Enable/Disable Call Forward on your Home Phone

How to Enable Call forward on your Home Phone:

- 1. Visit spintel.net.au
- 2. Login to <u>My Account</u> by selecting **Customers** and then **My Account**.

RESIDENTIAL	BUSINESS	ABOUT US	
S BROADBAND			

3. Once logged in, the dashboard displays the summary of your services and their usage. Click **Manage Service** to expand the details of your phone service.

Phone ()	MANAGE SERVICE
Phone Usage	
NATIONAL (1 calls)	\$0.00
	\$0.00

4. Scroll down to Service Management and click Change service settings

Se	ervice Management
	Change my plan
	Change my service nickname
	Change my emergency contact details
	Change service settings

Here you will see the features available for control. By clicking the radio button, you can either Enable or Disable the feature.

nfigure Settings	
Phone Features	
Call Forward Unconditional	On
Call Forward Unavailable	Off
Call Forward Busy	Off
Call Forward Timed	Off
Voicemail	Off
Silent Number	Off
For help using features please view our Feature	Guide (PDF) found here
	Update Settings

Please don't forget to enter the phone number for the **Call Forwarding** feature.

Click **Update Settings** to save the changes.

On your handset, to activate:

Call Forward Unconditional

Dial *21<phone number> i.e *21040XXXXXXX. To disable, dial *21 again

Call Forward Busy

Dial *24<phone number> i.e *24040XXXXXXX. To disable, dial *24 again.

Call Forward Unavailable

Dial *61<phone number> i.e *61040XXXXXXX. To disable, dial *61 again.

Call Forwad Options	Meaning	Can be done in My Account? 💌	Can be done using Handset?
Call Forward Unconditional	Lost Connectivy or phone is turned off	Yes	On your handset: To enable, dial * 21 <phone number=""> i.e. * 21040XXXXXXX. To disable, dial * 21 again.</phone>
Call Forward Busy	You are on a call	Yes	On your handset: To enable, dial * 24 <phone number=""> i.e. * 24040XXXXXXX. To disable, dial * 24 again.</phone>
Call Forward Unavailable	You are unable to pick up	Yes	On your handset: To enable, dial * 61 <phone number=""> i.e. * 61040XXXXXXX. To disable, dial * 61 again.</phone>
Call Forward Timed	Set specific time when to forward	Yes	No

Online URL: <u>https://articles.spintel.net.au/article/enable-disable-call-forward-on-your-home-phone.html</u>