

# Getting started



SpinTel prides itself on listening to its customers to continually improve its service. Here are five ways we're making it easier for you:

1. You can now track Orders, Deliveries and Returns [here](#).
2. Easily find out what NBN service is available in your area. Our [NBN Connection Types](#) guide will spell out everything you need to know about getting connected.
3. Received your new SIM? Get it up and running in no time with our [Sim Activation](#) guide.
4. Keep your information safe and secure with your [SpinTel My Account](#) . We make it easier for you to change plans and notification preferences, view reward points, manage phone features and much more.
5. We help you [Understand your bill](#).

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