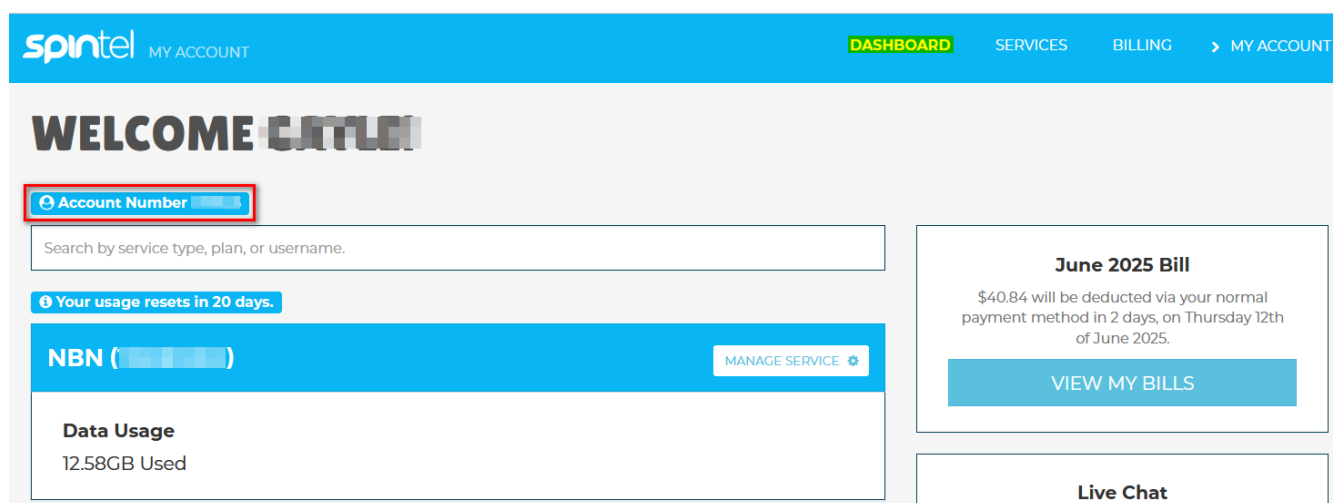


# Where do I find my account number?

## Find Your Account Number in Different Ways

### Option 1: Through the My Account Portal

You can view your **account number** by logging into the [My Account](#) portal. It will be displayed on the **dashboard** once you're logged in.



Forgotten your username or password? Check this [article](#) on how to reset.

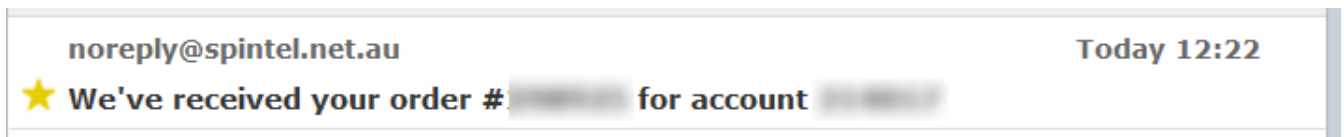
### Option 2: Through the Order Confirmation email

Soon after you order a new SpinTel service, you'll receive a confirmation email and SMS.

