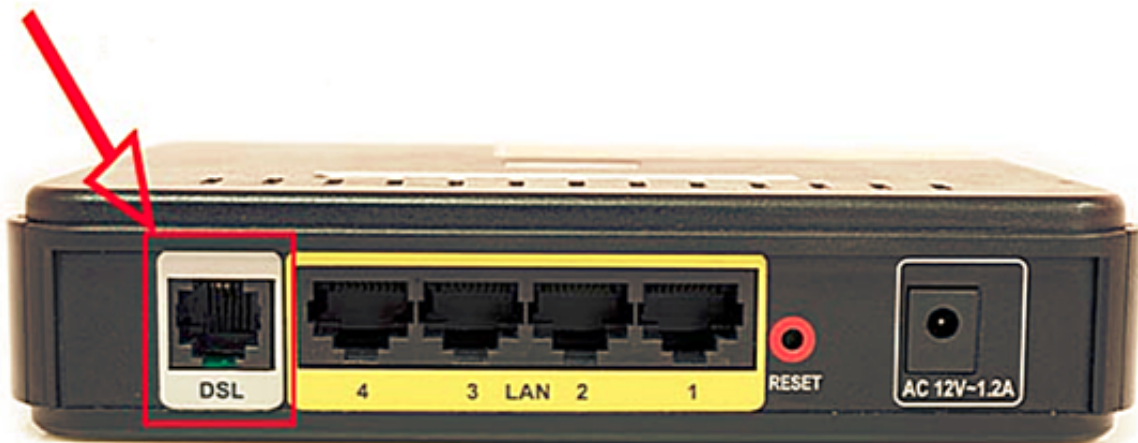


Configuring Netgear Modem for SpinTel NBN

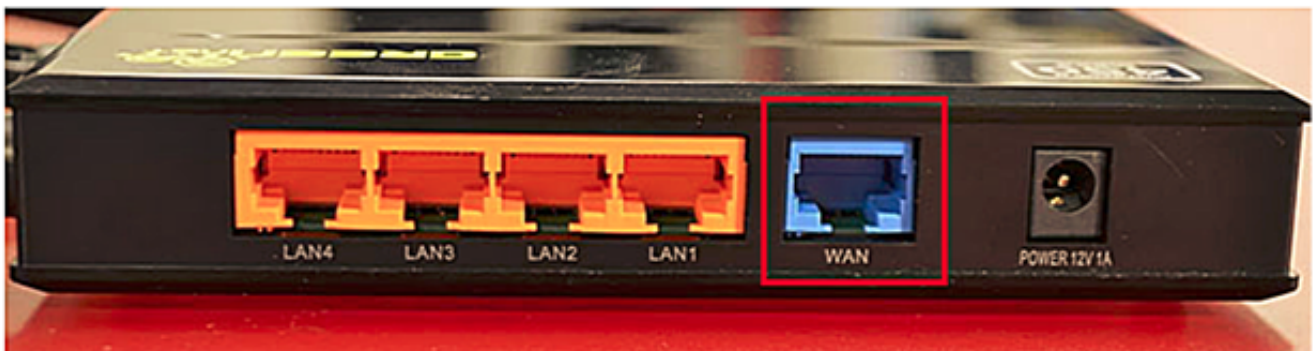
How do you know if your Netgear modem is compatible with nbn?

There are 2 different types of ports you need to check whether your modem is compatible with the type of nbn service that you have on your premise.

1. **DSL port** - often grey in colour, uses RJ11 cable. This is the same as the old telephone cable you would use to plug your home phone into the wall socket.



2. **WAN port** - Also known as the internet port that uses RJ-45 Ethernet cable to connect your Netgear modem to the nbn connection device.



Some modems have both of these ports, and some only have one. To identify which port is required for your nbn type of service, check the table below.

NBN type	Modem connection type	Authentication
Fibre to the Premise	Router/WAN connection	IPOE/Dynamic/D
Fixed Wireless	Router/WAN connection	IPOE/Dynamic/D
Hybrid Fibre Coaxial	Router/WAN connection	IPOE/Dynamic/D
Fibre to the Curb	Router/WAN connection	IPOE/Dynamic/D
Fibre to the Node	VDSL Modem required	IPOE/Dynamic/D
Fibre to the Basement	VDSL Modem required	IPOE/Dynamic/D

How Do You Set up Your Netgear Modem?

1. If there is **no NBN Connection Box** installed, connect the DSL port on the back of your Netgear modem to your phone wall socket using a phone cable.
2. If **there is an NBN Connection Box** installed, connect to the WAN/Internet port on the back of your modem to your NBN Connection Box.
3. Connect any of the LAN ports on the back of your modem to your PC (optional)
4. Plug the NBN connection box, if there's any, to the power socket

5. Connect the power port on the back of your modem to your power socket.
6. Ensure the modem is not locked to a specific provider. If it is, contact your provider to unlock it or use an unlocked modem.
7. Perform a factory reset on the modem if needed. Reconnect your devices using the default login credentials, which are typically found on the modem label.
8. Open a web browser and enter the modem's default IP address to configure the modem.

How Do You Log Into Your Netgear Modem?

