

Configuring your Netgear Modem

To get connected via your Netgear modem, you'll need to log into your modem gateway.

Note: This can be done on most mobile devices, but we recommend doing these steps with your PC if you have one.

Logging into your modem

To access modem gateway enter <http://www.routerlogin.com> in the address bar of a web browser. If it does not work or if it has been changed, check your router's IP address. For instructions, click [here](#).

Use **admin** for username field and **password** in the password field then click on **Login**.

For Older Version

1. Once logged in, click **Setup Wizard**

Setup Wizard

System Can Now Detect The Connection Type Of WAN Port, Or You Can Configure It By Yourself.
Do You Want System To Detect The Connection Type?

☐ Yes.

☒ No. I Want To Configure By Myself.

Next

2. Select "No. I Want To Configure By Myself." > Next
Otherwise, go to **Basic Settings** and it will lead you to the same page where you can complete the setup

Basic Settings

Does Your Internet Connection Require A Login?

☐ No

☒ Yes

Internet Service Provider Name

Account Name

Domain Name

Other (PPPoE) ▼

FVS318v3

Login

Password

Idle Timeout

360 Minutes

Internet IP Address

☒ Get Dynamically From ISP

☐ Use Static IP Address

0 . 0 . 0 . 0

Domain Name Server (DNS) Address

☒ Get Automatically From ISP

☐ Use These DNS Servers

Primary DNS

Secondary DNS

0 . 0 . 0 . 0

0 . 0 . 0 . 0

Router's MAC Address

☒ Use Default Address

☐ Use This Computer's MAC

☐ Use This MAC Address

00:00:00:00:00:00

Apply Cancel Test

3. Choose "Yes" and enter the username and password provided to you via email

4. "Get Dynamically From ISP" for both Internet IP Address and Domain Name Server (DNS) Address

5. "Apply" to save the changes

Wait 3-5 minutes for the modem to go online, then test the service. Reboot modem if needed.

Through NETGEAR Genie

1. Once logged in, select **Internet**. The following screen displays:

The screenshot shows the NETGEAR Genie Internet Setup page. The 'BASIC' tab is selected. The 'Internet' menu item is highlighted in the left sidebar. The 'Does your Internet connection require a login?' question has 'Yes' selected. The 'Internet Service Provider' dropdown is set to 'PPPoE'. The 'Login' and 'Password' fields are empty, with '(check email)' text to the right of each. The 'Service Name (if Required)' field is empty. The 'Connection Mode' dropdown is set to 'Dial on Demand'. The 'Idle Timeout (in Minutes)' field is set to '5'. The 'Apply' button is highlighted with a red box.

2. Select Yes on *Does your Internet connection require a login?* and enter the username and password provided to you via email. Click **Apply** to save the new settings.

Note: If other settings are presented, accept default values

Wait **3-5 minutes** for the modem to go online, then test the service. Reboot modem if needed.

Setting up your Home Phone

If your order includes a Home Phone service, it's time to get it up and running. This detailed [guide](#) will walk you through every step needed to set up your home phone using your own modem.

Online URL:

<https://articles.spintel.net.au/article/configuring-your-netgear-modem.html>