

# Adding a data block to your mobile service

## Purchasing Data Blocks

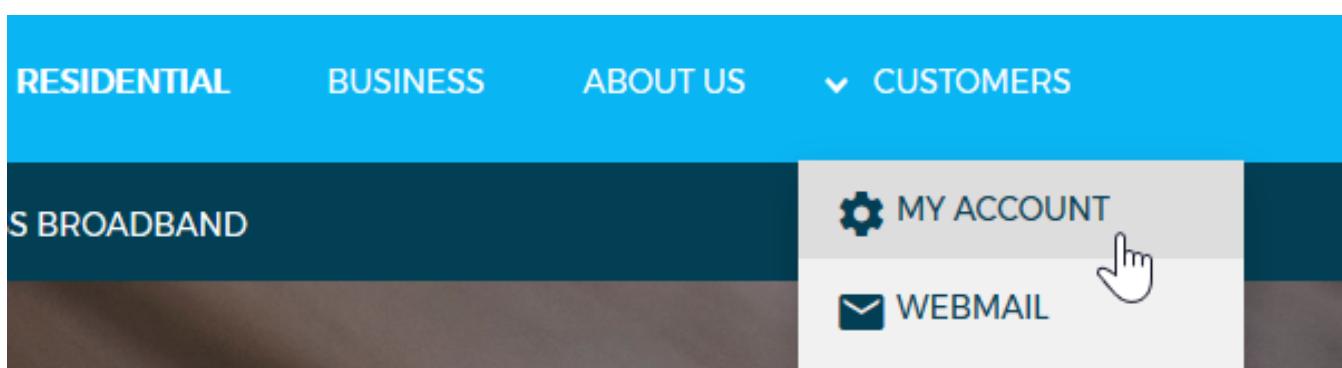
If you've used up your data allowance before your next billing cycle (which renews on the 1st of each month), you can purchase a data block to keep your service running smoothly.

Before making a purchase, we recommend checking your current data usage to understand how much additional data you might need. Please note that any excess usage will be deducted from the data block once it's applied. If you run out again, you can simply add more data blocks as needed.

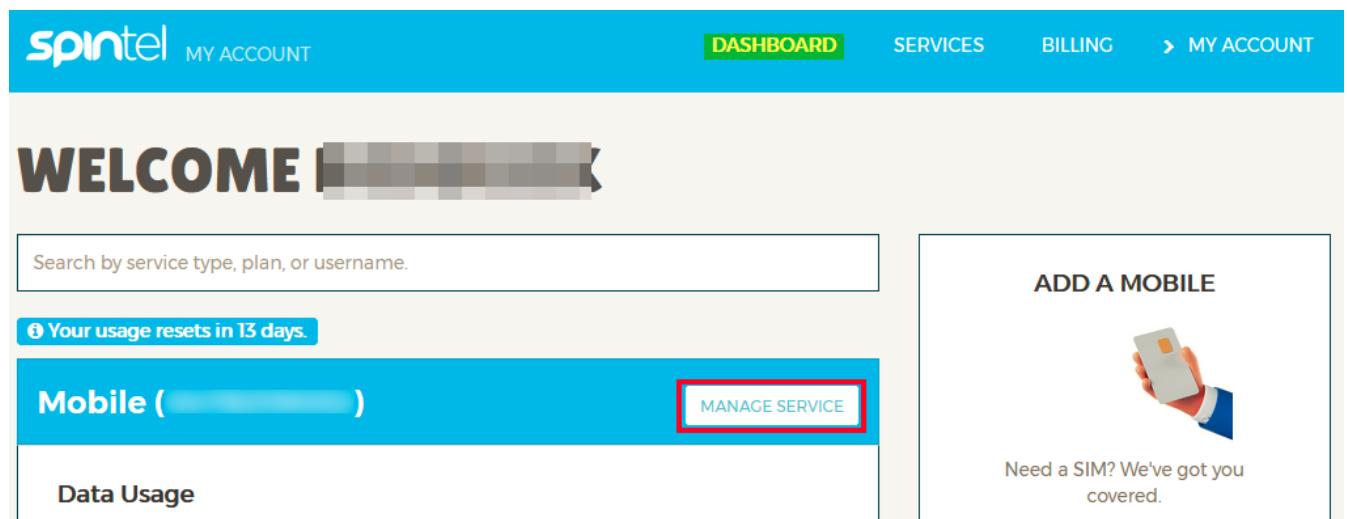
Keep in mind that any unused data from your purchased blocks will **expire at the end of the current month** and is **non-refundable**, so it's best to only buy what you expect to use.

## Steps on how to purchase a data block through My Account

1. Visit [spintel.net.au](http://spintel.net.au)
2. Login to **My Account** by selecting **Customers** and then **My Account**.

