## Where do I find my account number?

Find Your Account Number in Different Ways

Option 1: Through the My Account Portal

You can view your **account number** by logging into the <u>My Account</u> portal. It will be displayed on the **dashboard** once you're logged in.

Spintel My Account	DASHBOAR	D SERVICES	BILLING	> MY ACCOUNT
WELCOME CRITLE				
Account Number				
Search by service type, plan, or username.		June 2025 Bill		
Your usage resets in 20 days.		\$40.84 will be d payment method		
NBN ( MANAGE SERVIC	æ o	of June 2025. VIEW MY BILLS		
Data Usage				
12.58GB Used		Live Chat		

Forgotten your username or password? Check this article on how to reset.

## Option 2: Through the Order Confirmation email

Soon after you order a new SpinTel service, you'll receive a confirmation email and SMS.

• Check the SMS from SpinTel, the content should look like this "Thanks! Order #xxxxx was received for account **#xxxxxx**. Please see your email information on tracking your order and activating your account".

• Check your email; the email subject of the order confirmation email will be "We've received your order #xxxxx for account #xxxxx"

noreply@spintel.net.au		Today 12:22
We've received your order #	for account	

The account number and other order details will also be in the content of the email.

Hello ,	
Success! Your order was received, please	e review your details below.
Account Details	Billing Details
Order:	Name:
Account: 012345	Billing Address:
Order Date: of February 2022	Automatic Control of C
	Delivery Address:
	And and a second se
Order Items	Order Tracking & FAQ
Mobile:	Order Tracker
Service Address	After activating your account you can track your order using the
	link above.
Item:	Frequently Asked Questions
	Our FAQ contains information on order ETA's and much more.

Option 3: Through Your Bill

Your **account number** is listed on your monthly bill. You can find it in one of two ways:

- Via email: Look for an email with the subject line "SpinTel Monthly Bill (Your Account Number)."
- On the bill itself: If you have a copy of your bill, go to the first page and scroll down to the Account Summary section. Your account number will be listed there along with other key details.

Int Summary	June 2025			
Account Number	Bill Number	Issue Date	Due Date	
010010		09/06/2025	12/06/2025	
Previous Balance				\$0.00
Payments				\$0.00
Balance				\$0.00
New Charges includes GST of	of \$3.71		Turn to page 3 for details	\$40.84
Account Total				\$40.84

Online URL: <u>https://articles.spintel.net.au/article/where-do-i-find-my-account-number.html</u>