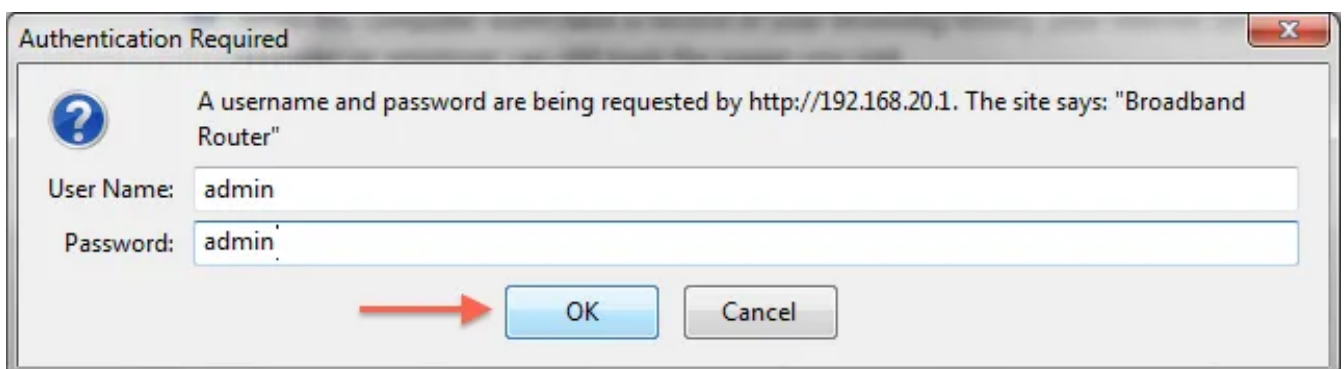


# How to Update Netcomm Modem's Firmware Version

**Important Note:** Updating firmware without fair knowledge on how it works might damage the modem, for safety, you may call Netcomm support or proceed at your own risk.

1. Login to modem Graphic User Interface. Type **admin** in the username and password field, then click on the **Login** button.



**Note:** If the default administrator login does not work, you might have changed the login credentials before or you may try to factory-reset the modem.

2. Go to **Management > Update Firmware** and follow the steps.

You may also click [here](#).

Device Info  
Basic Setup  
Advanced Setup  
Wireless  
Voice  
Diagnostics  
**Management**  
Settings  
System Log  
Security Log  
SNMP Agent  
TR-069 Client  
Internet Time  
Access Control  
**Update Firmware**  
Reboot  
Logout

## Tools -- Update Software

**Step 1:** Obtain an updated software image file from your ISP.

**Step 2:** Enter the path to the image file location in the box below or click the 'Browse' button to locate the image file.

**Step 3:** Click the 'Update Software' button once to upload the new image file.

NOTE: The update process takes about 2 minutes to complete, and your Broadband Router will reboot.

Software File Name:  No file chosen

*For further assistance, you may contact [Netcomm Support](#) and advise them that you want to use the modem with a different firmware version.*

Online URL:

<https://articles.spintel.net.au/article/how-to-update-netcomm-modem-s-firmware-version.html>