Ordering a new SpinTel service

Joining SpinTel is a straightforward process, and you have several options to choose from:

- 1. **Ordering Online:** Visit our <u>website</u> and follow the simple steps to sign up for our services.
- 2. **Chatting with Us:** Click on the chat icon in the lower right corner of this screen to speak with one of our representatives in real-time. They can guide you through the process and answer any questions you may have.
- 3. **Talking to Our Sales Team:** If you prefer a more personal touch, you can call our Sales Team at 13 22 10. They will help you with the signup process and provide any additional information you might need.

What are the required documents to join SpinTel?

To become a SpinTel customer, you'll need the following:

- An Australian Address: This is required to set up your service.
- A Valid ID: Acceptable forms of identification include a Driver's license, Medicare card, Passport, or VISA.

Additional Documentation:

If you've recently moved or relocated, we may ask for a proof of occupancy document to verify your new address. This can be:

- A utility bill with your name and address
- A letter from a real estate agent
- A lease agreement

These documents help us ensure that your service is set up correctly and that there are no delays in getting you connected.

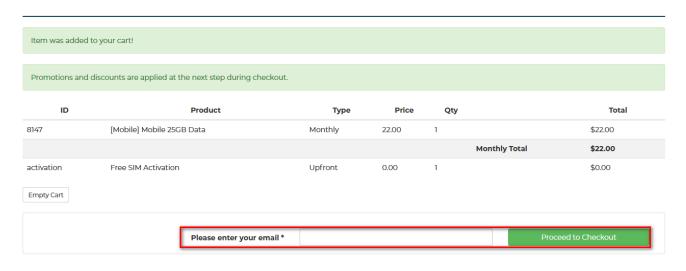
Steps on how to place an order online

1. Visit <u>spintel.net.au</u> and click on the service and options that best suit your needs.



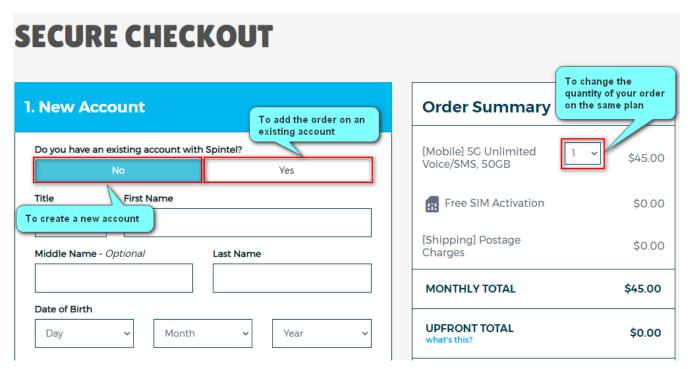
2. Enter your email address and click **Proceed to New Checkout**.

CONFIRM YOUR ORDER



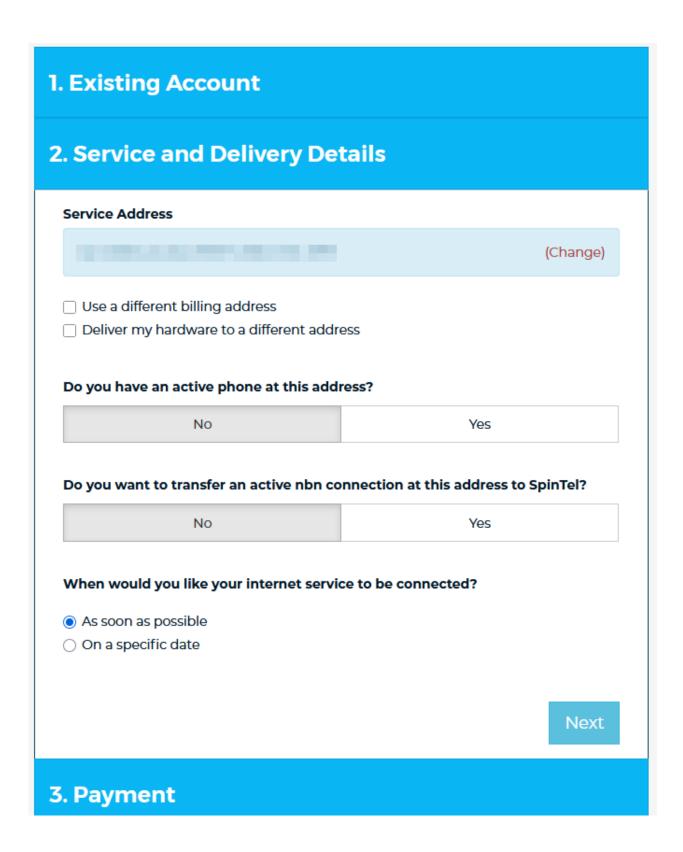
- 3. On the Secure Checkout Page, select
 - YES if you want to add your order to your existing account (this will ask you to enter your My Account logins)

• NO - if you want to sign up for a new account (this will ask you to fill out the form)



4. Service and Delivery Details

Please provide all the required information. A **physical address is required** to proceed, as **PO Box addresses are not accepted** by our system for verification and delivery purposes.

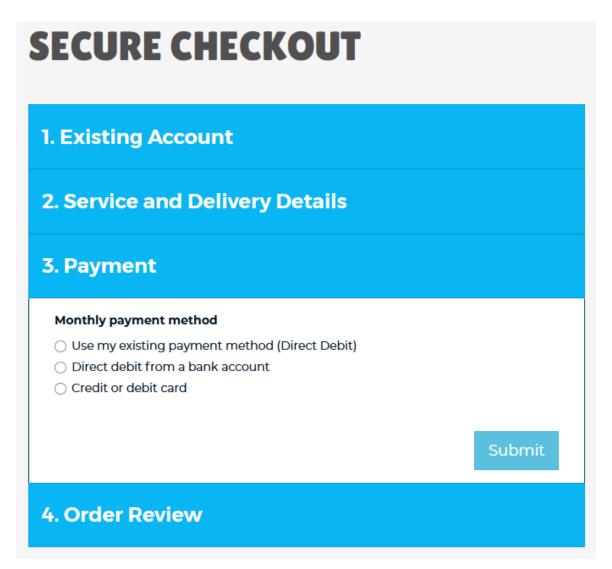


5. Payment

The bank details you provide will be used for any applicable **upfront charges**. This will also serve as your **default payment method** for future bills, with

automatic payments set up to help ensure uninterrupted service.

If needed, you can <u>update your saved payment information</u> anytime through **My Account**.



6. Order Review

Please review your order carefully. Once everything looks correct, **tick the checkbox to accept the terms and conditions**, then click **Submit** to finalise your order.

☐ I have reviewed Terms and Conditions, Privace Backup Terms and Customer Service Guaran purchase	
	SUBMIT ORDER

Online URL:

https://articles.spintel.net.au/article/ordering-a-new-spintel-service.html