

# White Pages Listing

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## How do I request to add/remove my number from the White Pages directory?

An unlisted number (or 'silent line') provides you with a way to increase your privacy. This means that if you have a silent number, your number won't be listed in the White Pages directory or directory-assisted services.

To enable/disable this feature, access your [online account](#).

1. On the dashboard, click on **Manage Service** on your phone service.

The screenshot shows the Spintel My Account dashboard. At the top, there is a navigation bar with the Spintel logo, 'MY ACCOUNT', and links for 'DASHBOARD', 'SERVICES', 'BILLING', and 'MY ACCOUNT'. Below the navigation bar, a 'WELCOME' message is followed by a search bar. A notification states 'Your usage resets in 5 days.' The dashboard is divided into two main service sections: 'NBN' and 'Phone'. The 'NBN' section shows 'Data Usage' with a progress bar indicating 8.87GB used (1.77%) and 491.13GB remaining. The 'Phone' section shows 'Phone Usage' with a table listing 'NATIONAL (25 calls)' for '\$0.00'. A red box highlights the 'MANAGE SERVICE' button in the Phone section. To the right, there is a 'Mobile Plans' section with a 'VIEW PLANS' button.

**spintel** MY ACCOUNT **DASHBOARD** SERVICES BILLING > MY ACCOUNT

# WELCOME

Search by service type, plan, or username.

Your usage resets in 5 days.

## NBN

[MANAGE SERVICE](#)  
**Data Usage**  
8.87GB Used (1.77%) 491.13GB remaining

## Phone

[MANAGE SERVICE](#)  
**Phone Usage**

NATIONAL (25 calls)	\$0.00
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2. Scroll down to **Service Management** and select **Change service settings**

The screenshot shows the 'Service Management' page. It has a blue header with the title 'Service Management'. Below the header, there is a list of four options: 'Change my plan', 'Change my service nickname', 'Change my emergency contact details', and 'Change service settings'. A red box highlights the 'Change service settings' option.

## Service Management

- Change my plan
- Change my service nickname
- Change my emergency contact details
- Change service settings**

3. Scroll down to **Configure Settings** and toggle **Silent Number** on/off

## Configure Settings

### Phone Features

Call Forward Unconditional	<input type="button" value="Off"/>
Call Forward Unavailable	<input type="button" value="Off"/>
Call Forward Busy	<input type="button" value="Off"/>
Call Forward Timed	<input type="button" value="Off"/>
Voicemail	<input type="button" value="Off"/>
Silent Number	<input checked="" type="button" value="On"/>

For help using features please view our [Feature Guide \(PDF\)](#) found [here](#)

4. Click **Update Settings** to apply the changes.

For Business listings, please contact [White Pages](#) directly.

Note: New listings will be included in the next version of the printed White Pages.

Online URL: <https://articles.spintel.net.au/article/white-pages-listing.html>