

# Understanding NBN Order Completion Timeframes

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## Introduction

This article provides detailed information on the estimated timeframes for completing **NBN orders**. The time required for NBN services to be fully activated depends on several factors, including whether the property is already NBN-ready, the need for new connections, and any additional work required by NBN technicians. Understanding these timeframes can help you better plan your transition to an NBN service.

## Activation Timeframe for NBN-Ready Properties

If your property is **NBN-ready** and has the necessary **NBN equipment already installed**, SpinTel can activate your service within **1–2 business days**.

## New NBN Connections

For properties that do **not yet have an active NBN connection**, an appointment with **NBN Co** will be scheduled for a technician to set up the service. The timeframe for this process typically ranges from **2 to 10 business days**, depending on **technician availability** in your area.

## Additional Work Required by NBN Technicians

In some cases, additional infrastructure work may be required before the NBN service can be activated. This can include:

- Installing new NBN equipment
- Addressing technical issues related to the network
- Upgrading infrastructure in your area

If extra work is needed, the completion timeframe may exceed **10 business days**. Once your order has been processed, **SpinTel** will provide an estimated timeframe and inform you whether a technician visit is required.

## Conclusion

The completion time for **NBN bundle orders** varies based on property readiness, technician availability, and any additional work required. If you have any questions or need further assistance with your NBN connection, please don't hesitate to contact **SpinTel's customer service team** via **phone at 1300 303 375 or through live chat**.

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