First bill

Pro-Rata

The first time you are billed for a service we will apply a pro-rata charge to align you with the closest billing period.

Username:		Service ID #			
Recurring Charges					
I-C6ED76	NBN L		09/06/20 - 30/06/20		$43.96
I-C6ED77	NBN L		01/07/20 - 31/07/20		$59.95
I-C6ED78	25/5Mbps		09/06/20 - 30/06/20		$0.00
I-C6ED79	25/5Mbps		01/07/20 - 31/07/20		$0.00

The first bill will be generated once the service has been activated and will show a pro-rata service charge, and any hardware or connection charges. This will be debited from the nominated bank account or credit card two days later.

Note: Any upfront payment made during the point of sale may cover your first bill, depending on the amount. Any credit remaining will be forwarded for your next month's invoice.

Any succeeding bill will be sent either on the 7th or the 21st, depending on when the billing cycle falls for the account, and will be deducted from the nominated bank account or credit card 7 days after the bill is sent out.

Related Articles:

- Understanding your Bill

- [Understanding the charges on your Invoice](#)

- [Checking Bill History](#)

- [How can I receive my bills and manage bill reminders?](#)

- [Payment Method and its Processing Fees](#)

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