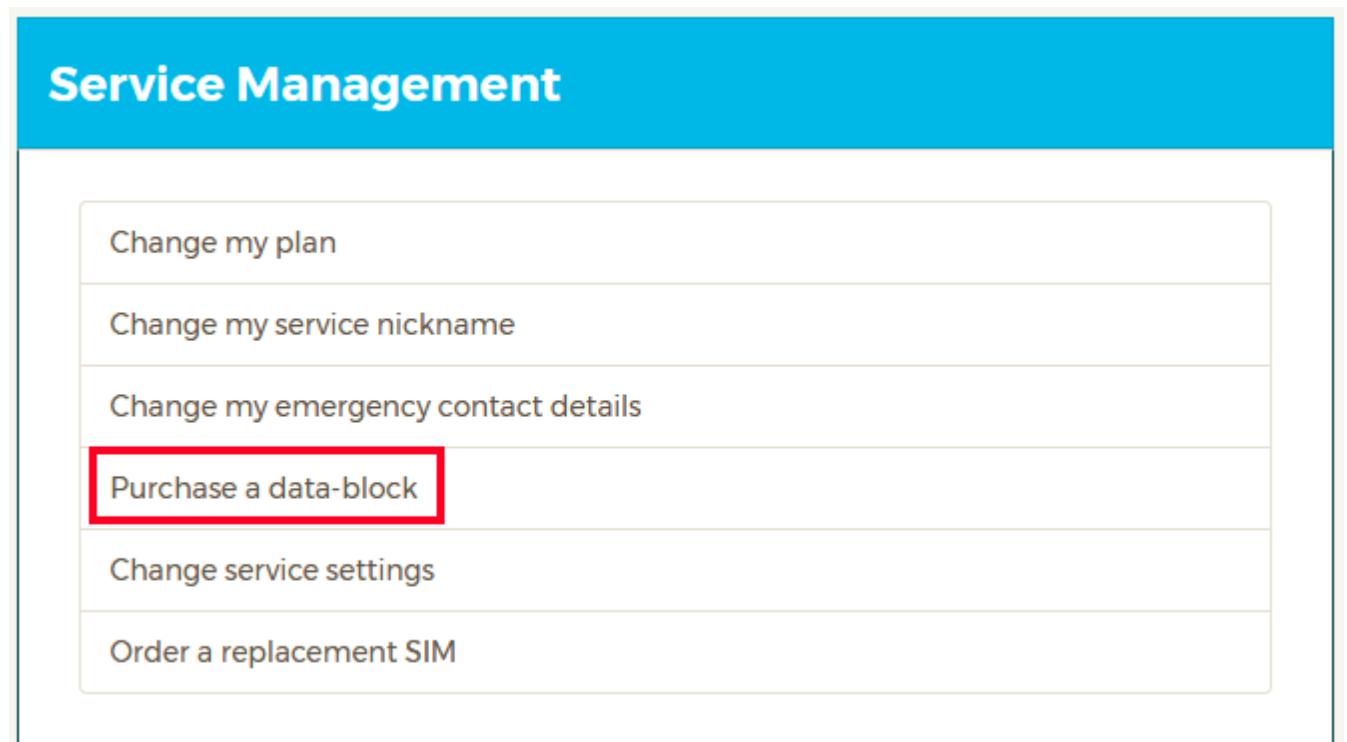


3. On the dashboard, click **Manage service** on the Mobile service you want to add a Data Block.



The screenshot shows the Spintel dashboard. At the top, there is a navigation bar with the Spintel logo, 'MY ACCOUNT', 'DASHBOARD' (which is highlighted in green), 'SERVICES', 'BILLING', and 'MY ACCOUNT'. Below the navigation bar, a 'WELCOME' message is displayed, followed by a search bar with the placeholder 'Search by service type, plan, or username.' A notification bar indicates 'Your usage resets in 13 days.' Below this, a 'Mobile' service card is shown with a placeholder '(...)' and a 'MANAGE SERVICE' button, which is highlighted with a red box. To the right, there is a 'Data Usage' section and an 'ADD A MOBILE' section featuring an illustration of a hand holding a SIM card.

4. Scroll down to **Service Management**, then select **Purchase a data-block**



The screenshot shows the 'Service Management' section. The title 'Service Management' is at the top in a blue header. Below it is a list of options: 'Change my plan', 'Change my service nickname', 'Change my emergency contact details', 'Purchase a data-block' (which is highlighted with a red box), 'Change service settings', and 'Order a replacement SIM'.

4. Choose the Data Block size you wish to add, then select the preferred mode of payment

## Buy Data-Block

**Add a data-block so you can continue enjoying your service.**

- 1G data-block for \$12.00
- 2G data-block for \$20.00

**You will be charged the full amount and will receive the full amount to use in your current billing cycle. Any unused allowance will expire at the end of the month. If you reach your limit you can purchase additional data blocks.**

- Existing Payment Method
- Credit Card
- Paypal

### Existing Payment Method

**Name On Card**

**Expiry date**

**CCV**



**Purchase A Data-Block**

5. Click **Purchase A Data-Block** to proceed.

Once payment has been approved, a confirmation will be displayed in **My Account**.

Online URL:

<https://articles.spintel.net.au/article/adding-a-data-block-to-your-mobile->

[service.html](#)