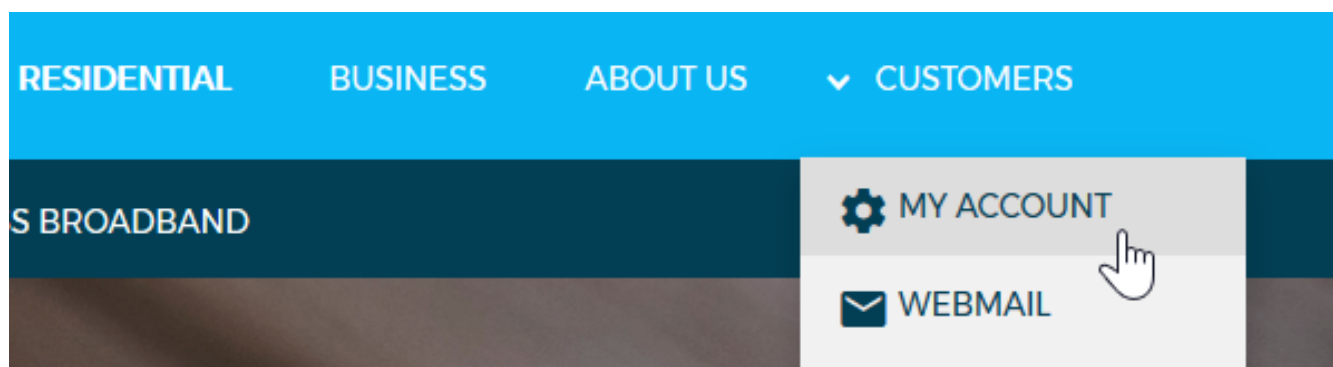


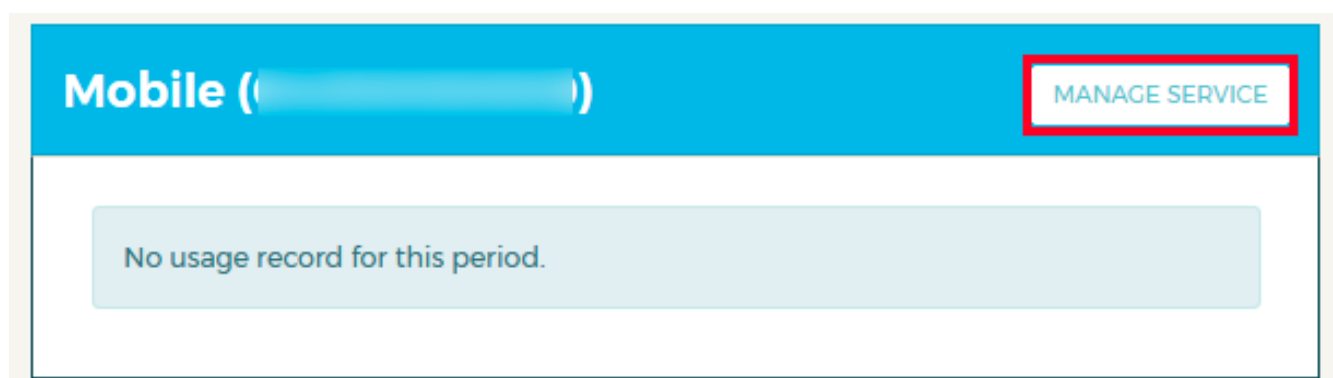
# How to Enable or Disable Voicemail for Your Mobile Service

To enable or disable your voicemail, follow these steps:

1. Visit [spintel.net.au](http://spintel.net.au)
2. Click **Customers** and select **My Account** to log in to your online account.



3. Once logged in, click **Manage Service** for the mobile service you want to update.



4. Scroll down to Service Management and click **Change Service settings**

## Service Management

Change my plan

Change my service nickname

Change my emergency contact details

Purchase a data-block

Change service settings

5. Use the **toggle switch** to turn **Voicemail ON** (to activate) or **OFF** (to deactivate).

### Voicemail Options

Voicemail\*

Off

6. Scroll down and click **Update Settings** to save your changes.

Update Settings

**Note: Mobile voicemail service** can also be **personalised** by dialing **321** from the handset. If you are trying to **extend ring time** before call diverts to

**voicemail**, click [here](#) for the steps.

Online URL:

<https://articles.spintel.net.au/article/how-to-enable-or-disable-voicemail-for-your-mobile-service.html>