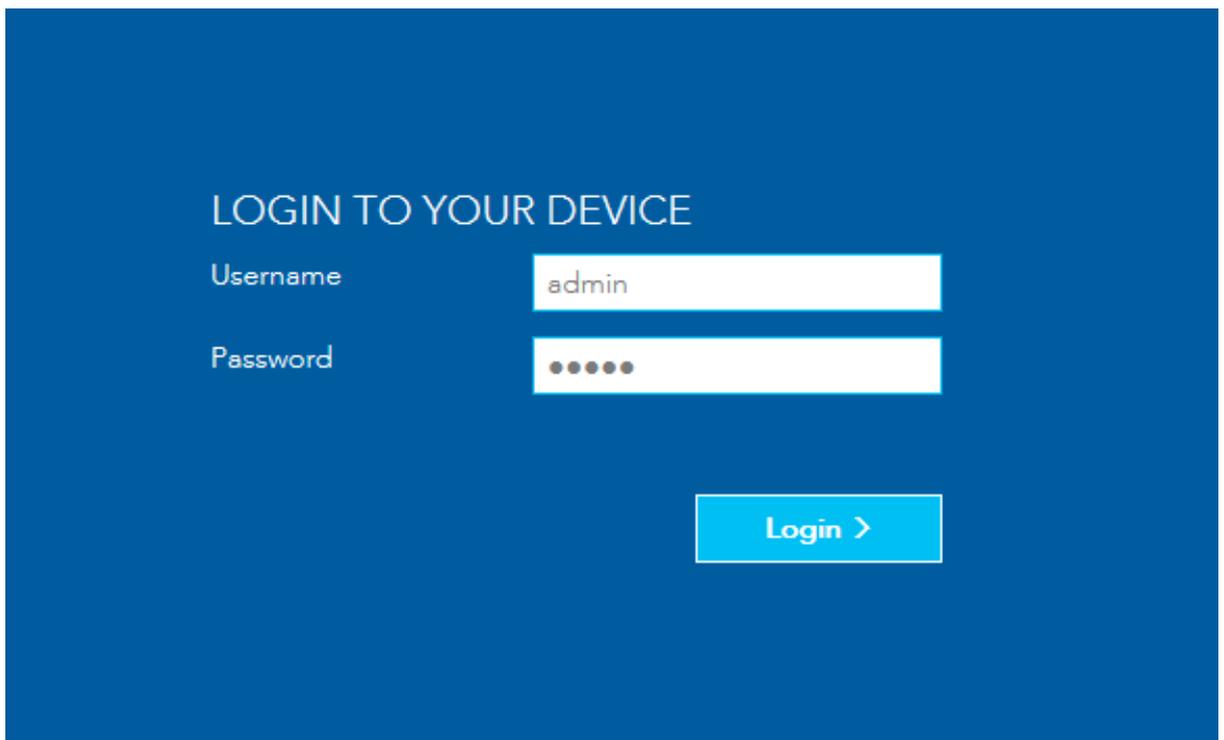


Configuring your Home Phone on a Netcomm NF18ACV NC2 firmware version

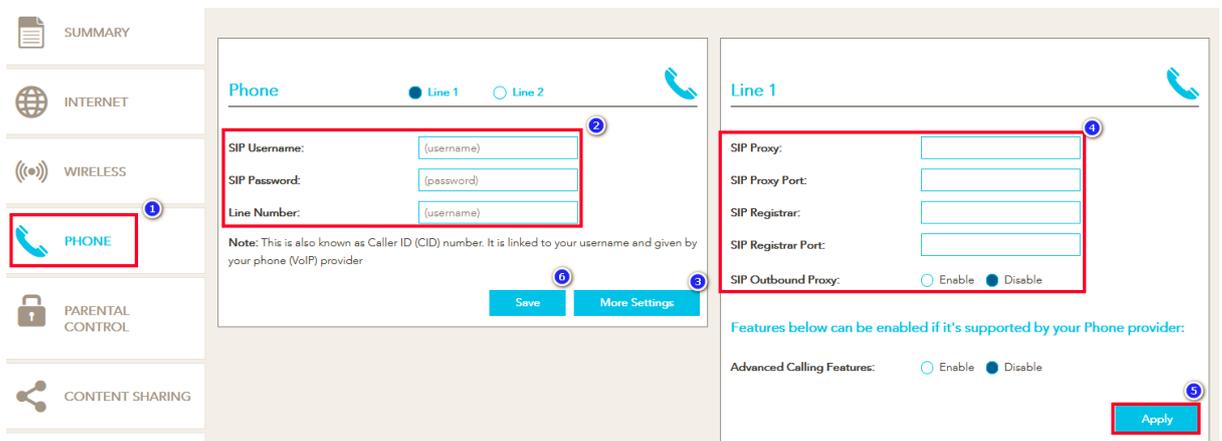
1. Log in to the router interface by typing **192.168.20.1** on a browser. Once in, you will be prompted for admin access. Use "admin" for both username and password.

A screenshot of a web-based login interface for a Netcomm router. The background is a solid dark blue. At the top center, the text "LOGIN TO YOUR DEVICE" is displayed in white, uppercase letters. Below this, there are two input fields. The first is labeled "Username" in white text to its left, and contains the text "admin" in black. The second is labeled "Password" in white text to its left, and contains five black dots. Below the password field is a light blue button with the text "Login >" in white. The entire form is centered on the page.

2. You will then be brought to the main page. On the left-hand panel, click on '**Phone**'.



3. The configuration page will then be shown.



1. Check your email for the phone credentials. Enter the username on the **SIP Username** and **Line number**, then the password on the **SIP password** field respectively.
2. Next, click on **More Settings** to see the rest of the setup.
3. Enter the following details:

SIP Proxy: 203.23.236.96
SIP Proxy Port: 5060
SIP Registrar: 203.23.236.96
SIP Registrar Port: 5060

Note: Other devices may ask for details such as **Authentication Number or other numbers**. Always use your **SIP Username** (provided in the email) and **NOT** your telephone number.

4. Click Apply and then Save.
