

Does My SIM-Only Plan Have Access to Optus 5G?

With the growing availability of Optus 5G across Australia, many customers are asking whether their current SIM-only plan supports 5G or is limited to 4G.

Here's everything you need to know:

Q: How do I know if my plan includes access to Optus 5G?

Your plan's network access depends on the specific plan you signed up for.

- Some **SIM-only plans include 5G access**, while others are limited to 4G.
- You can check your plan details by logging into **My Account** or contacting our **Sales Team** at **13 22 10** for confirmation.

Q: Will I need a 5G-capable phone to use Optus 5G?

Yes. Even if your plan includes 5G, you will **only be able to use it with a 5G-compatible device**.

- If your phone only supports 4G, you'll remain on the 4G network regardless of your plan.

Q: How can I check if my area has Optus 5G coverage?

To enjoy 5G speeds, both your plan and device must support it *and* 5G must be available in your location.

- Visit the official [Optus Coverage Map](#)
- Enter your suburb or postcode to confirm whether 5G is available in your area.



MOBILE COVERAGE

You can also check our network status [here](#).



Q: My device supports 5G, but I'm not seeing 5G coverage. What should I check?

Here are a few steps to troubleshoot:

- **Ensure network mode is set to Auto or 5G preferred.** Some devices allow manual network selection.
- **Check your location:** You may have moved out of a 5G zone.
- **Restart your phone** or toggle airplane mode on and off to reconnect.

Q: What should I do if I'm still unsure whether I have 5G access?

If you're not sure whether your plan supports 5G, or if you'd like to upgrade:

Call our Sales Team at 13 22 10

They can help verify your current plan and recommend suitable 5G options.

Online URL:

<https://articles.spintel.net.au/article/does-my-sim-only-plan-have-access-to-optus-5g.html>