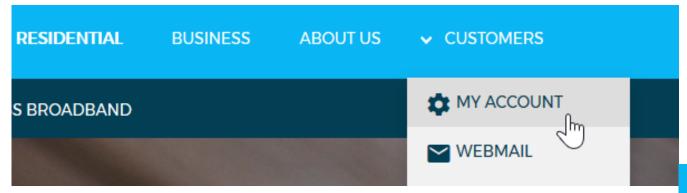
Activate mobile call forwarding feature

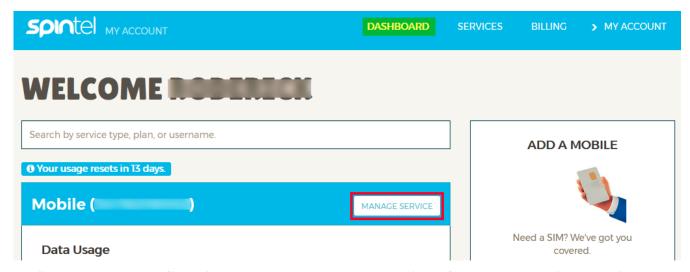
- 1. Visit <u>spintel.net.au</u>
- 2. Login to My Account by clicking on Customers and then My Account



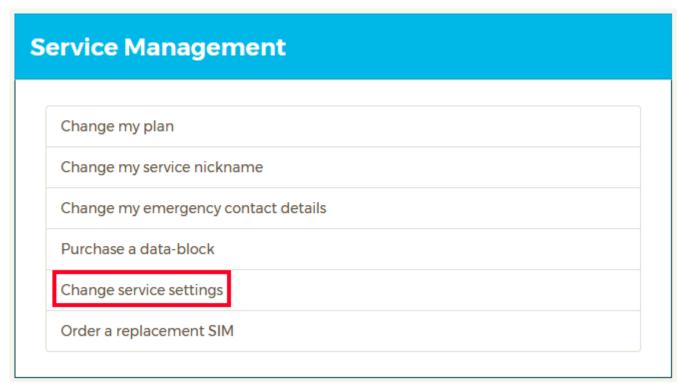
RESID

S BRO

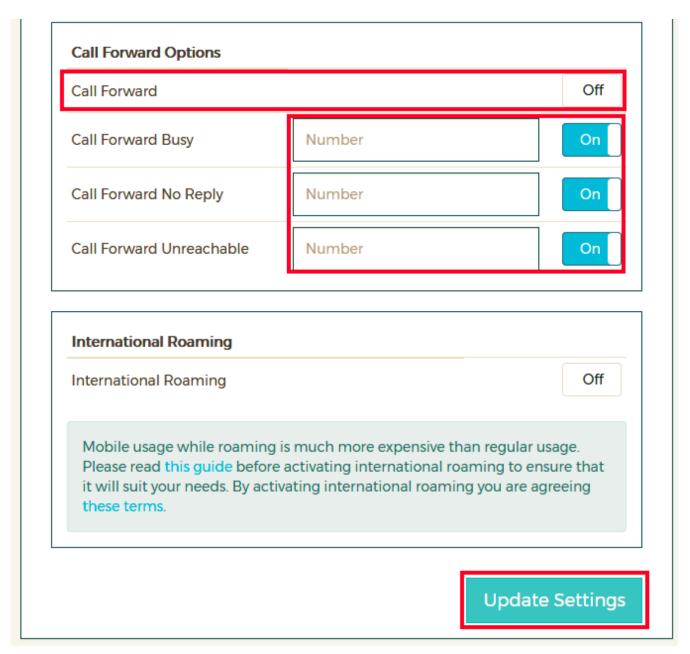
3. Select the mobile service (from the list on the dashboard if you have more than one) and click on **Manage Service.**



4. Scroll down to **Service Management** and click **Change service settings**



5. Scroll down to Configure Settings and look for Call Forward Options



- 6. Turn ON Call Forward then switch ON the desired Call Forward feature to be activated.
 - Call Forward: Also known as Call Forward Unconditional. Calls are immediately forwarded to another number without any conditions.
 - Call Forward Busy: Calls are forwarded if the line is busy (i.e. on an active call)
 - Call Forward No Reply: Calls are forwarded if no answer within a specific amount of time. Example: Calls are forwarded if no answer

after 20 seconds.

• Call Forward Unreachable: Calls are forwarded if there is a connectivity issue (i.e. out of coverage SOS/No Signal).

Click **Update Settings** to save the changes.

Note: Activation will take effect within 15 minutes to four working hours.

Online URL:

https://articles.spintel.net.au/article/activate-mobile-call-forwarding-feature.html