# Configuring your Home Phone Using a Netcomm NF18ACV Modem

This article will guide you on how to configure your home phone using a Netcomm modem for the following scenarios:

- configuring BYO Netcomm modem with SpinTel (click here if your modem uses a different firmware version)

- configuring SpinTel supplied modem with another service provider (using the credentials from the new phone provider)

Check your email for your phone credentials and follow the below steps to configure:

1. First, we need to log in to the modem interface. Make sure your device is connected to your modem through a wired or wireless connection.

2. Open a browser and type in **192.168.20.1** into the browser address bar, and log in with the details you've set up, or check the default username and password on the sticker of your modem (usually **admin** for both username and password) and click **OK** to log in.
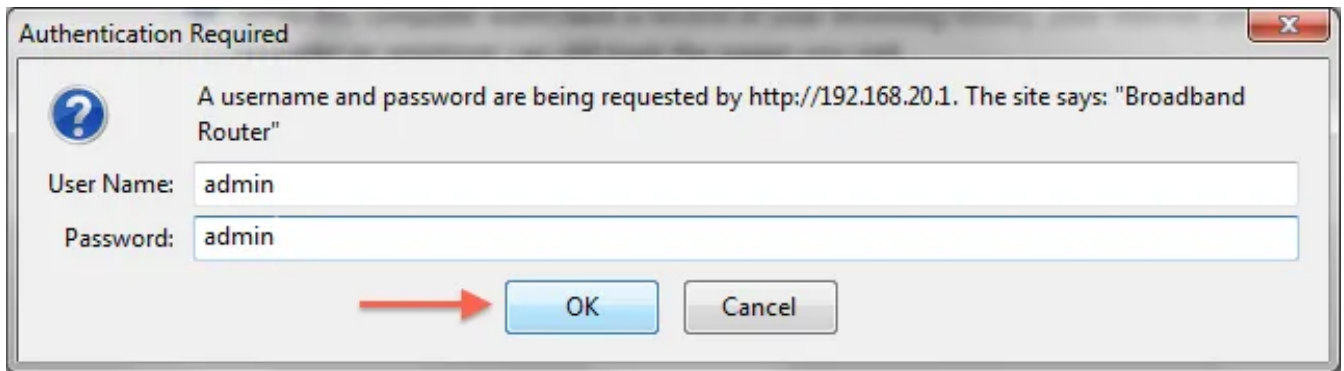
3. Once logged in, click **Voice > SIP Basic Setting** and enter your phone credentials.

**SIP Proxy:** 203.23.236.96

**Outbound Proxy:** 203.23.236.96

**Registrar Address:** 203.23.236.96

**Default SIP Port:** 5060

**Authentication Nam**e: *SIP username*

**SIP Username:** *The username provided by SpinTel*

**SIP Password:** *The password provided by SpinTel*

**Note:** Other devices may ask for details such as **Authentication Number or other numbers**. Always use your **SIP Username** (provided in the email) and **NOT** your telephone number.

Scroll down and click **Apply** to save.



*Note: SIP 1 is preset (generally), if you're trying to set up your phone with another account or with another provider, configure VoIP 2 (or SIP account 2) and make sure your phone is plugged into the correct phone port of your modem*

*(i.e., use phone port 2 for SIP account 2).*



**NF18ACV**

Device Info
Basic Setup
Advanced Setup
Wireless
Voice
  VoIP Status
  SIP Basic Setting
  SIP Advanced Setting
  SIP Extra Setting
  SIP Star Code Setting
  SIP Debug Setting
Diagnostics
Management
Logout

**Voice -- SIP Basic Setting**

Bound Interface Name:    Any_WAN ∨

Country :    AUS - AUSTRALIA ∨

sip local port(1-65535):    5060

☐ Use SIP Proxy.

☐ Use SIP Outbound Proxy.

☐ Use SIP Registrar.

☑ Use SIP Proxy2.
SIP Proxy2:    203.23.236.96
SIP Proxy2 port:    5060

☑ Use SIP Outbound Proxy2.
SIP Outbound Proxy2:    203.23.236.96
SIP Outbound Proxy2 port:    5060

☑ Use SIP Registrar2.
SIP Registrar2:    203.23.236.96
SIP Registrar2 port:    5060

| SIP Account | 1 | 2 |
|---|---|---|
| Account Enabled | ☐ | ☑ |
| Polarity Reverse Enable | ☐ | ☐ |
| Authentication name | | (SIP username) |
| Password | | •••••••••••••• |
| Cid Name | | (SIP username) |
| Cid Number | | (SIP username) |

4. After saving your setup, your VoIP home phone service will then attempt to connect. You will know it is successful when you can see the status as **"Up"**

Otherwise, check if the phone light on your modem is ON. Restart your modem and check the connection points, make sure to plug the cable to the correct phone port.

# Related Articles:

- Home Phone Settings

- Device Configuration for SpinTel Phone (VoIP)

- Can't make or receive calls on your home phone?