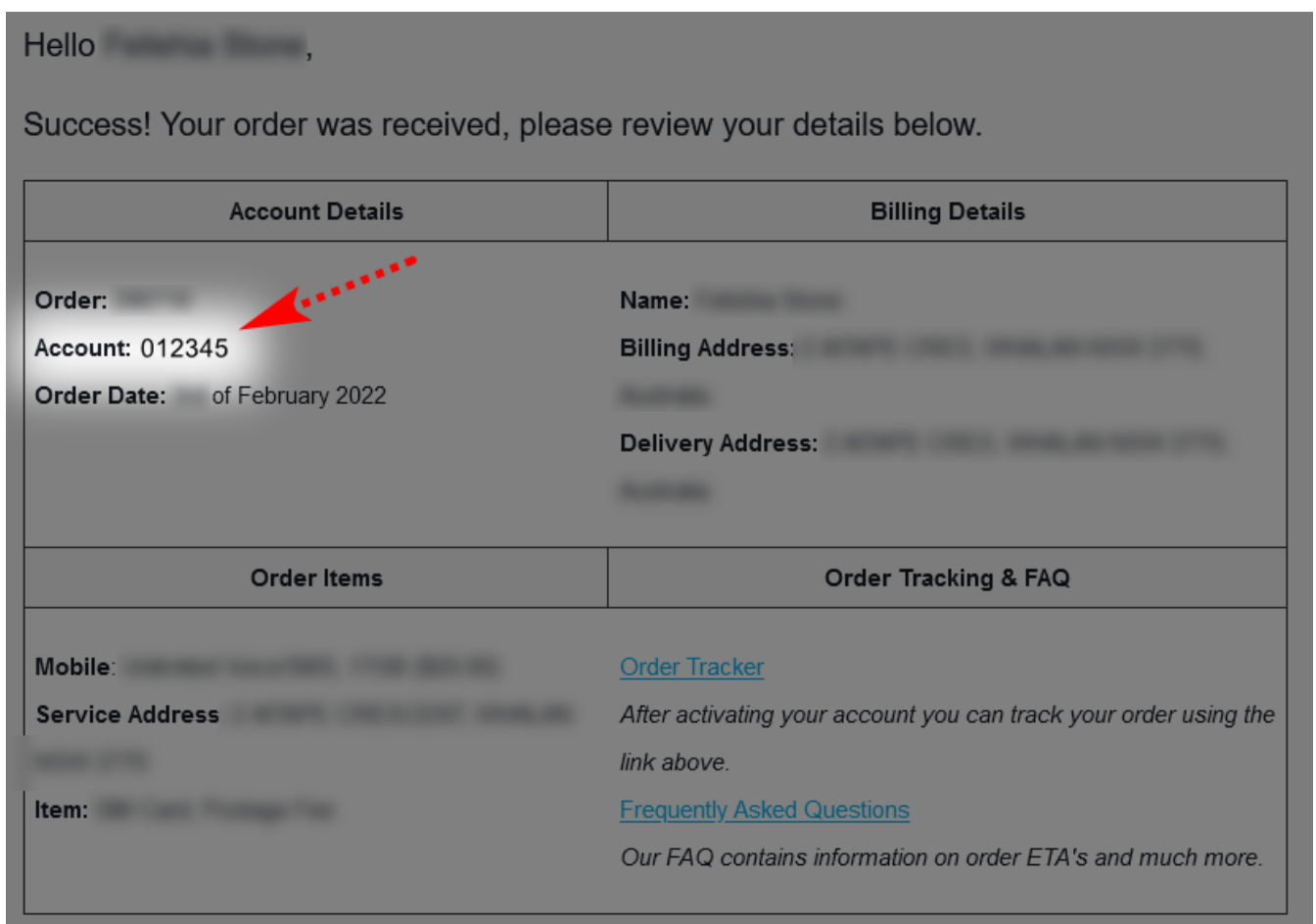
- Check the SMS from SpinTel, the content should look like this  
"Thanks! Order #xxxxxx was received for account #xxxxxx. Please see your email information on tracking your order and activating your

account".

- Check your email; the email subject of the order confirmation email will be "We've received your order #xxxxxx for account #xxxxxx"



The account number and other order details will also be in the content of the email.



### Option 3: Through Your Bill

Your **account number** is listed on your monthly bill.

You can find it in one of two ways:

- **Via email:** Look for an email with the subject line "**SpinTel Monthly Bill – (Your Account Number).**"
- **On the bill itself:** If you have a copy of your bill, go to the **first page** and scroll down to the **Account Summary** section. Your account number will be listed there along with other key details.

#### Account Summary

June 2025

Account Number	Bill Number	Issue Date	Due Date
070020		09/06/2025	12/06/2025
Previous Balance			\$0.00
Payments			\$0.00
Balance			\$0.00
New Charges includes GST of \$3.71			\$40.84
			<i>Turn to page 3 for details</i>
Account Total			\$40.84

Online URL:

<https://articles.spintel.net.au/article/where-do-i-find-my-account-number.html>