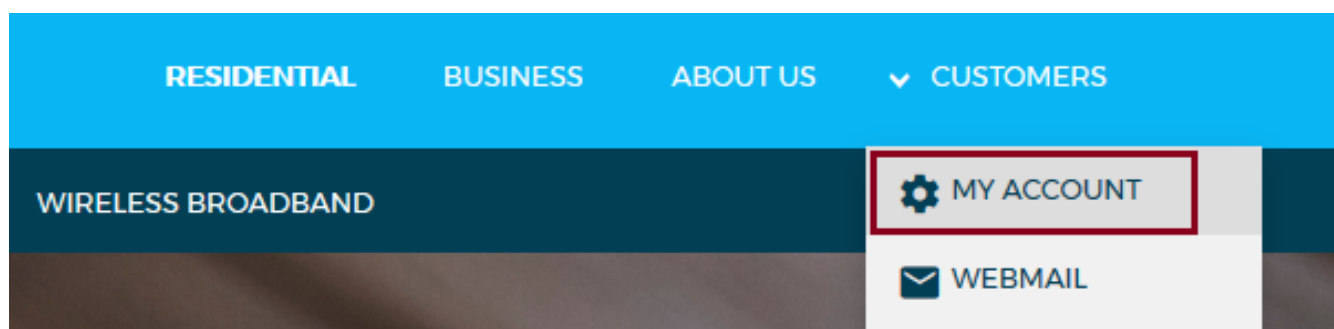


# Reset Webmail password

**Note:** Your My Account password is also your Webmail password. So, any changes to your My Account username/password will be reflected in your Webmail credentials.

## A guide on how to reset password for webmail access

1. Visit [spintel.net.au](http://spintel.net.au)
2. Select **Customers** and click on [My Account](#).



3. Click on [Password](#)


A screenshot of the 'My Account Login' page. It features a blue header with the title 'My Account Login'. Below the header are two input fields: 'Username' and 'Password'. The 'Password' field has an eye icon to its right. At the bottom left, a link 'Forgot username or password?' is highlighted with a red rectangular box and a mouse cursor. At the bottom right is a blue 'Login' button.

4. Enter your username, then hit **Submit** once the CAPTCHA is completed.

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**Username or Email**

☐ Verify you are human

  
[Privacy](#) • [Terms](#)

Submit

5. You will receive an email and SMS with a link to enter your new password.

6. Once the new password is set up, go to [SpinTel Webmail](https://articles.spintel.net.au/article/reset-webmail-password.html) and you'll be able to login to your account.

Online URL:

<https://articles.spintel.net.au/article/reset-webmail-password.html>