

Updating Personal Details on the Account

Personal details on the account includes the name, date of birth, billing address, payment details and much more. You may update personal details online or by speaking to one of our friendly representatives.

What are the personal details that can be change online?

1. You can update your mobile contact number, email address and billing address online with these simple steps below.

Log in to [My Account](#) and select **Personal Details** from the **My Account** menu

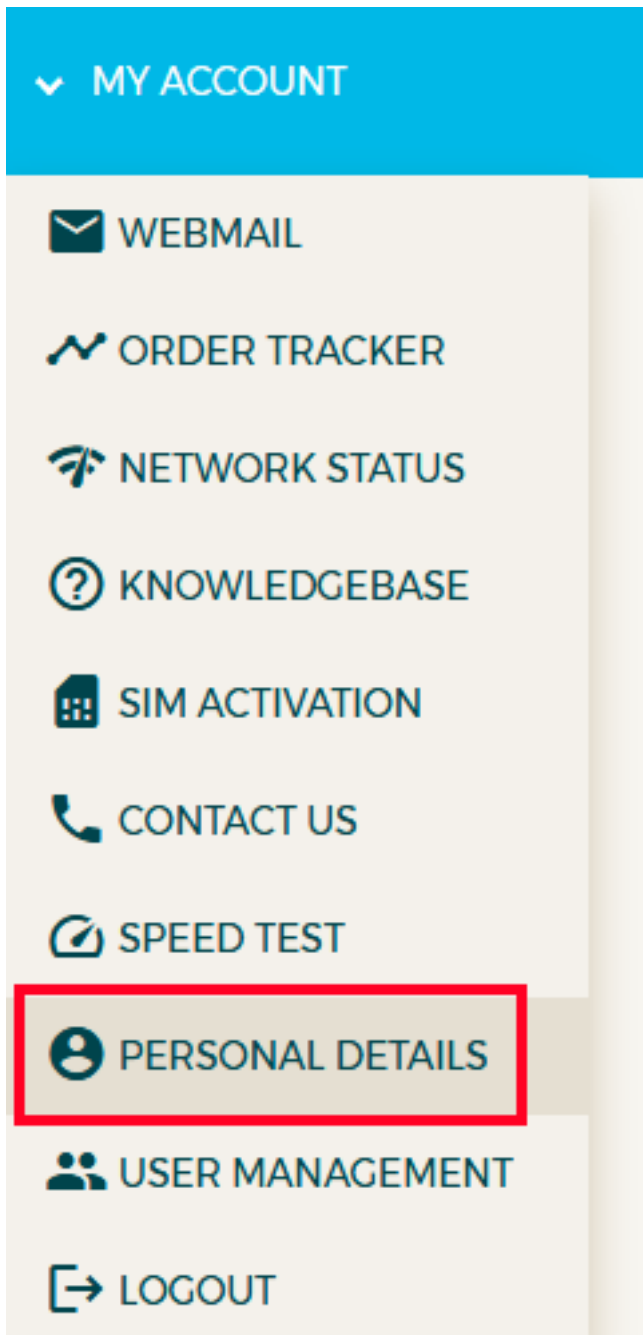
spintel MY ACCOUNT

DASHBOARD

SERVICES

BILLING

> MY ACCOUNT



Click **Change** to update your details

MY DETAILS

Personal Information

Name

[REDACTED]

Mobile Number

[REDACTED]

Phone

[REDACTED]

Work Phone

[REDACTED]

Email Address

[REDACTED]

Billing Address

[REDACTED]

Account PIN

Your PIN was generated at

[REDACTED]

[Reset Password](#)

[Change](#)

[Change](#)

[Change](#)

[Change](#)

[Change](#)

[Change](#)

For example, your current email- enter your new email and click **Submit New Email** to update.

Change Email

Current Email

New Email

Cancel

Submit New Email

Note: If there are personal details that require an update and cannot be done via My Account (i.e. misspelled name, change of name), please have a legal document ready such as a valid ID and click on the chat icon below for assistance.

2. You can also add/modify account user (Basic to Authorised or vice versa) and update payment details.

Online URL:

<https://articles.spintel.net.au/article/updating-personal-details-on-the-account.html>