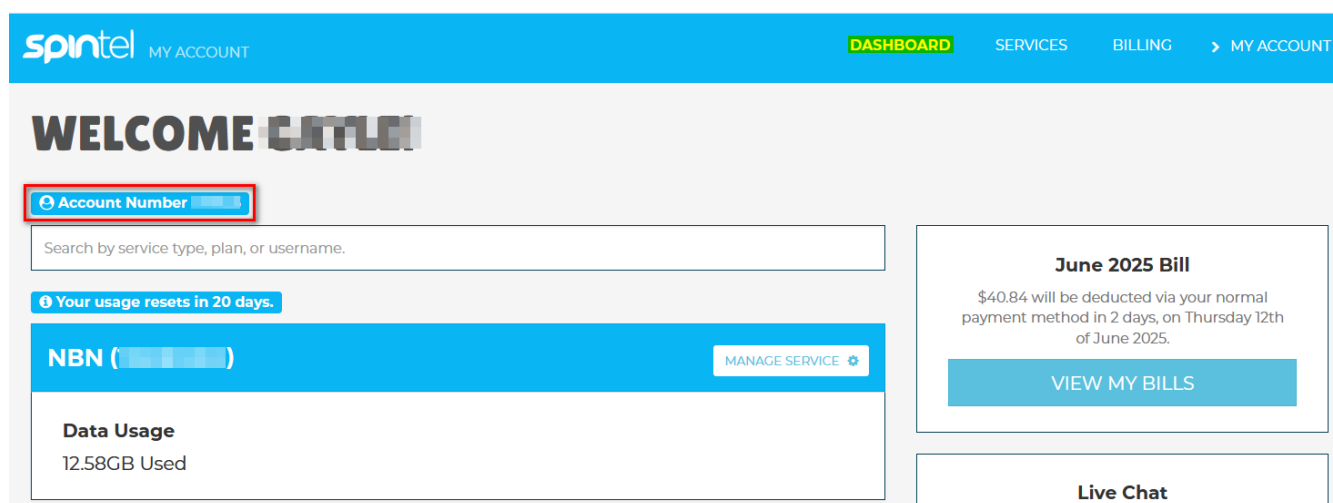


Where do I find my account number?

Find Your Account Number in Different Ways

Option 1: Through the My Account Portal

You can view your **account number** by logging into the [My Account](#) portal. It will be displayed on the **dashboard** once you're logged in.



The screenshot shows the SpinTel My Account portal dashboard. The top navigation bar includes 'spintel MY ACCOUNT', 'DASHBOARD', 'SERVICES', 'BILLING', and 'MY ACCOUNT'. The main content area features a 'WELCOME [NAME]' header. A search bar is present with a red box highlighting the 'Account Number' label. Below the search bar, a notification states 'Your usage resets in 20 days.' A service card for 'NBN' is visible with a 'MANAGE SERVICE' button. A 'Data Usage' section shows '12.58GB Used'. On the right, a 'June 2025 Bill' section indicates a \$40.84 deduction and includes a 'VIEW MY BILLS' button. A 'Live Chat' button is located at the bottom right.

Forgotten your username or password? Check this [article](#) on how to reset.

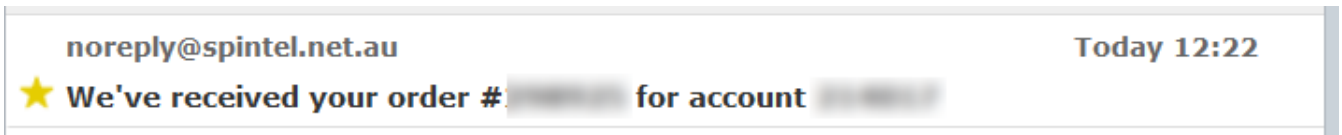
Option 2: Through the Order Confirmation email

Soon after you order a new SpinTel service, you'll receive a confirmation email and SMS.

