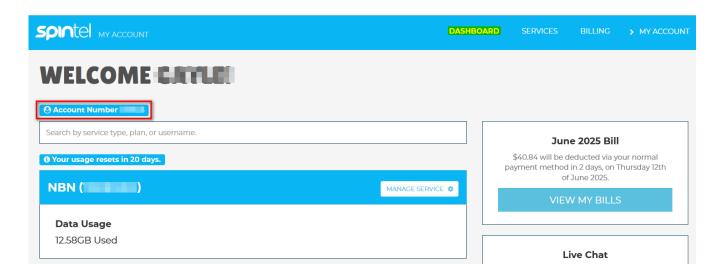
## Where do I find my account number?

Find Your Account Number in Different Ways

Option 1: Through the My Account Portal

You can view your **account number** by logging into the **My Account** portal. It will be displayed on the **dashboard** once you're logged in.



Forgotten your username or password? Check this article on how to reset.

## Option 2: Through the Order Confirmation email

Soon after you order a new SpinTel service, you'll receive a confirmation email and SMS.

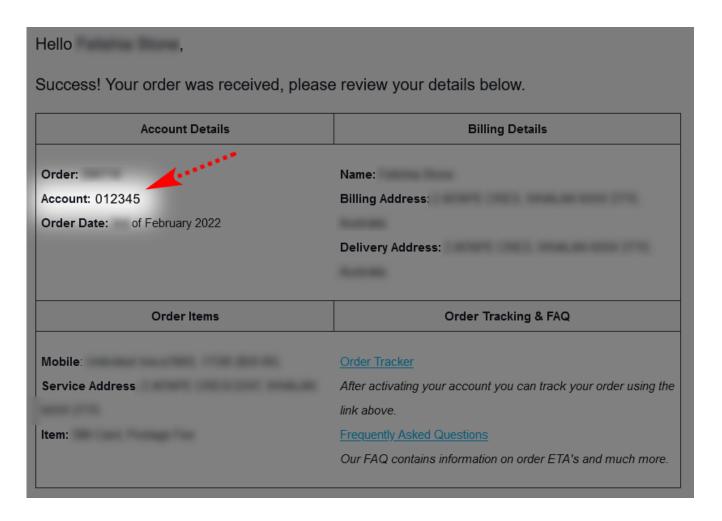
• Check the SMS from SpinTel, the content should look like this "Thanks! Order #xxxxxx was received for account #xxxxxx. Please see your email information on tracking your order and activating your

account".

• Check your email; the email subject of the order confirmation email will be "We've received your order #xxxxx for account #xxxxxx"



The account number and other order details will also be in the content of the email.



## Option 3: Through Your Bill

Your **account number** is listed on your monthly bill. You can find it in one of two ways:

- Via email: Look for an email with the subject line "SpinTel Monthly Bill (Your Account Number)."
- On the bill itself: If you have a copy of your bill, go to the first page and scroll down to the **Account Summary** section. Your account number will be listed there along with other key details.

Acco	unt Summary	June 2025			
	Account Number	Bill Number	Issue Date	Due Date	
	010020		09/06/2025	12/06/2025	
	Previous Balance				\$0.00
	Payments				\$0.00
	Balance				\$0.00
	New Charges includes GST of \$3.71			Turn to page 3 for details	\$40.84
	Account Total				\$40.84

## Online URL:

https://articles.spintel.net.au/article/where-do-i-find-my-account-number.html