How To Activate Your Wireless Broadband Service

Important Note: If the SIM card is not activated within 7-10 days, the service will automatically activate and billing will commence. Should you wish to delay the activation, contact us for assistance.

Steps on how to activate your pre-inserted SIM card for Wireless and Mobile Broadband service:

To start using the service, you'll first need to activate the service by going to the activation page.

Through My Account

1. Log in to your online account: To access the SIM-Activation portal, as well as My Account, please ensure you have activated your user account using the instructions that have been emailed to you when you submitted your order.

My Account Login

Username

Password 👁

Forgot username or password? Login

2. Once logged in, you will see the services in your account displayed on the Dashboard as shown below.

Locate the activation link for the relevant service, then follow the prompts.

3. Confirm the SIM card number provided in the letter included with the modem. Verify the last 4–5 digits of the number, and click 'Submit' once you have confirmed a match.

Once the SIM card is activated, you're now ready to set up your modem and test the service.

Through Website

Alternatively, you may visit our homepage and click on **Customers > SIM Activation**, log in and follow the prompts.

SIM CARD ACTIVATION

Activating your SIM is easy, just login below using your SpinTel username and password.

New mobile number activations take about an hour. If you're transferring your number just keep using your old SIM until it stops working, usually this takes 1-3 days depending on your current provider. You can also activate your replacement SIM here.

Login	Confirm Activation	Completed

Login using your SpinTel username and password

Username   Username

Password   Password

Login   Forgotten username or password?

Once completed, test your service.

To connect your PC, mobile or other devices to your Broadband service, you'll need to connect to the Wi-Fi network that is being broadcast from the supplied modem.

You may also check for the Wi-Fi SSID/Wi-Fi Name and password on the supplied modem.