

Configuring your Netgear Modem

To get connected via your Netgear modem, you'll need to log into your modem gateway.

Note: This can be done on most mobile devices, but we recommend doing these steps with your PC if you have one.

Logging into your modem

To access modem gateway enter <http://www.routerlogin.com> in the address bar of a web browser. If it does not work or if it has been changed, check your router's IP address. For instructions, click [here](#).

Use **admin** for username field and **password** in the password field then click on **Login**.

For Older Version

1. Once logged in, click **Setup Wizard**

Setup Wizard

System Can Now Detect The Connection Type Of WAN Port, Or You Can Configure It By Yourself.
Do You Want System To Detect The Connection Type?

Yes.

No. I Want To Configure By Myself.

Next

2. Select "No. I Want To Configure By Myself." > Next
Otherwise, go to **Basic Settings** and it will lead you to the same page where you can complete the setup

Basic Settings

Does Your Internet Connection Require A Login?
 No
 Yes

Internet Service Provider Name: Other (PPPoE) v
Account Name: FVS318v3
Domain Name:

Login:
Password:
Idle Timeout: 360 Minutes

Internet IP Address
 Get Dynamically From ISP
 Use Static IP Address: 0 . 0 . 0 . 0

Domain Name Server (DNS) Address
 Get Automatically From ISP
 Use These DNS Servers
Primary DNS: 0 . 0 . 0 . 0
Secondary DNS: 0 . 0 . 0 . 0

Router's MAC Address
 Use Default Address
 Use This Computer's MAC
 Use This MAC Address: 00:00:00:00:00:00

Apply Cancel Test

3. Choose "Yes" and enter the username and password provided to you via email

4. "Get Dynamically From ISP" for both Internet IP Address and Domain Name Server (DNS) Address

5. "Apply" to save the changes

Wait 3-5 minutes for the modem to go online, then test the service. Reboot modem if needed.

Through NETGEAR Genie

1. Once logged in, select **Internet**. The following screen displays:

The screenshot shows the NETGEAR Genie interface. On the left, a sidebar contains menu items: Home, Internet (highlighted), Wireless, Attached Devices, Parental Controls, ReadySHARE, and Guest Network. The main area is titled 'Internet Setup' and has two tabs: 'BASIC' (selected) and 'ADVANCED'. At the top right of the main area, there are buttons for 'Apply', 'Cancel', and 'Test'. Below these, a question asks 'Does your Internet connection require a login?' with radio buttons for 'Yes' (selected) and 'No'. Underneath, there are several fields: 'Internet Service Provider' (a dropdown menu set to 'PPPoE'), 'Login' (a text input field), 'Password' (a text input field), 'Service Name (if Required)' (a text input field), 'Connection Mode' (a dropdown menu set to 'Dial on Demand'), and 'Idle Timeout (in Minutes)' (a text input field set to '5'). The 'Login' and 'Password' fields have '(check email)' text to their right. The 'Apply' button is highlighted with a red box.

2. Select Yes on *Does your Internet connection require a login?* and enter the username and password provided to you via email. Click **Apply** to save the new settings.

Note: If other settings are presented, accept default values

Wait **3-5 minutes** for the modem to go online, then test the service. Reboot modem if needed.

Setting up your Home Phone

If your order includes a Home Phone service, it's time to get it up and running. This detailed [guide](#) will walk you through every step needed to set up your home phone using your own modem.

Online URL:

<https://articles.spintel.net.au/article/configuring-your-netgear-modem.html>