

Configuring Sagemcomm Modem for SpinTel NBN

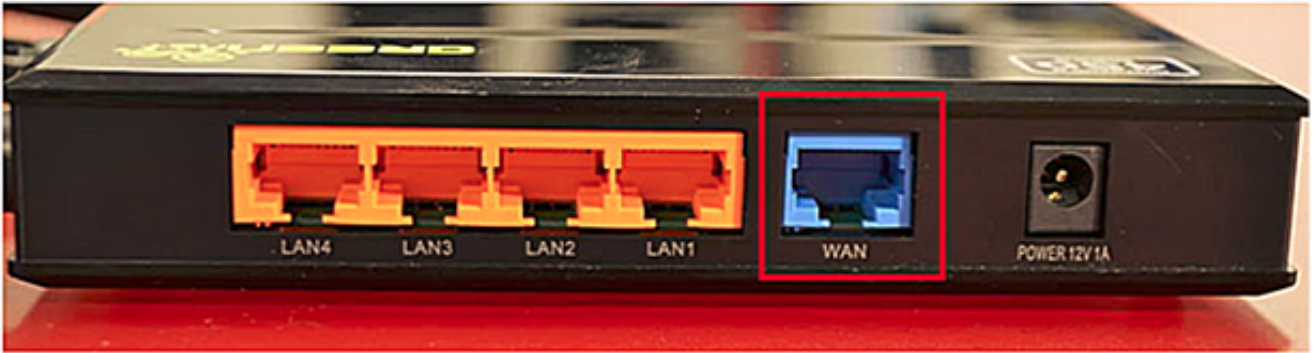
How do you know if your Sagemcomm modem is compatible with nbn?

There are 2 different types of ports you need to check whether your modem is compatible with the type of nbn service that you have on your premise.

1. DSL port - often grey in colour, uses RJ11 cable. This is the same as the old telephone cable you would use to plug your home phone into the wall socket.



2. WAN port - Also known as the internet port that uses RJ-45 Ethernet cable to connect your Sagemcomm modem to the nbn connection device.



Some modems have both of these ports, and some only have one. To identify which port is required for your nbn type of service, check the table below.

| NBN type | Modem connection type | Authentication |
|-----------------------|-----------------------|------------------------|
| Fibre to the Premise | Router/WAN connection | IPOE/Dynamic/DHCP/Auto |
| Fixed Wireless | Router/WAN connection | IPOE/Dynamic/DHCP/Auto |
| Hybrid Fibre Coaxial | Router/WAN connection | IPOE/Dynamic/DHCP/Auto |
| Fibre to the Curb | Router/WAN connection | IPOE/Dynamic/DHCP/Auto |
| Fibre to the Node | VDSL Modem required | IPOE/Dynamic/DHCP/Auto |
| Fibre to the Basement | VDSL Modem required | IPOE/Dynamic/DHCP/Auto |

How Do You Set up Your Sagemcomm Modem?

1. If there is **no NBN Connection Box** installed, connect the DSL port on the back of your Sagemcomm modem to your phone wall socket using a phone cable.
2. If **there is an NBN Connection Box** installed, connect to the WAN/Internet port on the back of your modem to your NBN Connection Box.
3. Connect any of the LAN ports on the back of your modem to your PC (optional)
4. Plug the NBN connection box, if there's any, to the power socket
5. Connect the power port on the back of your modem to your power socket.

How Do You Log Into Your Sagemcomm Modem?

To access the modem interface, please make sure your device is connected to your Sagemcomm modem through a wired or wireless connection.

