Setting Up SpinTel NBN: Will I Need a Username and Password?

Introduction

If you're a SpinTel customer looking for your NBN username and password, there's good news—you no longer need them! SpinTel has transitioned to a more efficient connection method called **IPoE (IP over Ethernet)**, which does away with the need for a username and password.

Let's walk you through why this change happened and how it benefits you.

What Happened to the NBN Login and Password?

In the past, SpinTel customers using NBN services would connect via **PPPoE (Point-to-Point Protocol over Ethernet)**, which required entering a username and password to authenticate your internet connection. However, SpinTel has now adopted **IPoE**, a more advanced and streamlined method, so you no longer need to manually input login credentials.

Why SpinTel Uses IPoE

1. **Simplicity**: With IPoE, there's no need for a username or password—your modem/router automatically handles the connection.
2. **Faster Setup**: As a new or returning customer, you can get online faster since you no longer need to wait for login details or configure them yourself.

3. **More Reliable**: IPoE provides a more stable and efficient connection, reducing the chances of drops or slowdowns compared to PPPoE.

How to Set Up Your BYO Modem with IPoE

To enjoy the benefits of IPoE, ensure your modem/router is set up correctly. Here's how you can configure your BYO modem:

Access Modem/Router Settings

Connect your computer or mobile device to the modem/router using another Ethernet cable or via Wi-Fi. Open a web browser and enter the router's IP address (usually something like 192.168.1.1 or 192.168.0.1).

Login

Enter the default username and password for your router. This information is typically found on a sticker on the modem/router or in the router's manual.

Set Connection Type to IPoE

- Navigate to the WAN or Internet settings section. You'll find this in the modem's settings under the "Advanced" or "Setup" section.
- Select the connection type as IPoE (or sometimes it's labelled as Dynamic IP or DHCP).

Save Settings

Save the changes and allow the modem/router to apply the new settings. It should connect automatically without needing a username or password.

PPPoE: A Backup Solution for BYO Modems

While IPoE is the standard protocol for SpinTel NBN connections, PPPoE can be a useful backup option, especially for customers using Bring Your Own (BYO) modems. If your BYO modem isn't configuring for IPoE, setting up a PPPoE connection with your NBN login credentials can be a practical workaround.

SpinTel Modems: Simplified Setup

For SpinTel-provided modems, everything is made easy with pre-configured settings that are optimised for your connection. Simply plug in your modem, and it will automatically connect to the NBN network. This plug-and-play approach saves you time and eliminates the need for manual adjustments, ensuring a smooth internet experience.

How Can SpinTel Help?

If you're unsure about your modem setup or experiencing connection issues, SpinTel's support team is always ready to assist. They can guide you through updating your modem settings or ensure everything is working as it should.

In Summary

For SpinTel NBN customers, there's no need for login credentials anymore. With the move to IPoE, getting connected is easier and faster. Simply set your modem to IPoE, and you're ready to enjoy your internet service without the hassle of usernames or passwords.

If you need further assistance, SpinTel's friendly support team is here to help!