How Do You Find Your Bill Number?

SpinTel bills are paid automatically on their due date through direct debit. If you wish to make a manual payment, you will need the following information:

- Account Number
- Bill Number
- Payment Amount
- Card or Banking Details

SECURE BILL PAYMENT

PAYMENT DETAILS

| Account Number | |
|------------------|------------------------------|
| Bill Number | |
| Payment Amount | |
| Express Checkout | Pay with PayPal |
| OR Card Number | |
| Name On Card | |
| Expiry date | MM/YY |
| CVV | (? |
| l'm not a robot | reCAPTCHA Privacy - Terma |
| | SUBMIT PAYMENT |

How Do You Find Your Bill Number?

Option 1:

Check your email inbox for a message with the subject line **''SpinTel Monthly Bill - (Your Account Number).''** This email includes your bill number for that billing period, along with a downloadable copy of the bill.

The "Download Bill" link will expire in 20 days for security reasons. You can view past and present bills by logging into <u>My Account</u>.

Option 2:

If you can't access your email or have deleted the bill notification, you can retrieve a copy of your bill <u>by logging into **My Account**</u>.

Once opened, go to the **first page** of your bill and scroll down to the **Account Summary** section. Here, you'll find all the key details you need to make a payment—**account number**, **bill number**, and the **total amount due**.

| | | | New Charges Due Total | |
|--------------|--------------------------|------------|----------------------------|---|
| Account Sum | mary | | | |
| Account Nu | umber Bill Number | Issue Date | Due Date | _ |
| Previous Bal | lance | | | |
| Payments | | | | |
| Balance | | | | |
| New Charge | S includes GST of \$1.56 | | Turn to page 3 for details | |
| Account To | otal | | | |

If you wish to make a <u>manual payment</u> using a different card, please note that

this will not automatically update the payment method on file.

Online URL: <u>https://articles.spintel.net.au/article/how-do-you-find-your-bill-number.html</u>