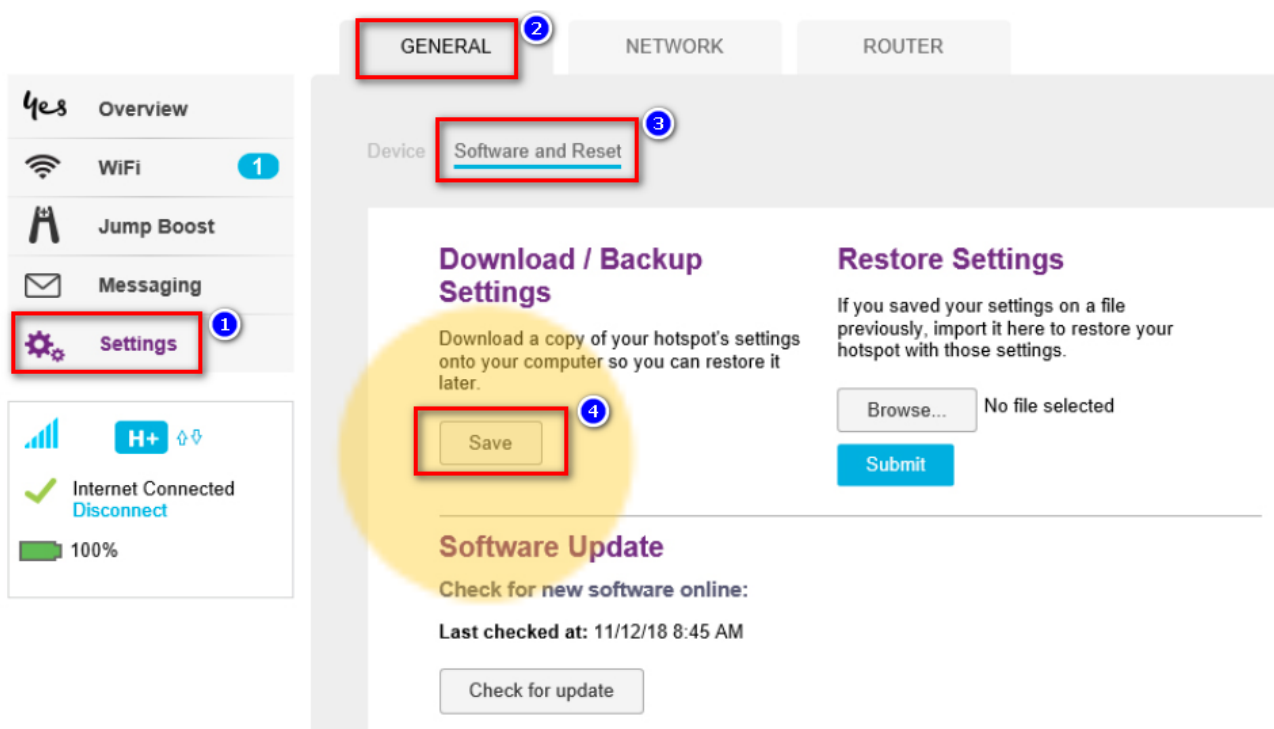


How to Reset Netgear AC800S

If your internet connection is slow or doesn't work as it usually does, it may help to restore the factory default settings. Remember, you need to establish a connection to the router web interface.

Please note all settings in your router are deleted during this process.

1. Go to **Settings > General > Software and Reset**. Click **Save** to download a copy of your hotspot's settings into your device so you can restore it later.



The screenshot shows a web interface for a hotspot device. On the left is a sidebar with navigation options: Overview, WiFi (with a notification badge '1'), Jump Boost, Messaging, and Settings. Below the sidebar is a status panel showing 'Internet Connected' with a 'Disconnect' link and a 100% battery level. The main content area has tabs for GENERAL, NETWORK, and ROUTER. The 'Software and Reset' section is active, showing options for 'Download / Backup Settings', 'Restore Settings', and 'Software Update'. A dialog box at the bottom asks 'Do you want to open or save export.cfg from optus.ac800s?' with 'Open', 'Save', and 'Cancel' buttons. The 'Save' button is highlighted with a red box and a yellow circle.

2. Next, click **Reset**

Check for new software online:

Last checked at: 11/12/18 8:45 AM

Check for update

Install from file:

Update hotspot from an installation file. For available updates, please visit <http://support.netgear.com>.

Browse...

No file selected

Upload

Factory Reset

Reset your hotspot to factory settings, just like when you took it out of the box the first time.

Reset

3. Click **Begin Reset** and wait while your router restores the factory default settings

Are you sure you want to reset your hotspot to factory conditions?

Please note that:

All your customizations and settings will be erased. You can also export your settings as a file then restore them by importing them later.

Devices currently **connected** will lose access. You may need to re-authenticate their WiFi connection to the hotspot.

Begin Reset

Cancel

Online URL:

<https://articles.spintel.net.au/article/how-to-reset-netgear-ac800s.html>