

# How to activate a new mobile number?



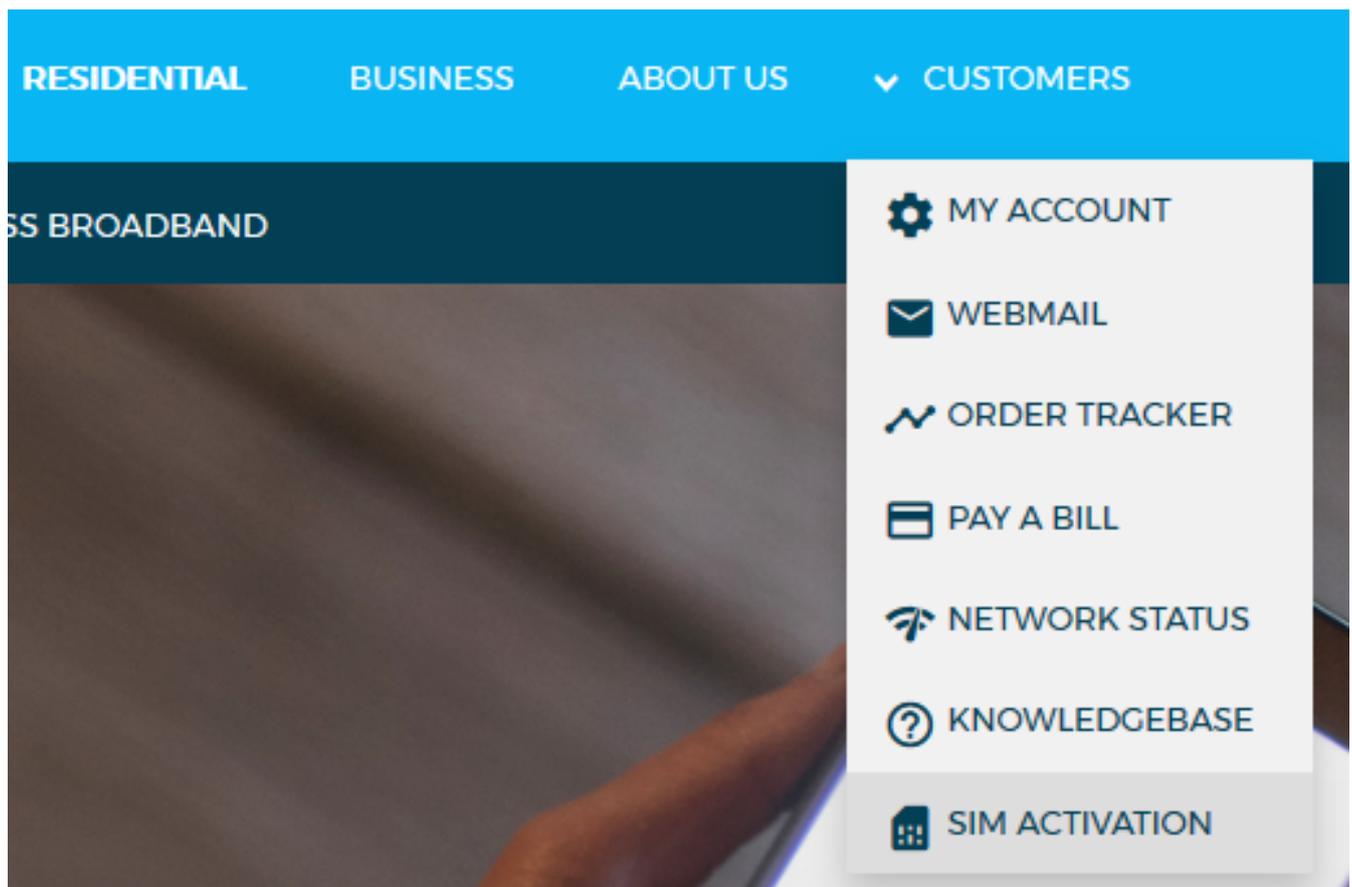
## **Important: Before Activation**

Ensure you have your SpinTel SIM with you. For eSIM users, you will receive an email with a QR code after activation. Follow the instructions below before installing your eSIM.

## **Steps on How to Activate Your SIM Card**

These steps apply whether you are activating a new number for mobile service or for Home Wireless Broadband:

1. Visit [spintel.net.au](https://spintel.net.au)
2. Select **Customers** and then [SIM Activation](#).



3. Enter your credentials and click on **Login**.

# SIM CARD ACTIVATION

Activating your SIM is easy, just login below using your SpinTel username and password.

New mobile number activations take about an hour. If you're transferring your number just keep using your old SIM until it stops working, usually this takes 1-3 days depending on your current provider.

Login	Confirm Activation	Completed
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Login using your SpinTel username and password

**Username**

**Password**

[Forgotten username or password?](#)

4. Enter the details correctly to submit and validate the activation.

- **SIM Card:** This shows a list of any valid activations on the account. You can only activate one at a time, but on the last page you can click **Activate Another SIM** to come back here.
- **Activation Type:** Select **activate a new mobile number** if you are getting a new mobile number.
- **Mobile Number:** Select a new number from the list and hit **Submit**.

**SIM Card**  ▼  
You can only activate one SIM at a time, confirm your SIM number matches before clicking Submit.

**Activation Type**  
 **Activate a new mobile number**  
 Transfer an active mobile number to SpinTel

**Mobile Number**

5. A confirmation page will display. Activation will take 1-5 minutes and you'll simply need to insert the SIM into your device.

For eSIM, you'll receive an email with a QR code after activation. Follow these [steps](#) in installing your eSIM.

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Thanks for activating your SIM, we will email you more information on your activation shortly.

Online URL:

<https://articles.spintel.net.au/article/how-to-activate-a-new-mobile->

number.html