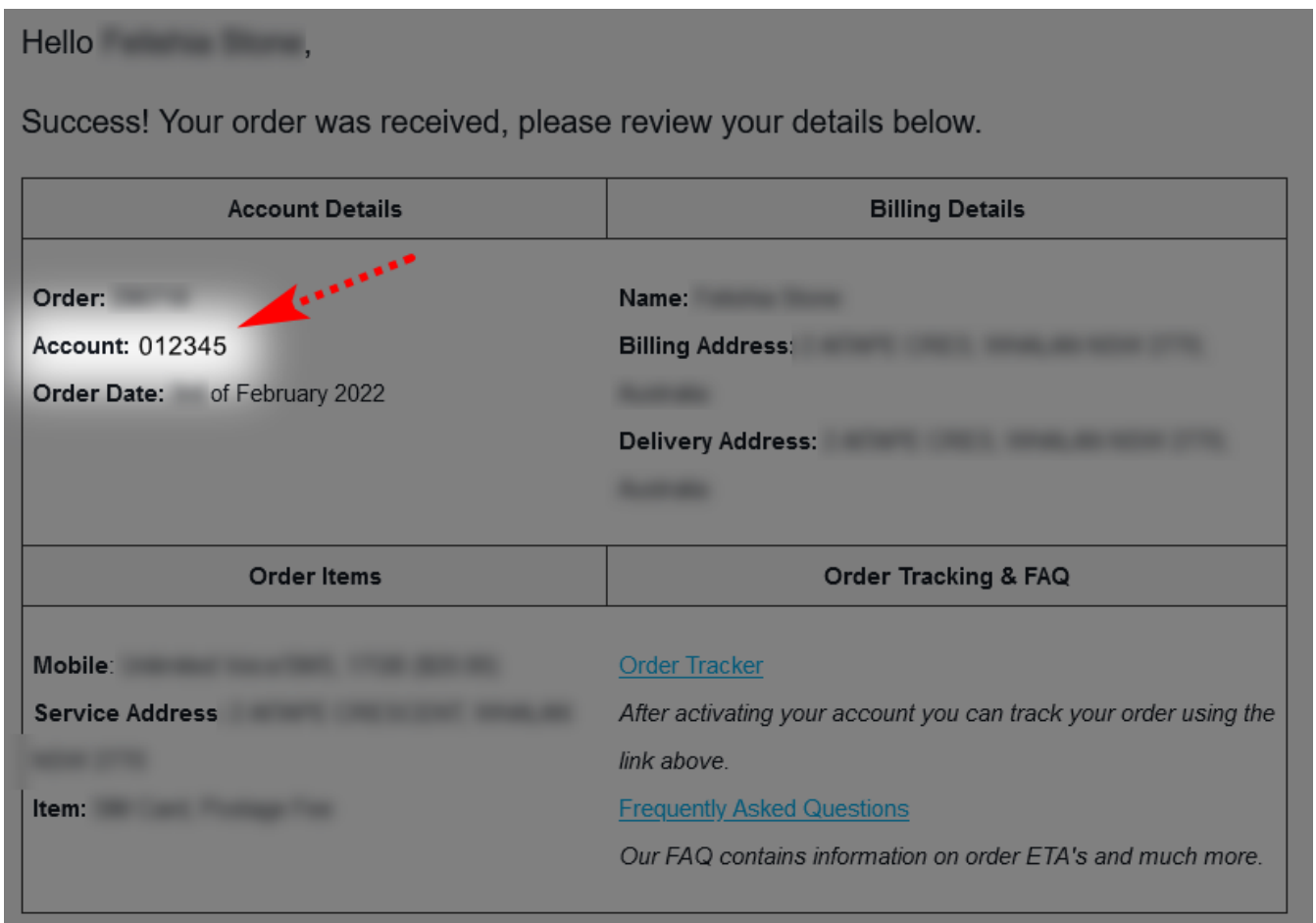
- Check the SMS from SpinTel, the content should look like this
"Thanks! Order #xxxxxx was received for account #xxxxxx. Please see your email information on tracking your order and activating your

account".

- Check your email; the email subject of the order confirmation email will be "We've received your order #xxxxx for account #xxxxxx"



The account number and other order details will also be in the content of the email.



Option 3: Through Your Bill

Your **account number** is listed on your monthly bill.
You can find it in one of two ways:

- **Via email:** Look for an email with the subject line "**SpinTel Monthly Bill – (Your Account Number).**"
- **On the bill itself:** If you have a copy of your bill, go to the **first page** and scroll down to the **Account Summary** section. Your account number will be listed there along with other key details.

Account Summary

June 2025

Account Number	Bill Number	Issue Date	Due Date
070020	██████	09/06/2025	12/06/2025
Previous Balance			\$0.00
Payments			\$0.00
Balance			\$0.00
New Charges	includes GST of \$3.71		\$40.84
		Turn to page 3 for details	
Account Total			\$40.84

Online URL:

<https://articles.spintel.net.au/article/where-do-i-find-my-account-number.html>