


Can I use the SpinTel SIM on my current phone?



Yes, however, you have to check first whether it is tied to a specific network or whether it is unlocked before you commit to using our service.

What does it mean if a phone is locked?

If a cell phone is locked, it means that the phone can only be used on one specific carrier's network, like only Telstra service, or only on Optus. Carriers will install software on the phone to lock it to their network.

How do I check if the phone is locked?

There are a few ways to tell if your phone is unlocked. However, the best step is to try out different providers' SIM cards on your phone.

Turn off your phone and then insert another provider's SIM. If you see something like the screen below, then that means the phone is locked to a carrier.



What to do if your phone is locked?

If the phone is no longer under contract or if it was purchased outright, rather than on an installment payment plan, you can have it unlocked by the carrier. You can check the links below to check on how you can request for the phones to be unlocked.

[How do I unlock my Telstra Mobile?](#)

[Unlocking your device from Vodafone.](#)

Any Optus-locked mobile phones are compatible as we are using Optus coverage. You only need to order a new SIM from us and start using our plans.

Online URL:

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