

# SIM Delivery Process

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## Introduction

This article explains how your SIM card will be delivered, the expected delivery timeframes, and how to activate your service once it arrives.

## Delivery Process

Your SIM card will be delivered via our courier partner. Delivery timeframes depend on the postage option selected during signup:

- **Standard Post:** 3–7 business days
- **Express Post:** 1–2 business days

Delivery times may vary depending on your location and courier conditions.

## Activation Process

Once you receive your SIM card, activate your service by following the instructions in the activation guide. The guide will walk you through:

- Inserting the SIM card into your device
- Completing the activation steps
- Connecting to the network

## Troubleshooting

If you experience issues during activation, please refer to the troubleshooting section in the activation guide or our [online help guide](#).

If the issue persists, contact [Customer Support](#) for further assistance.

## **Conclusion**

Your SIM card delivery timeframe depends on the postage option selected at signup. After receiving your SIM, simply follow the activation guide to start using your service. If you encounter any issues, troubleshooting steps are available, and our support team is ready to help.

Online URL: <https://articles.spintel.net.au/article/sim-delivery-process.html>