

# Configuring your Netgear Modem

To get connected via your Netgear modem, you'll need to log into your modem gateway.

*Note: This can be done on most mobile devices, but we recommend doing these steps with your PC if you have one.*

## Logging into your modem

To access modem gateway enter <http://www.routerlogin.com> in the address bar of a web browser. If it does not work or if it has been changed, check your router's IP address. For instructions, click [here](#).

Use **admin** for username field and **password** in the password field then click on **Login**.

## For Older Version

1. Once logged in, click **Setup Wizard**

**Setup Wizard**

System Can Now Detect The Connection Type Of WAN Port, Or You Can Configure It By Yourself.  
Do You Want System To Detect The Connection Type?

☐ Yes.

☒ No. I Want To Configure By Myself.

Next

2. Select "No. I Want To Configure By Myself." > Next  
Otherwise, go to **Basic Settings** and it will lead you to the same page where you can complete the setup

**Basic Settings**

Does Your Internet Connection Require A Login?

☐ No

☒ Yes

Internet Service Provider Name Other (PPPoE) v

Account Name FVS318v3

Domain Name

Login

Password

Idle Timeout 360 Minutes

Internet IP Address

☒ Get Dynamically From ISP

☐ Use Static IP Address 0 . 0 . 0 . 0

Domain Name Server (DNS) Address

☒ Get Automatically From ISP

☐ Use These DNS Servers

Primary DNS 0 . 0 . 0 . 0

Secondary DNS 0 . 0 . 0 . 0

Router's MAC Address

☒ Use Default Address

☐ Use This Computer's MAC

☐ Use This MAC Address 00:00:00:00:00:00

Apply Cancel Test

3. Choose "Yes" and enter the username and password provided to you via email

4. "Get Dynamically From ISP" for both Internet IP Address and Domain Name Server (DNS) Address

5. "Apply" to save the changes

*Wait 3-5 minutes for the modem to go online, then test the service. Reboot modem if needed.*

## Through NETGEAR Genie

1. Once logged in, select **Internet**. The following screen displays:

The screenshot shows the NETGEAR Genie web interface. On the left, a sidebar contains a menu with items: Home, Internet (highlighted), Wireless, Attached Devices, Parental Controls, ReadySHARE, and Guest Network. The main content area is titled 'Internet Setup'. At the top, there are two tabs: 'BASIC' (selected) and 'ADVANCED'. Below the tabs, there are three buttons: 'Apply' (highlighted), 'Cancel', and 'Test'. The first question is 'Does your Internet connection require a login?' with two radio buttons: 'Yes' (selected) and 'No'. Below this is a section for 'Internet Service Provider' with a dropdown menu set to 'PPPoE'. Underneath, there are two text input fields: 'Login' and 'Password', both of which are empty. To the right of each field is a link that says '(check email)'. At the bottom, there are two more fields: 'Service Name (if Required)' and 'Connection Mode' (set to 'Dial on Demand'). The 'Idle Timeout (in Minutes)' is set to '5'.

2. Select Yes on *Does your Internet connection require a login?* and enter the username and password provided to you via email. Click **Apply** to save the new settings.

*Note: If other settings are presented, accept default values*

Wait **3-5 minutes** for the modem to go online, then test the service. Reboot modem if needed.

## Setting up your Home Phone

If your order includes a Home Phone service, it's time to get it up and running. This detailed [guide](#) will walk you through every step needed to set up your home phone using your own modem.

Online URL:

<https://articles.spintel.net.au/article/configuring-your-netgear-modem.html>