1. Enter **10.0.0.138** in the address bar of a web browser.

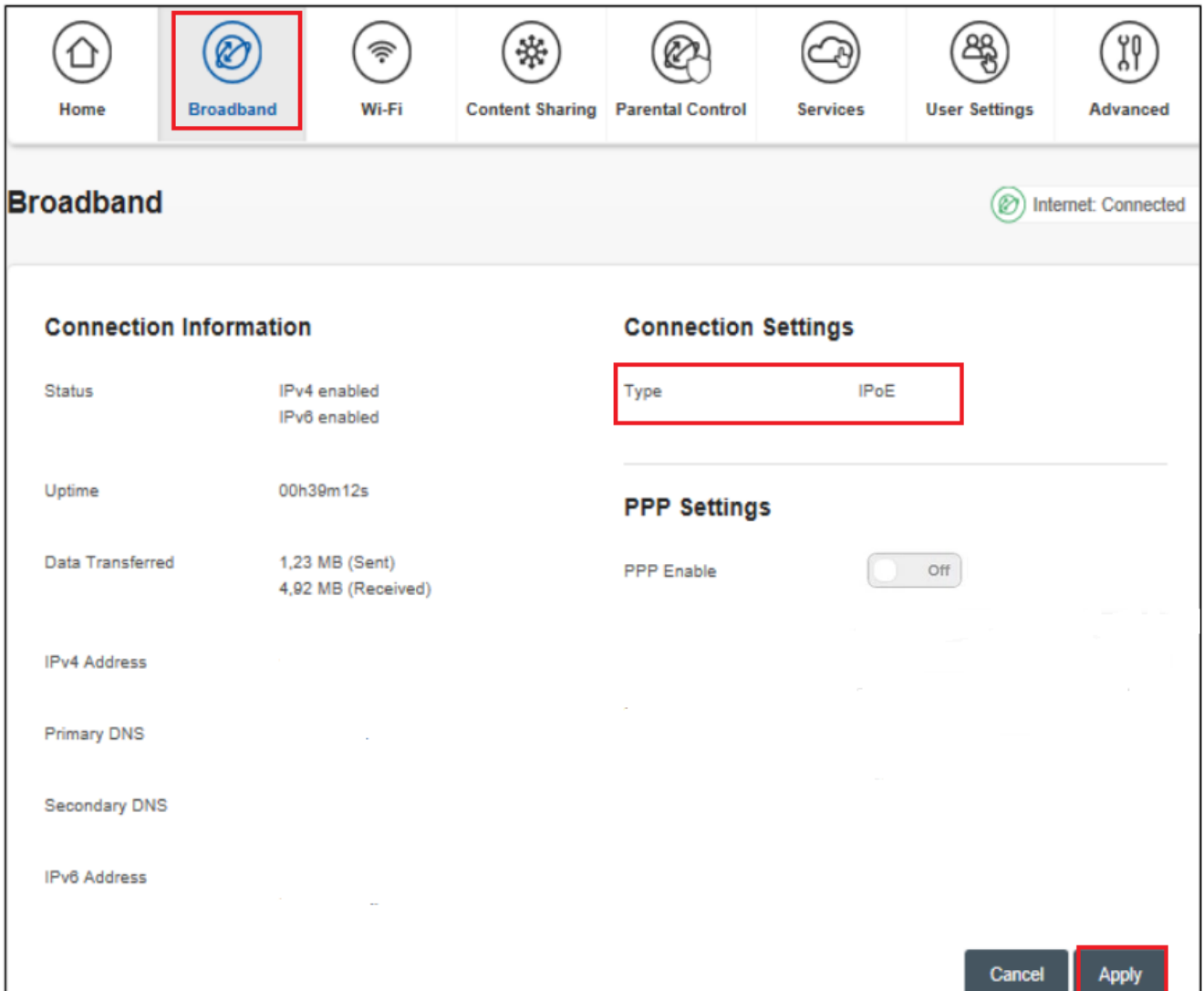
If the IP address does not work, please check the label attached to the back of the modem/router. Else, check your router's IP address. For instructions, click [here](#).



2. Enter **admin** for both the username and password and click Login. If you have changed the login credentials, please enter the current username and password for your modem interface.

How Do You Configure Your Sagemcomm Modem?

1. From the navigation panel, click **the Broadband** tab
2. **Disable PPP** and make sure the Connection Settings Type is set to **IPoE**
3. Click **Apply** to update the settings.



Wait **3-5 minutes** for the modem to go online, then test the service.

Alternatively, you can configure the internet through the Advanced tab

Go to the **Advanced** tab

Select **Internet Settings**

Click **Basic**

Choose **IPoE/ Dynamic/ Automatic / DHCP** on Connection Type

Click **Apply** to update the settings

Internet Settings



Internet: Connected

Basic

3G/LTE Backup

IPv4

IPv6

IPv4

Connection type

DHCP

Addressing Type

DHCP

IP

Mask

255.255.192.0

Gateway

DNS 1

DNS 2

Wait **3-5 minutes** for the modem to go online, then test the service.

Setting up your Home Phone

If your order includes a Home Phone service, it's time to get it up and running. This detailed [guide](#) will walk you through every step needed to set up your home phone using your own modem.

Online URL:

<https://articles.spintel.net.au/article/configuring-sagemcomm-modem-for-spintel-nbn.html>