

How Do You Find Your Bill Number?



SpinTel bills are paid automatically on their due date through direct debit. If you wish to make a manual payment, you will need the following information:

- Account Number
- Bill Number
- Payment Amount
- Card or Banking Details

SECURE BILL PAYMENT

PAYMENT DETAILS

Account Number

Bill Number

Payment Amount

Express Checkout

Pay with **PayPal**

OR Card Number

Name On Card

Expiry date

MM/YY

CW



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SUBMIT PAYMENT

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Option 1:

Check your email inbox for a message with the subject line "**SpinTel Monthly Bill - (Your Account Number)**." This email includes your bill number for that billing period, along with a downloadable copy of the bill.

The "Download Bill" link will expire in 20 days for security reasons. You can view past and present bills by logging into My Account.

Option 2:

If you can't access your email or have deleted the bill notification, you can retrieve a copy of your bill by logging into My Account.

Once opened, go to the **first page** of your bill and scroll down to the **Account Summary** section. Here, you'll find all the key details you need to make a payment—**account number, bill number, and the total amount due**.

New Charges	_____
Due	_____
Total	_____

Account Summary

Account Number	Bill Number	Issue Date	Due Date
_____	_____	_____	_____
Previous Balance			_____
Payments			_____
Balance			_____
New Charges <small>includes GST of \$1.56</small>	<small>Turn to page 3 for details</small>		_____
Account Total			_____

If you wish to make a manual payment using a different card, please note that

this will not automatically update the payment method on file.

Online URL:

<https://articles.spintel.net.au/article/how-do-you-find-your-bill-number.html>