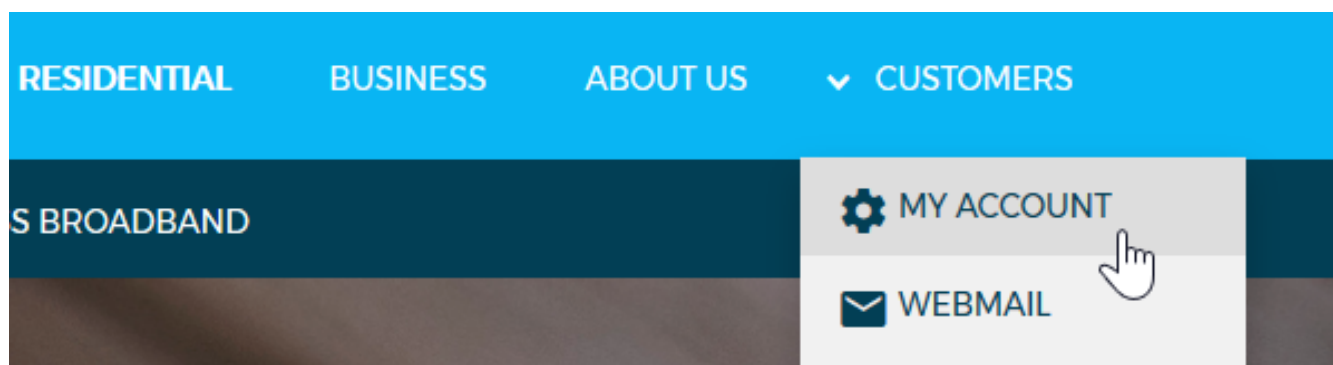


# How to process payment extension through My Account

Payment extension is an option that allows customers to adjust their due date within the approved timeframe. This helps avoid late payment fees by arranging the extension in advance—either to prevent failed payment attempts or to allow extra time to prepare for payment.

Follow the steps below to process a payment extension:

1. Visit [spintel.net.au](http://spintel.net.au)
2. Login to [My Account](#) by clicking on **Customers** and then **My Account**.



3. From the top of the page, click on **Billing** and select **Request a payment extension**



## Account Details

### Account Balance

\$64.95

### Delivery Method

-

### Due Date

Friday 27th of March 2026

### Payment Method

Direct Debit

Account Name: [REDACTED]

Bank: [REDACTED]

BSB: [REDACTED]

Account Number: [REDACTED]

[Update payment method](#)

[Billing notifications](#)

[Request a payment extension](#)

[Submit a billing enquiry](#)

[Pay a Bill](#)

4. Select the date you want to pay the bill and click on **Submit**.

### Request a Payment Extension ✕

**Outstanding Balance**

\$ 64.95

**Requested Payment Extension Date**

March 2026

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

5. For further assistance, you may also call SpinTel Customer Service on 1300 303 375. Available 8:00am to 8:00pm AEDT (weekdays) and 9:00am to 5:00pm AEDT (weekends).

Online URL:

<https://articles.spintel.net.au/article/how-to-process-payment-extension-through-my-account.html>