## **Changing your payment method**

- 1. Visit spintel.net.au
- 2. Login to <u>My Account</u> by selecting **Customers** and then **My Account**.

RESIDENTIAL	BUSINESS	ABOUT US	✓ CUSTOMERS	
S BROADBAND			MY ACCOUNT	

3. Click on **Billing** from the top of the page and click on **Update payment method** 

		DASHBOARD	SERVICES	BILLING	> MY ACCOUNT
BILLING					
Account Details				ADD A M	IOBILE
Account Balance \$845.60	<b>Due Date</b> 14 Oct 2021				
Payment Method DirectDebit	Delivery Method Emails, SMS			Need a SIM? W cover	/e've got you ed. OBILE
Update payment method					

4. Select your new **Payment Method**.

## **My Payment Method**

I would like to pay my bills by:

- Direct debit from a bank account
- O Credit or debit card
- 5. Enter the required information and click on **Update**.

Credit or Debit Card		
Name On Card		
Card Number		
Expiry date	MM/YY	
CCV		

## Payment made by Credit Card incur a 1.0% transaction fee.

We will verify your payment details by pre-authorising \$1.00 when you submit your order. We will refund this amount immediately, however it may take up to 7 days to reappear in your account.

Update Payment Method

Note: Please make sure you read and understand the terms and conditions of your new Payment Method, selected before clicking on **Update**.

If you have an outstanding debt on your account, it will automatically be debited once you click on **Update**.

If you've forgotten your username or password, please click here.

Online URL: https://articles.spintel.net.au/article/changing-your-payment-method.html