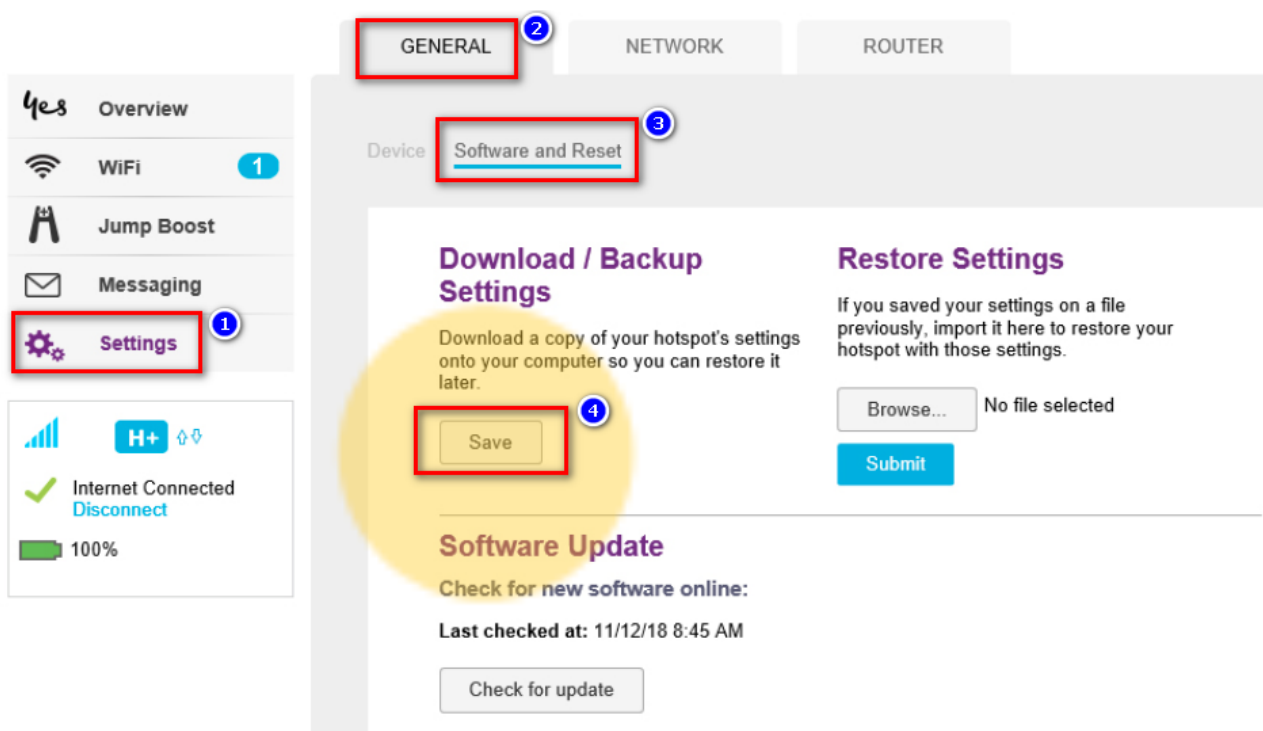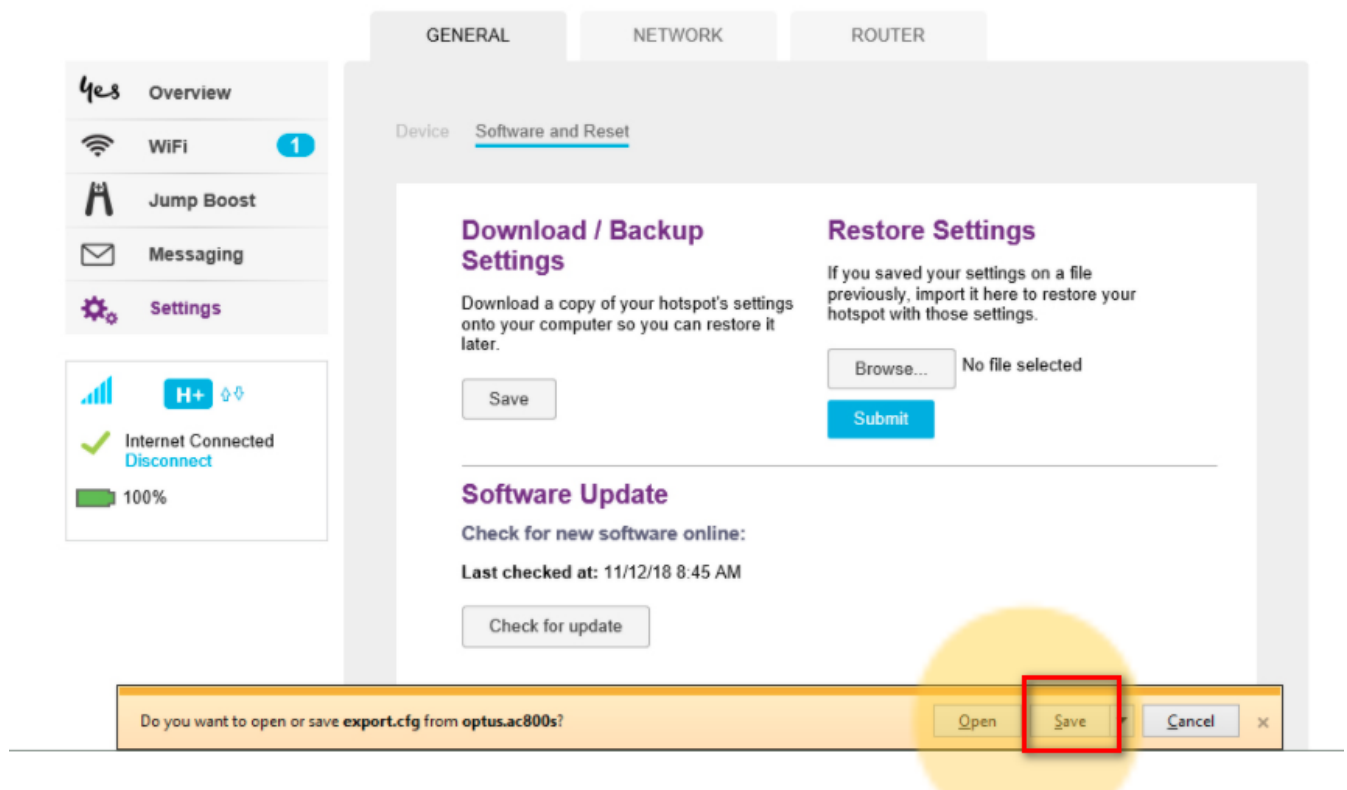# How to Reset Netgear AC800S

If your internet connection is slow or doesn't work as it usually does, it may help to restore the factory default settings. Remember, you need to establish a connection to the router web interface.

Please note all settings in your router are deleted during this process.

1. Go to **Settings > General > Software and Reset.** Click **Save** to download a copy of your hotspot's settings into your device so you can restore it later.

2. Next, click **Reset**

Check for new software online:

Last checked at: 11/12/18 8:45 AM

Check for update

Install from file:

Update hotspot from an installation file. For available updates, please visit http://support.netgear.com.

Browse... No file selected

Upload

Factory Reset

Reset your hotspot to factory settings, just like when you took it out of the box the first time.

Reset

3. Click **Begin Reset** and wait while your router restores the factory default settings

Online URL:
https://articles.spintel.net.au/article/how-to-reset-netgear-ac800s.html