5. After saving your setup, your VoIP home phone service will then attempt to connect. You will know it is successful when you can see the status as "Up"



The screenshot shows the NetComm Wireless router configuration interface. The left sidebar contains navigation options: SUMMARY (highlighted with a red box), INTERNET, WIRELESS, PHONE, PARENTAL CONTROL, CONTENT SHARING, and ADVANCED. The main area displays a central diagram of the NF1MACV Gateway connected to Internet, Wired Devices, Wireless 2.4 GHz, Wireless 5 GHz, and USB Devices. A red circle highlights the 'Phone' icon in the diagram. On the right, the 'Phone Details' section shows two phone providers. The 'Registration Status' for both is 'Up', with the first instance highlighted by a red box. Below this is a 'Call History' table with columns for From, To, Duration, Direction, and Date/Time.

From	To	Duration	Direction	Date/Time
0000000000	0000000000	00:09:12	Inbound	29/5/17 - 12:40:02
0000000000	0000000000	00:09:12	Inbound	29/5/17 - 12:40:02
0000000000	0000000000	00:09:12	Inbound	29/5/17 - 12:40:02

Otherwise, check if the phone light on your modem is ON. Restart your modem and check the connection points, make sure to plug the

cable to the correct phone port of your modem (*i.e., use phone port 1 for Line number 1*).

Related Articles:

- [Home Phone Settings](#)
- [Device Configuration for SpinTel Phone \(VoIP\)](#)
- [Can't make or receive calls on your home phone?](#)

Online URL:

<https://articles.spintel.net.au/article/configuring-your-home-phone-on-a-netcomm-nf18acv-nc2-firmware-version.html>