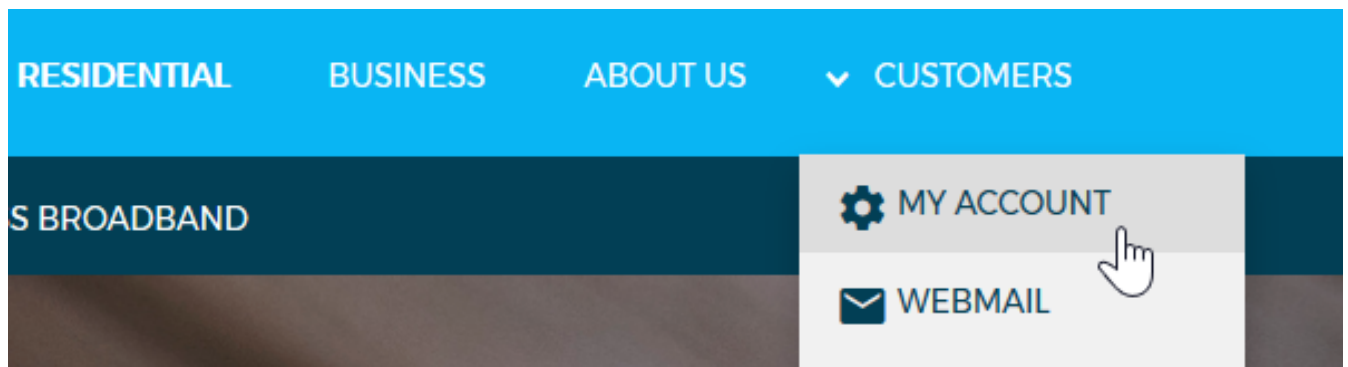
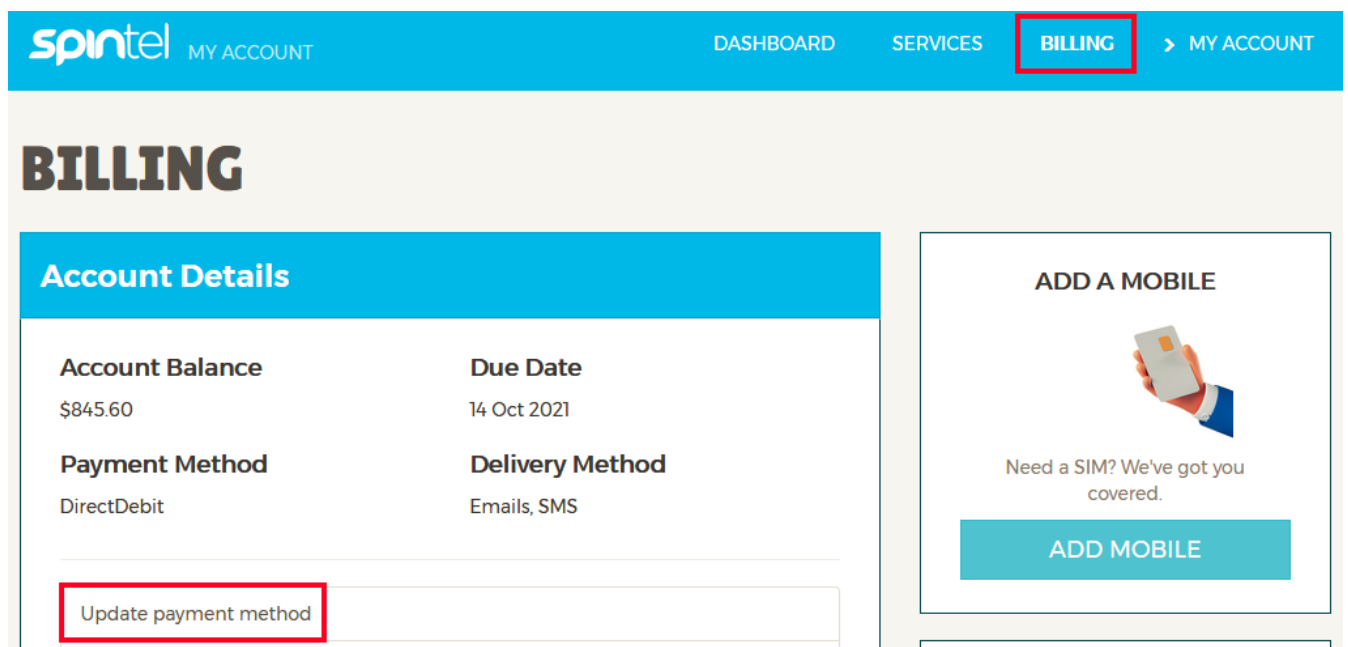


# Changing your payment method

1. Visit [spintel.net.au](http://spintel.net.au)
2. Login to My Account by selecting **Customers** and then **My Account**.



3. Click on **Billing** from the top of the page and click on **Update payment method**



4. Select your new **Payment Method**.

## My Payment Method

**I would like to pay my bills by:**

- Direct debit from a bank account
- Credit or debit card

5. At this point, a captcha should appear above the **Update Payment Method** button. If the captcha is not present, the changes will not be saved.

- Reload the page before entering your bank information.
- If the captcha still does not appear, follow the troubleshooting steps in this [article](#). If the issue persists, please [contact us](#) for assistance with the update and report the problem.

## My Payment Method

### Current Payment Method

Credit Card

Account Name: [REDACTED]  
Card Number: [REDACTED]  
Card Type: [REDACTED]  
Card Expiry: [REDACTED]

### I would like to pay my bills by:

- Direct debit from a bank account  
 Credit or debit card

### Bank Account

Account name

Account holder name

BSB

Branch number

Account number

Account number

I agree with the terms of the [Direct Debit Service Agreement](#)



Success!



Update Payment Method

*Note: Please ensure you read and understand the terms and conditions of your new payment method, which you selected before clicking on **Update**.*

If you have an outstanding debt on your account, it will automatically be

debited once you click on **Update**.

If you've forgotten your username or password, please click [here](#).

Online URL:

<https://articles.spintel.net.au/article/changing-your-payment-method.html>