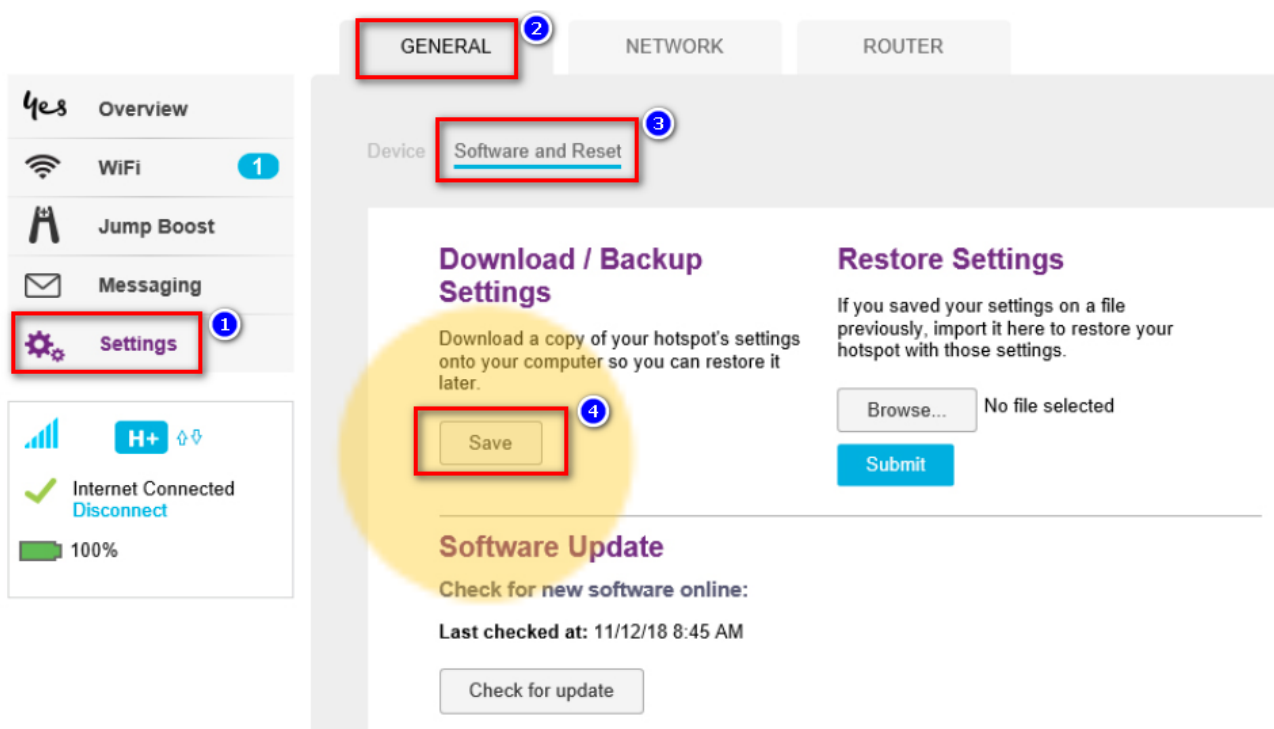


# How to Reset Netgear AC800S

If your internet connection is slow or doesn't work as it usually does, it may help to restore the factory default settings. Remember, you need to establish a connection to the router web interface.

Please note all settings in your router are deleted during this process.

1. Go to **Settings > General > Software and Reset**. Click **Save** to download a copy of your hotspot's settings into your device so you can restore it later.



GENERAL NETWORK ROUTER

Device Software and Reset

**Download / Backup Settings**  
Download a copy of your hotspot's settings onto your computer so you can restore it later.  
Save

**Restore Settings**  
If you saved your settings on a file previously, import it here to restore your hotspot with those settings.  
Browse... No file selected  
Submit

**Software Update**  
Check for new software online:  
Last checked at: 11/12/18 8:45 AM  
Check for update

Do you want to open or save `export.cfg` from `optus.ac800s`?  
Open Save Cancel x

2. Next, click **Reset**

### Check for new software online:

Last checked at: 11/12/18 8:45 AM

Check for update

### Install from file:

Update hotspot from an installation file. For available updates, please visit <http://support.netgear.com>.

Browse...

No file selected

Upload

## Factory Reset

Reset your hotspot to factory settings, just like when you took it out of the box the first time.

Reset

3. Click **Begin Reset** and wait while your router restores the factory default settings

## Are you sure you want to reset your hotspot to factory conditions?

Please note that:

All your customizations and settings will be erased. You can also export your settings as a file then restore them by importing them later.

Devices currently **connected** will lose access. You may need to re-authenticate their WiFi connection to the hotspot.

Begin Reset

Cancel

Online URL:

<https://articles.spintel.net.au/article/how-to-reset-netgear-ac800s.html>