

Change of Name: Business and Residential Account

If there is an error in the spelling of your name or if you have legally changed your name or your business name, you will need to update your account details with us. The process differs slightly depending on whether you have a residential or business account.

For Residential Accounts:

1. **Inform Us:** Notify us of the name change.
2. **Provide Documentation:** Submit a legal document that reflects your new name, such as a valid ID, marriage certificate, or legal name change document.

For Business Accounts:

1. **Inform Us:** Notify us of the name change for your business.
2. **Provide Documentation:** Submit a copy of your Record of Registration for Business Name from the Australian Securities and Investments Commission (ASIC).

You can contact us at 1300 303 375 for assistance. Alternatively, you can start a conversation with us online by clicking on the chat icon on this page to process your request.

Online URL:

<https://articles.spintel.net.au/article/change-of-name-business-and-residential-account.html>