

Understanding NBN Order Completion Timeframes

Introduction

This article provides detailed information on the estimated timeframes for completing **NBN orders**. The time required for NBN services to be fully activated depends on several factors, including whether the property is already NBN-ready, the need for new connections, and any additional work required by NBN technicians. Understanding these timeframes can help you better plan your transition to an NBN service.

Activation Timeframe for NBN-Ready Properties

If your property is **NBN-ready** and has the necessary **NBN equipment already installed**, SpinTel can activate your service within **1–5 business days**.

New NBN Connections

For properties that do **not yet have an active NBN connection**, an appointment with **NBN Co** will be scheduled for a technician to set up the service. The timeframe for this process typically ranges from **5 to 20 business days**, depending on **technician availability** in your area.

Additional Work Required by NBN Technicians

In some cases, additional infrastructure work may be required before the NBN service can be activated. This can include:

- Installing new NBN equipment
- Addressing technical issues related to the network
- Upgrading infrastructure in your area

If extra work is needed, the completion timeframe may exceed **20 business days**. Once your order has been processed, **SpinTel** will provide an estimated timeframe and inform you whether a technician visit is required.

Conclusion

The completion time for **NBN bundle orders** varies based on property readiness, technician availability, and any additional work required. If you have any questions or need further assistance with your NBN connection, please don't hesitate to contact **SpinTel's customer service team** via **phone at 1300 303 375 or through live chat**.

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