

# Retrieving a disconnected telephone number (VoIP)

A phone number may still be retrievable if it's within 6 months from the disconnection date. Phone numbers that have been disconnected for some time may be allocated to another line.

Please call us on 1300 303 375 or click [here](#) to initiate an online conversation

Here are some helpful articles that will guide you to set up your phone once your number is retrieved:

- [VoIP Settings](#)
- [How to Configure your VoIP on a BYO modem](#)

Online URL:

<https://articles.spintel.net.au/article/retrieving-a-disconnected-telephone-number-voip.html>