

# Call History and Anonymous Caller Blocking on Netcomm NF10WV

## Steps to Check Call History through the Modem Interface:

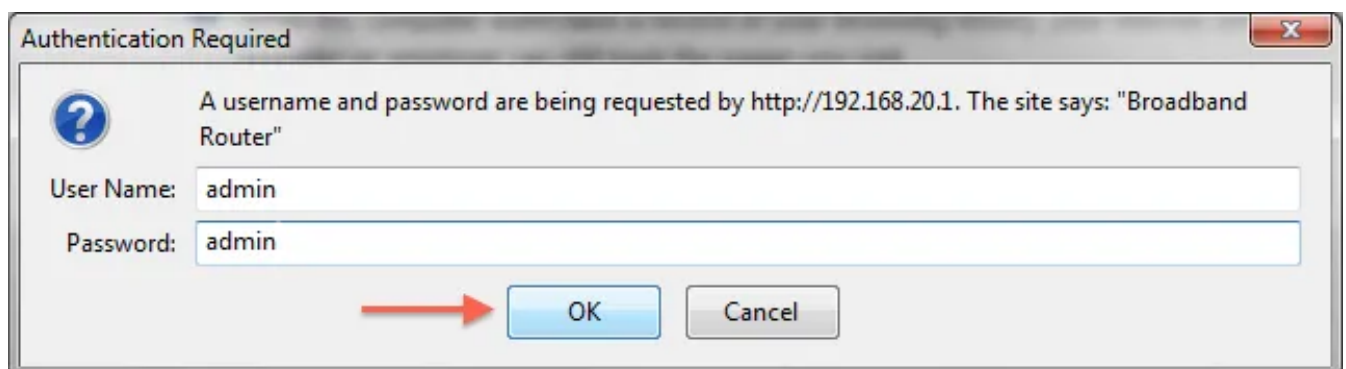
### 1. Access the Modem Configuration Page

- To access the modem interface, please make sure your device is connected to your modem through a wired or wireless connection.
- From your browser, type in **192.168.20.1** in the address bar and hit Enter

If the IP address does not work or if it has been changed, check your router's IP address. For instructions, click [here](#).

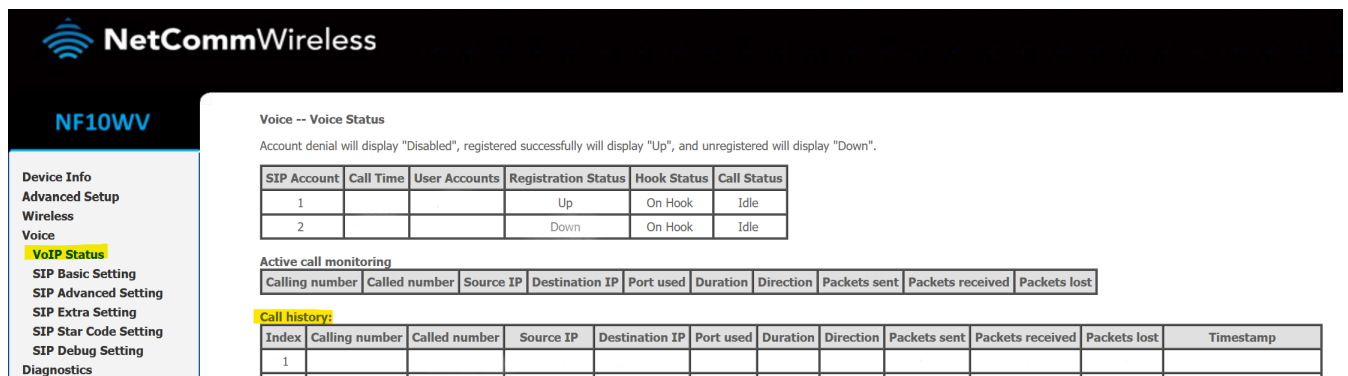
### 2. Log in

- Enter **admin** in the username and password field then click OK



### 3. Navigate to **Voice > VoIP Status**.

The Voice Status page displays the registration status of your SIP accounts and a list of your recent calls with details such as calling number, duration and timestamp.



The screenshot shows the NetCommWireless NF10WV interface. On the left is a navigation menu with options: Device Info, Advanced Setup, Wireless, Voice, VoIP Status (highlighted), SIP Basic Setting, SIP Advanced Setting, SIP Extra Setting, SIP Star Code Setting, SIP Debug Setting, and Diagnostics. The main content area is titled "Voice -- Voice Status" and includes a note: "Account denial will display 'Disabled', registered successfully will display 'Up', and unregistered will display 'Down'".

SIP Account	Call Time	User Accounts	Registration Status	Hook Status	Call Status
1			Up	On Hook	Idle
2			Down	On Hook	Idle

Below this is an "Active call monitoring" table with columns: Calling number, Called number, Source IP, Destination IP, Port used, Duration, Direction, Packets sent, Packets received, Packets lost.

At the bottom is a "Call history" table with columns: Index, Calling number, Called number, Source IP, Destination IP, Port used, Duration, Direction, Packets sent, Packets received, Packets lost, Timestamp.

## How to block anonymous caller?

To block anonymous calls, go to **SIP Advanced Settings** and tick **Anonymous call blocking** and **Anonymous calling**.

- Device Info
- Advanced Setup
- Wireless
- Voice
  - VoIP Status
  - SIP Basic Setting
  - SIP Advanced Setting**
  - SIP Extra Setting
  - SIP Star Code Setting
  - SIP Debug Setting
- Diagnostics
- Management
- Logout

**Voice -- SIP Advanced Setting**

Line	1	2
Call waiting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unconditionally Call forwarding number	<input type="text"/>	<input type="text"/>
Busy Call forwarding number	<input type="text"/>	<input type="text"/>
No Answer Call forwarding number	<input type="text"/>	<input type="text"/>
Options Time	<input type="text" value="0"/>	<input type="text" value="0"/>
Forward unconditionally	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Forward on "busy"	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Forward on "no answer"	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MWI	<input type="checkbox"/>	<input type="checkbox"/>
<b>Anonymous call blocking</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Anonymous calling</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Anonymous calling mode	Display anonymous ▾	Display anonymous ▾
DND	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Enable Call Return	<input type="checkbox"/>	<input type="checkbox"/>

Scroll down and click **Apply** to save.

Online URL:

<https://articles.spintel.net.au/article/call-history-and-anonymous-caller-blocking-on-netcomm-nf10wv.html>