Managing Mobile Service Features via My Account

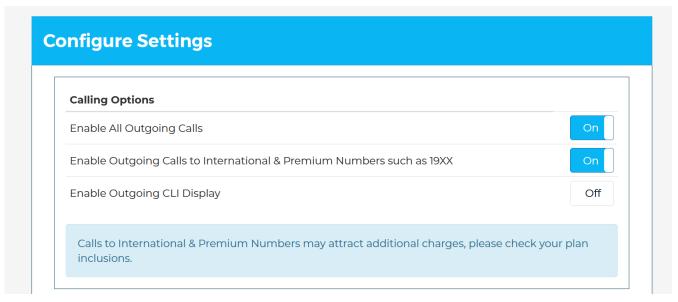
Managing your mobile service features, such as calls, SMS, or voicemail, is quick and easy through **My Account**. You can enable or disable specific features to suit your preferences.

Important Note: Disabling a mobile service feature will restrict its usage on your account but will not affect any associated monthly charges.

Service Settings You Can Manage

Calling Options

- Enable/Disable All Outgoing Calls Control whether your number can make outgoing calls.
- Enable/Disable International and Premium Numbers Manage calls to numbers like 19XX and international destinations.
- Enable/Disable Outgoing CLI Display Control whether your number is visible to the person you call.



SMS Options

• Enable/Disable Outgoing SMS – Manage whether your mobile service can send text messages.



Voicemail Option

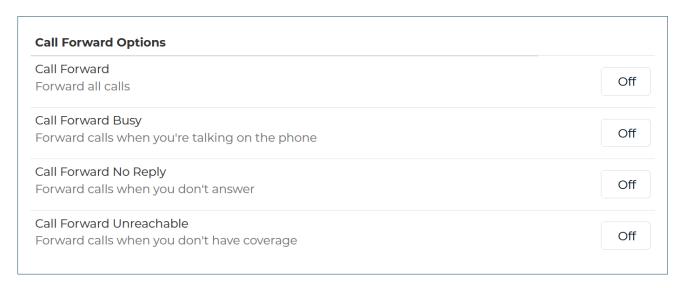
• Enable/Disable Voicemail – Turn voicemail on or off for your service.



Call Forwarding Options

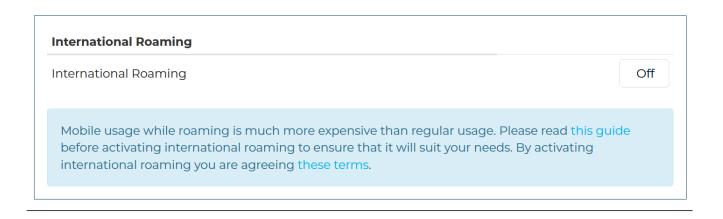
- Call Forward Forward all incoming calls to another number.
- Call Forward Busy Forward calls when your phone line is busy.
- Call Forward No Reply Forward calls when you don't answer.
- Call Forward Unreachable Forward calls when your phone is out of

coverage or switched off.



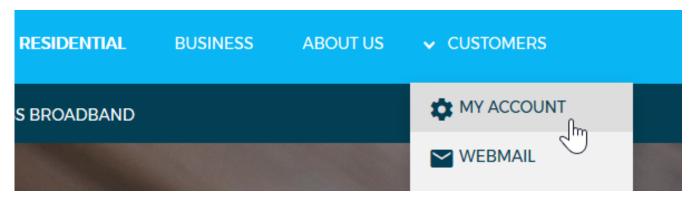
International Roaming

• Enable/Disable International Roaming—This option allows you to control your ability to make and receive calls, send SMS, or use data when overseas.

