# Configuring Technicolor Modem for SpinTel NBN

## How do you know if your Technicolor modem is compatible with nbn?

There are 2 different types of ports you need to check whether your modem is compatible with the type of nbn service that you have on your premise.

**1. DSL port** - often grey in colour, uses RJ11 cable. This is the same as the old telephone cable you would use to plug your home phone into the wall socket.



**2. WAN port** - Also known as the internet port that uses RJ-45 Ethernet cable to connect your Technicolor modem to the nbn connection device.



Some modems have both of these ports, and some only have one. To identify which port is required for your nbn type of service, check the table below.

Modem connection type	Authentication
Router/WAN connection	IPOE/Dynamic/DHCF
VDSL Modem required	IPOE/Dynamic/DHCF
VDSL Modem required	IPOE/Dynamic/DHCF
	Router/WAN connection Router/WAN connection Router/WAN connection Router/WAN connection VDSL Modem required

#### **How Do You Set up Your Technicolor Modem?**

- 1. If there is **no NBN Connection Box** installed, connect the DSL port on the back of your Technicolor modem to your phone wall socket using a phone cable.
- 2. If **there is an NBN Connection Box** installed, connect to the WAN/Internet port on the back of your modem to your NBN Connection Box.
- 3. Connect any of the LAN ports on the back of your modem to your PC (optional)
- 4. Plug the NBN connection box, if there's any, to the power socket
- 5. Connect the power port on the back of your modem to your power socket.
- 6. Ensure the modem is not locked to a specific provider. If it is, contact your provider to unlock it or use an unlocked modem.
- 7. Perform a factory reset on the modem if needed. Reconnect your devices using the default login credentials, which are typically found on the modem label.
- 8. Open a web browser and enter the modem's default IP address to

#### configure the modem for IPoE set-up.

#### **How Do Log Into Your Technicolor Modem?**

To access the modem interface, please make sure your device is connected to your Technicolor modem through a wired or wireless connection.

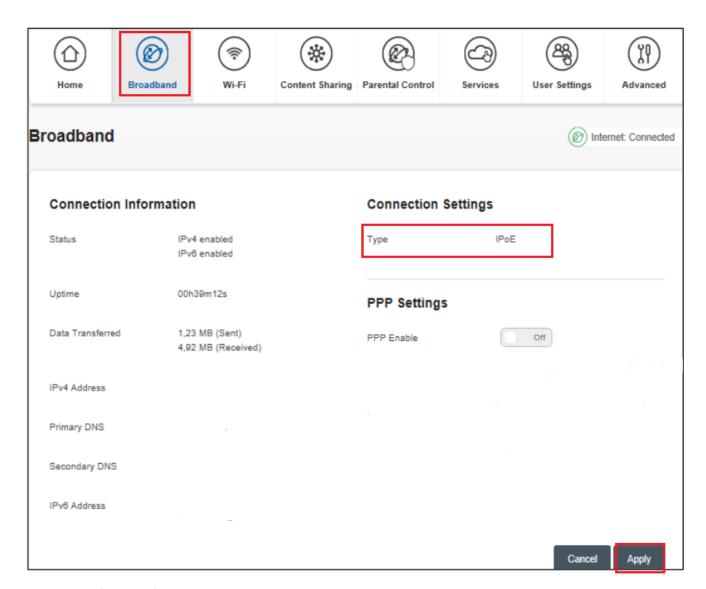
1. Enter 192.168.0.1 in the address bar of a web browser.

If the IP address does not work, please check the label attached to the back of the modem/router. Else, check your router's IP address. For instructions, click here.

2. Enter **admin** for both the username and password and click Login. If you have changed the login credentials, please enter the current username and password for your modem interface.

### **How Do You Configure Your Technicolor Modem?**

- 1. From the navigation panel, click the Broadband tab
- 2. Disable PPP and make sure the Connection Settings Type is set to IPoE
- 3. Click **Apply** to update the settings.



Wait **3-5 minutes** for the modem to go online, then test the service.

Alternatively, you can configure the internet through the Advanced tab

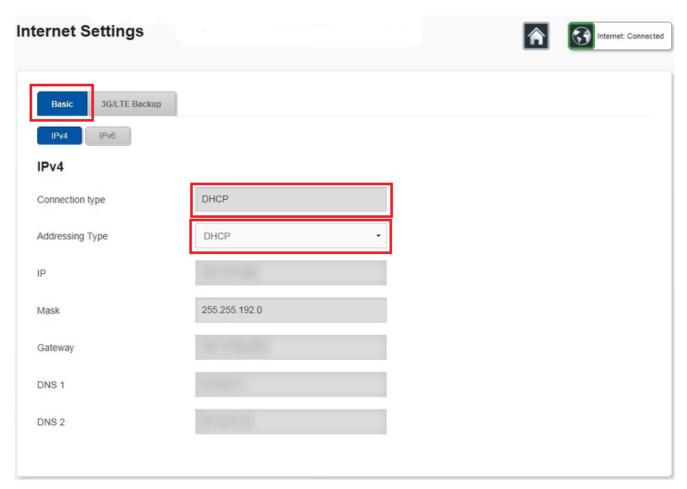
Go to the Advanced tab

**Belect Internet Settings** 

**Click Basic** 

Choose IPoE/ Dynamic/ Automatic / DHCP on Connection Type

**D**lick **Apply** to update the settings



Wait **3-5 minutes** for the modem to go online, then test the service. If your modem has any existing profiles configured, make sure to delete them to avoid double authentication or connection issues. You can usually find these profiles in your modem's settings under sections like 'Internet Settings,' 'WAN Setup,' or 'PPP Connections.

#### **Setting up your Home Phone**

If your order includes a Home Phone service, it's time to get it up and running. This detailed <u>guide</u> will walk you through every step needed to set up your home phone using your own modem.

#### Online URL:

https://articles.spintel.net.au/article/configuring-technicolor-modem-for-spintel-nbn.html