How to Factory Reset Your Modem

Performing a factory reset can often resolve connectivity issues. Please follow the steps below to reset your modem to its factory settings.

Important: A factory reset will erase all custom settings, including your Wi-Fi name and password. You will need to reconfigure your modem after the reset.

Step-by-Step Guide to Performing a Factory Reset on Your Modem

1. Locate the Reset Button

Find the small, recessed "Reset" button on the back or bottom of your modem.







Connect to the modem, open a web browser, and enter the modem's IP address (e.g., 192.168.0.1).

Use the default login credentials and follow the setup wizard to reconfigure your settings, including your preferred WiFi name (SSID) and password.

Network key: ********** AN 1234 Est
Note: Select IPoF for the Internet Connection type
Note: If you are using SpinTel supplied modem, allow up to 15 minut es for it to auto-configure, it will automatically establish a conn ection to our network.

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