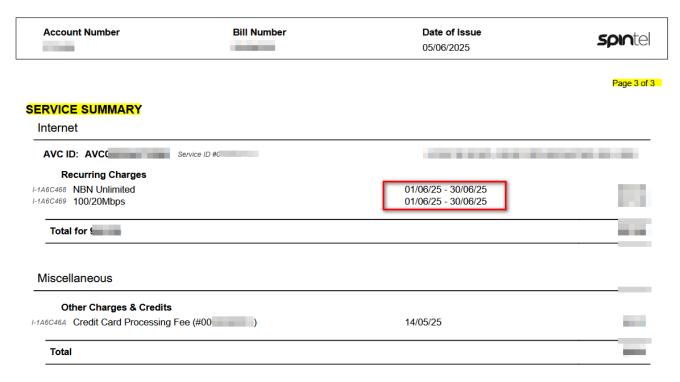**How to interpret your due date:**

- If your bill is due on or around the **14th** (this may shift slightly if it falls on a weekend or public holiday), your billing cycle runs from the **1st to the end of the month**. This means you're on the **1st bill run**.

- If your bill is due on the **28th** (this may shift slightly if it falls on a weekend or public holiday), your billing cycle runs from the **15th of the current month to the 14th of the following month**, which

indicates you're on the **2nd bill run**.

Option 2: By Reviewing Your Bill

Open your invoice and look at the service period listed:

- If the billing period shows the **1st to the end of the month**, you're on the **1st bill run**, with a due date around the **14th**.

- If it shows the **15th to the 14th of the next month**, you're on the **2nd bill run**, and your payment is due around the **28th**.

Account Number	Bill Number	Date of Issue	spintel
░░░░	░░░░	05/06/2025	

SERVICE SUMMARY

Internet

AVC ID: AVC░░░░░░░ *Service ID #0░░░░* ░░░░░░░░░░░░

Recurring Charges

| I-1A6C468 | NBN Unlimited | 01/06/25 - 30/06/25 | ░░ |
| I-1A6C469 | 100/20Mbps | 01/06/25 - 30/06/25 | |

Total for ░░░░   ░░░

Miscellaneous

Other Charges & Credits

| I-1A6C46A | Credit Card Processing Fee (#00░░░░░) | 14/05/25 | ░░ |

Total   ░░

Understanding your billing cycle can help you anticipate charges, especially when adding new services or reviewing your invoice.

Billing Processing Dates

Bills are **sent via email**, and payment is **automatically debited 7 days after the invoice date**.

Sample:

- **June 7** – You received your bill.

- **June 14** – This is the due date for payment.

- **Billing Period** – The bill covers service from **June 1 to June 30**.

Although the bill is received on the 7th, payment isn't due until the 14th. The charges reflect the whole month's service, billed in advance—from the start to the end of the month.

Need help?
If you're unsure or need further assistance, feel free to contact us — we're here to help.

Online URL:
https://articles.spintel.net.au/article/how-to-determine-your-billing-cycle.html