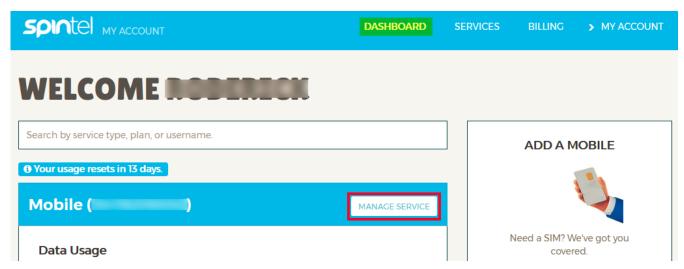


How to Enable/Disable Mobile Service Features

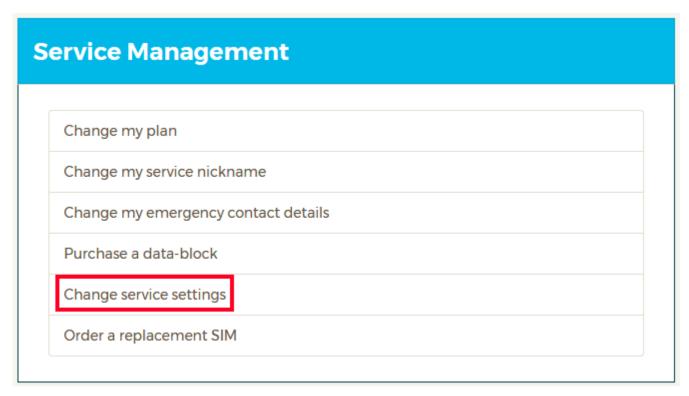
- 1. Visit the SpinTel Website: Open a browser and go to spintel.net.au.
- 2. Login to My Account: Click on Customers and then select My Account.



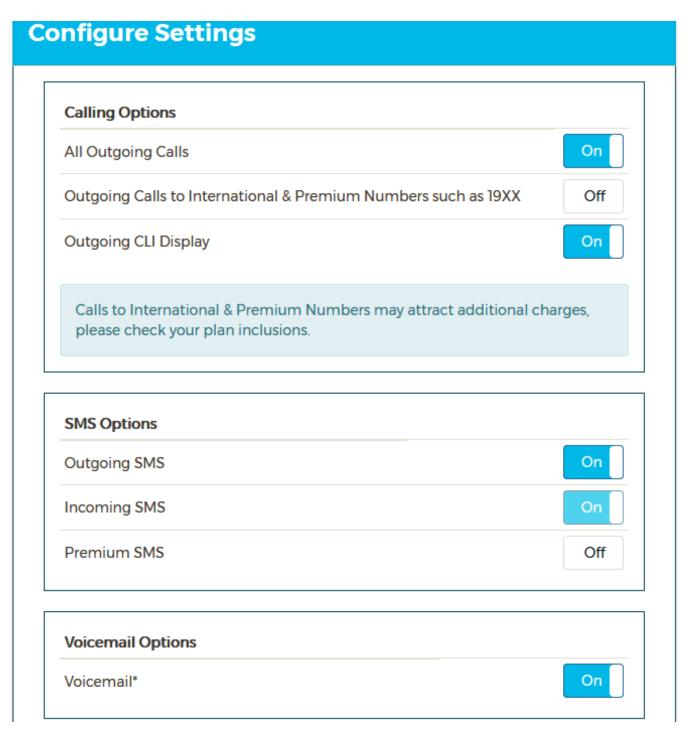
3. **Select Your Service**: If you have multiple services, select the mobile service you want to manage from the dashboard and click Manage Service.



4. **Access Service Management**: Scroll down to Service Management and click Change Service Settings.



5. **Configure Settings**: Scroll to the Configure Settings section. Use the toggle switches to turn features ON or OFF based on your preferences.



6. **Submit Changes**: Click Update Settings to save your changes.

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When Changes Take Effect

Changes are typically applied within 15 minutes to 4 working hours. By managing these settings through My Account, you can customise your mobile service experience conveniently and efficiently.

Online URL:

https://articles.spintel.net.au/article/managing-mobile-service-features-via-my-account.html