

White Pages Listing

How do I request to add/remove my number from the White Pages directory?

An unlisted number (or 'silent line') provides you with a way to increase your privacy. This means that if you have a silent number, your number won't be listed in the White Pages directory or directory-assisted services.

To enable/disable this feature, access your [online account](#).

1. On the dashboard, click on **Manage Service** on your phone service.

The screenshot shows the 'spintel MY ACCOUNT' dashboard. At the top, there are navigation links for 'DASHBOARD', 'SERVICES', 'BILLING', and 'MY ACCOUNT'. The main heading is 'WELCOME' followed by a blurred name. Below this is a search bar with the placeholder text 'Search by service type, plan, or username.' A notification states 'Your usage resets in 5 days.' There are two service cards: 'NBN' and 'Phone'. The 'NBN' card shows 'Data Usage' with '8.87GB Used (1.77%)' and '491.13GB remaining'. The 'Phone' card shows 'Phone Usage' with 'NATIONAL (25 calls)' and '\$0.00'. Both service cards have a 'MANAGE SERVICE' button. A 'Mobile Plans' section on the right offers to save money on mobile with a 'VIEW PLANS' button. The 'MANAGE SERVICE' button for the 'Phone' service is highlighted with a red box.

2. Scroll down to **Service Management** and select **Change service settings**

The screenshot shows the 'Service Management' page. It has a blue header with the title 'Service Management'. Below the header is a list of four options: 'Change my plan', 'Change my service nickname', 'Change my emergency contact details', and 'Change service settings'. The 'Change service settings' option is highlighted with a red box.

3. Scroll down to **Configure Settings** and toggle **Silent Number** on/off

Configure Settings

Phone Features

Call Forward Unconditional

Off

Call Forward Unavailable

Off

Call Forward Busy

Off

Call Forward Timed

Off

Voicemail

Off

Silent Number

On

For help using features please view our [Feature Guide \(PDF\)](#) found [here](#)

Update Settings

4. Click **Update Settings** to apply the changes.

For Business listings, please contact [White Pages](#) directly.

Note: New listings will be included in the next version of the printed White Pages.

Online URL: <https://articles.spintel.net.au/article/white-pages-listing.html>