How do I relocate my 4G Wireless Broadband or Mobile Broadband service address to a new address?

Whilst 5G Wireless broadband service requires provisioning in order to work, 4G Wireless Broadband and Mobile Broadband can be used regardless of your location. You can bring it anywhere and will still work as long as the new place is covered by a 4G Optus network.

However, to keep things up to date, you may request to update the service address by contacting us via Chat or Call us directly at 1300 303 375. Our friendly representatives will be delighted to assist you!

If you also wish to update the Billing Address via myAccount, you may follow the steps below:

- 1. Visit spintel.net.au
- 2. Login to <u>My Account</u> by selecting **Customers** and then **My Account**.

RESIDENTIAL	BUSINESS	ABOUT US		
S BROADBAND			MY ACCOUNT	

3. From the top of the page, click on **My Account**, then select '**Personal Details**'

DASHBOARD	SERVICES	BILLING	✓ MY ACCOUNT
			PERSONAL DETAILS
			SUSER MANAGEMENT
		_	

4. Scroll down to Billing address and click Change



5. Enter your new billing address and click '**Submit New Billing Address'** to save the changes

Change Billing Address	×
Current Billing Address	
New Billing Address	
Cancel	Submit New Billing Address

Online URL: <u>https://articles.spintel.net.au/article/how-do-i-relocate-my-4g-wireless-</u> <u>broadband-or-mobile-broadband-service-address-to-a-new-address.html</u>