

White Pages Listing

How do I request to add/remove my number from the White Pages directory?

An unlisted number (or 'silent line') provides you with a way to increase your privacy. This means that if you have a silent number, your number won't be listed in the White Pages directory or directory-assisted services.

To enable/disable this feature, access your [online account](#).

1. On the dashboard, click on **Manage Service** on your phone service.

The screenshot shows the spintel MY ACCOUNT dashboard. At the top, there is a navigation bar with 'spintel MY ACCOUNT', 'DASHBOARD', 'SERVICES', 'BILLING', and 'MY ACCOUNT'. Below the navigation bar, there is a 'WELCOME' message followed by a search bar. A notification states 'Your usage resets in 5 days.' There are two main service cards: 'NBN' and 'Phone'. The 'NBN' card shows 'Data Usage' with a progress bar indicating '8.87GB Used (1.77%)' and '491.13GB remaining'. The 'Phone' card shows 'Phone Usage' with a table listing 'NATIONAL (25 calls)' for '\$0.00'. Both service cards have a 'MANAGE SERVICE' button, with the 'Phone' button highlighted by a red box. To the right, there is a 'Mobile Plans' section with a 'VIEW PLANS' button.

spintel MY ACCOUNT

DASHBOARD SERVICES BILLING > MY ACCOUNT

WELCOME

Search by service type, plan, or username.

Your usage resets in 5 days.

NBN

MANAGE SERVICE

Data Usage

8.87GB Used (1.77%) 491.13GB remaining

Phone

MANAGE SERVICE

Phone Usage

NATIONAL (25 calls)	\$0.00
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Mobile Plans

Want to save money on your mobile? We've got you covered.

VIEW PLANS

2. Scroll down to **Service Management** and select **Change service settings**

The screenshot shows the 'Service Management' page. It has a blue header with the title 'Service Management'. Below the header, there is a list of four options: 'Change my plan', 'Change my service nickname', 'Change my emergency contact details', and 'Change service settings'. The 'Change service settings' option is highlighted with a red box.

Service Management

- Change my plan
- Change my service nickname
- Change my emergency contact details
- Change service settings

3. Scroll down to **Configure Settings** and toggle **Silent Number** on/off

Configure Settings

Phone Features

Call Forward Unconditional	Off
Call Forward Unavailable	Off
Call Forward Busy	Off
Call Forward Timed	Off
Voicemail	Off
Silent Number	On

For help using features please view our [Feature Guide \(PDF\)](#) found [here](#)

Update Settings

4. Click **Update Settings** to apply the changes.

For Business listings, please contact [White Pages](#) directly.

Note: New listings will be included in the next version of the printed White Pages.

Online URL: <https://articles.spintel.net.au/article/white-pages-listing.html>