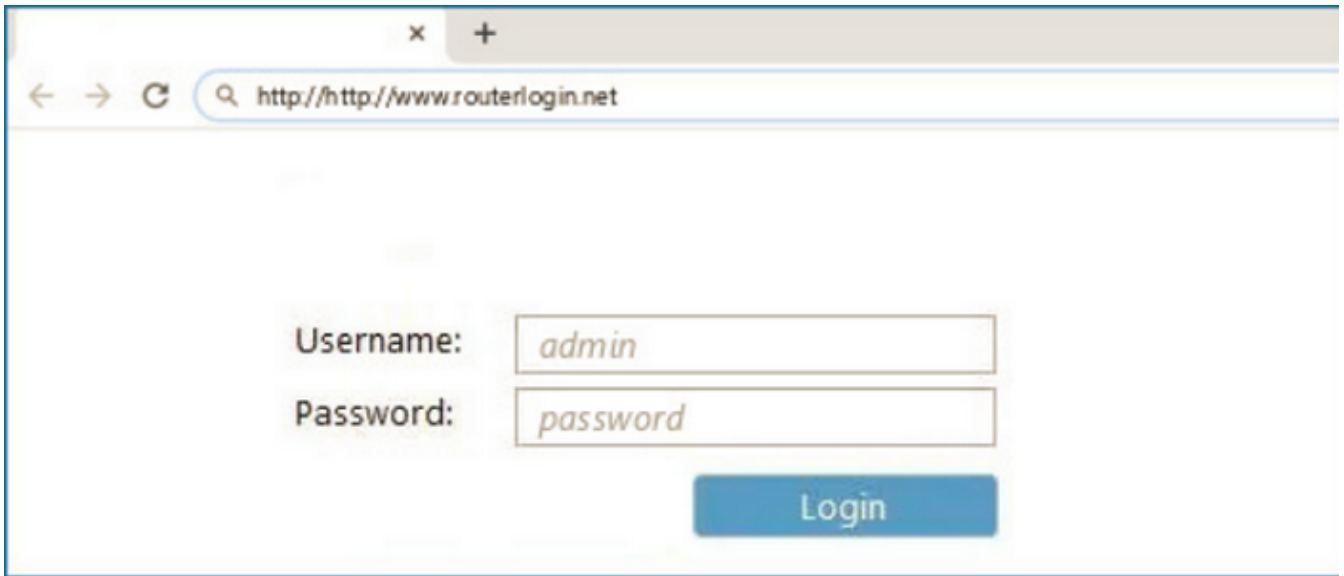
To access the modem interface, please make sure your device is connected to your Netgear modem through a wired or wireless connection.

Type <http://www.routerlogin.net> or <http://www.routerlogin.com>.

If the IP address does not work, please check the label attached to the back of the modem/router. Else, check your router's IP address. For instructions, click [here](#).

1. login screen displays. Enter the router user name and password. The user name is **admin**. The default password is **password**.

If you have changed the login credentials, please enter the current username and password for your modem interface.



How Do You Configure Your Netgear Modem?

1. From the navigation panel, go to the **Basic** tab
2. Click **Internet** on the left-hand panel
3. Select **No** on "Does your Internet connection require a login?"
4. Leave any other settings to their default.
5. Click **Apply** to update the settings.

NETGEAR genie

Logout
Firmware Version
English

BASIC ADVANCED

Home
Internet
Wireless
Attached Devices
Parental Controls
ReadySHARE
Guest Network

Internet Setup

Apply X Cancel Test

Does your Internet connection require a login?
 Yes
 No

Account Name (If Required) _____
Domain Name (If Required) _____

Internet IP Address
 Get Dynamically from ISP
 Use Static IP Address
IP Address: 206 . 132 . 59 . 76
IP Subnet Mask: 255 . 255 . 255 . 128
Gateway IP Address: 206 . 132 . 59 . 1

Domain Name Server (DNS) Address
 Get Automatically from ISP
 Use These DNS Servers
Primary DNS: 0 . 0 . 0 . 0
Secondary DNS:

Wait **3-5 minutes** for the modem to go online, then test the service. Reboot modem if needed.

If you are still unable to connect, you may try the following:

Go to the **Advance** tab

Select **Setup** on the left-hand panel

Select **Internet Setup**

Select **No** on "Does your Internet connection require a login?"

Leave any other settings to their default.

Click **Apply** to update the settings.

The screenshot shows the Netgear Genie web interface. At the top left is the 'NETGEAR genie' logo. On the right, there are 'Logout', 'Firmware Version', and 'English' dropdown menus. The main navigation bar has 'BASIC' and 'ADVANCED' tabs, with 'ADVANCED' selected. A left-hand sidebar contains various setup options: 'ADVANCED Home', 'Setup Wizard', 'WPS Wizard', 'Setup', 'Internet Setup' (highlighted with a red box), 'Wireless Setup', 'WAN Setup', 'LAN Setup', 'QoS Setup', 'Guest Network', 'USB Storage', 'Security', 'Administration', and 'Advanced Setup'. The main content area is titled 'Internet Setup' and contains the following settings:

- Does your Internet connection require a login?
 Yes
 No
- Account Name (If Required): [text input]
- Domain Name (If Required): [text input]
- Internet IP Address:
 Get Dynamically from ISP
 Use Static IP Address
IP Address: 206 . 132 . 59 . 76
IP Subnet Mask: 255 . 255 . 255 . 128
Gateway IP Address: 206 . 132 . 59 . 1
- Domain Name Server (DNS) Address:
 Get Automatically from ISP
 Use These DNS Servers
Primary DNS: 0 . 0 . 0 . 0
Secondary DNS: [text input]

At the top of the main content area, there are three buttons: 'Apply' (highlighted with a red box), 'Cancel', and 'Test'.

Wait **3-5 minutes** for the modem to go online, then test the service.

Have a Home Phone included in your service package? Follow this [guide](#) to set up your Home Phone using your BYO modem.

Online URL:

<https://articles.spintel.net.au/article/configuring-netgear-modem-for-spintel-nbn.html>