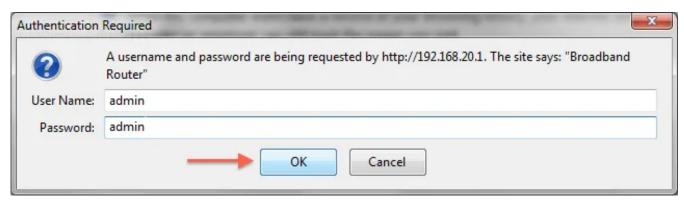
Configuring your Home Phone Using a Netcomm NF18ACV Modem

This article will guide you on how to configure your home phone using a Netcomm modem for the following scenarios:

- configuring BYO Netcomm modem with SpinTel (click <u>here</u> if your modem uses a different firmware version)
- configuring SpinTel supplied modem with another service provider (using the credentials from the new phone provider)

Check your email for your phone credentials and follow the below steps to configure:

- 1. First, we need to log in to the modem interface. Make sure your device is connected to your modem through a wired or wireless connection.
- 2. Open a browser and type in **192.168.20.1** into the browser address bar, and log in with the details you've set up, or check the default username and password on the sticker of your modem (usually **admin** for both username and password) and click **OK** to log in.



3. Once logged in, click **Voice > SIP Basic Setting** and enter your phone credentials.

SIP Proxy: 203.23.236.96

Outbound Proxy: 203.23.236.96

Registrar Address: 203.23.236.96

Default SIP Port: 5060

Authentication Name: SIP username

SIP Username: The username provided by SpinTel

SIP Password: The password provided by SpinTel

Note: Other devices may ask for details such as **Authentication Number or other numbers**. Always use your **SIP Username** (provided in the email) and **NOT** your telephone number.

Scroll down and click **Apply** to save.

NE19ACV	Voice SIP Basic Setting			
NF18ACV				
	Bound Interface Name:	Any_WAN V		
Device Info				
Basic Setup	Country:	AUS - AUSTRALIA	~	
Advanced Setup				
Wireless	sip local port(1-65535):	5060		
Voice				
VoIP Status	 M		1	
SIP Basic Setting	✓ Use SIP Proxy.		1	
SIP Advanced Setting	SIP Proxy:	203.23.236.96		
SIP Extra Setting	SIP Proxy port:	5060	J	
SIP Star Code Setting				
SIP Debug Setting Diagnostics	✓ Use SIP Outbound Pro		1	
Management	SIP Outbound Proxy:	203.23.236.96		
Logout	SIP Outbound Proxy port:	5060	J	
Logout	2			
	✓ Use SIP Registrar.			
	SIP Registrar:	203.23.236.96		
	SIP Registrar port:	5060		
	Use SIP Proxy2.			
	Use SIP Outbound Proxy2.			
	Use SIP Registrar2.			
	Ose SIP Registrates			
	SIP Account	1	2	
	Account Enabled	✓		
	Polarity Reverse Enable			
	Authentication name	(SIP username)		
	Password	•••••		
	Cid Name	(SIP username)		
	Cid Number	(SIP username)		
	Cid Number	(SIP username)		

Note: SIP 1 is preset (generally), if you're trying to set up your phone with another account or with another provider, configure VoIP 2 (or SIP account 2) and make sure your phone is plugged into the correct phone port of your modem

(i.e., use phone port 2 for SIP account 2).

NF18ACV	Voice SIP Basic Setting					
INFIOACV	'					
	Bound Interface Name:	Any_WAN V				
Device Info						
Basic Setup	Country:	AUS - AUSTRALIA	\			
Advanced Setup						
Wireless	sip local port(1-65535):	5060				
Voice						
VoIP Status	Use SIP Proxy.					
SIP Basic Setting SIP Advanced Setting	_ carbar ricky.					
SIP Extra Setting	Use SIP Outbound Proxy	/,				
SIP Star Code Setting	,					
SIP Debug Setting	Use SIP Registrar.					
Diagnostics			_			
Management	Use SIP Proxy2.					
Logout	SIP Proxy2:	203.23.236.96				
	SIP Proxy2 port:	5060				
	21. 1. d., y 2 politi	3000				
	✓ Use SIP Outbound Proxy	✓ Use SIP Outbound Proxy2.				
	SIP Outbound Proxy2:	203.23.236.96				
	SIP Outbound Proxy2 port:	5060				
	Sir Galbana Franço	3000				
	✓ Use SIP Registrar2.	✓ Use SIP Registrar2.				
	SIP Registrar2:	203.23.236.96				
	SIP Registrar2 port:	5060				
	SIP Account	1	2			
	Account Enabled	Ш	✓			
	Polarity Reverse Enable					
	Authentication name		(SIP username)			
	Password		•••••			
	Cid Name		(SIP username)			
	Cid Number		(SIP username)			

4. After saving your setup, your VoIP home phone service will then attempt to connect. You will know it is successful when you can see the status as "Up"

Voice -- Voice Status Account denial will display "Disabled", registered successfully will display "Up", and unregistered will display "Down". SIP Account call time User Accounts Registration Status 1 0:00:00 Pown 1 0:00:00 Down 2 0:00:00 Down

Otherwise, check if the phone light on your modem is ON. Restart your modem and check the connection points, make sure to plug the cable to the correct phone port.

Related Articles:

- Home Phone Settings
- Device Configuration for SpinTel Phone (VoIP)
- Can't make or receive calls on your home phone?

Online URL:

https://articles.spintel.net.au/article/configuring-your-home-phone-using-a-netcomm-nf18acv-modem.html