

# SIM Delivery Process

---

## Introduction

This article provides information on how and when customers can expect to receive their SIM card and how to activate it.

## Delivery Process

Customers can expect to receive their SIM card via Australia Post. The delivery time frame depends on the postage type selected during signup. Standard Post will take 3-7 business days, while Express Post should only take 1-2 business days.

## Activation Process

Once the SIM card has been received, customers can activate it by following the instructions provided in the activation guide. The [guide](#) will include steps on how to insert the SIM card into the device and activate the service.

## Troubleshooting

If customers experience any issues with their SIM card, they can refer to the troubleshooting section of the activation guide. If the issue persists, they can contact customer support for further assistance.

## Conclusion

Customers can expect to receive their SIM card via Australia Post, with delivery times varying depending on the postage type selected. Once received, customers can activate their SIM card using the instructions provided in the activation guide. In case of any issues, customers can refer to the troubleshooting section or contact customer support for further assistance.

Online URL: <https://articles.spintel.net.au/article/sim-delivery-process.html>