Adding a data block to your mobile service

Purchasing Data Blocks

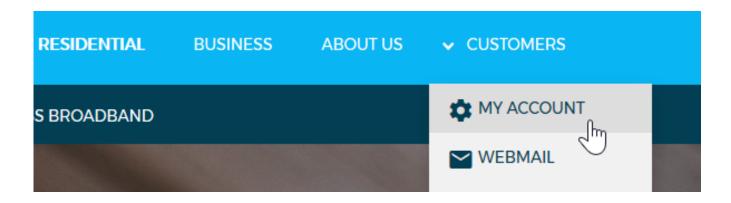
If you've used up your data allowance before your next billing cycle (which renews on the 1st of each month), you can purchase a data block to keep your service running smoothly.

Before making a purchase, we recommend <u>checking your current data usage</u> to understand how much additional data you might need. Please note that any excess usage will be deducted from the data block once it's applied. If you run out again, you can simply add more data blocks as needed.

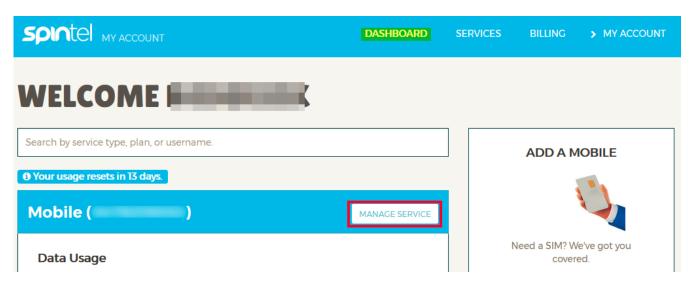
Keep in mind that any unused data from your purchased blocks will **expire at the end of the current month** and is **non-refundable**, so it's best to only buy what you expect to use.

Steps on how to purchase a data block through My Account

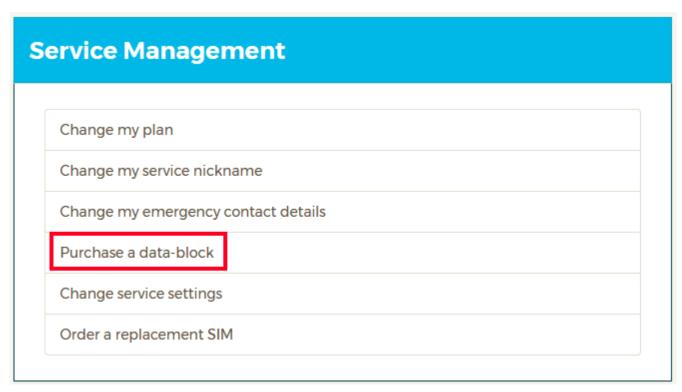
- 1. Visit spintel.net.au
- 2. Login to My Account by selecting Customers and then My Account.



3. On the dashboard, click **Manage service** on the Mobile service you want to add a Data Block.



4. Scroll down to Service Management, then select Purchase a data-block



4. Choose the Data Block size you wish to add, then select the preferred mode of payment

Buy Data-Block Add a data-block so you can continue enjoying your service. 1G data-block for \$12.00 O 2G data-block for \$20.00 You will be charged the full amount and will receive the full amount to use in your current billing cycle. Any unused allowance will expire at the end of the month. If you reach your limit you can purchase additional data blocks. Existing Payment Method Credit Card Paypal **Existing Payment Method** Name On Card **Expiry date** CCV Purchase A Data-Block

5. Click **Purchase A Data-Block** to proceed.

Once payment has been approved, a confirmation will be displayed in **My Account**.

Online URL:

https://articles.spintel.net.au/article/adding-a-data-block-to-your-mobile-

service.html