How To Activate Your Wireless Broadband Service

Important Note: If the SIM card is not activated within 7-10 days, the service will automatically activate and billing will commence. Should you wish to delay the activation, <u>contact us</u> for assistance.

Steps on how to activate your pre-inserted SIM card for Wireless and Mobile Broadband service:

To start using the service, you'll first need to activate the service by going to the <u>activation page</u>.

Through My Account

1. Log in to your <u>online account</u>: To access the SIM-Activation portal, as well as My Account, please ensure you have <u>activated your user account</u> using the instructions that have been emailed to you when you submitted your order.

My Account Login	
Username	
Password	0
Forgot username or password?	Login

2. Once logged in, you will see the services in your account displayed on the Dashboard as shown below.

Locate the activation link for the relevant service, then follow the prompts.

	DASHBO	SERVICES BILLING > MY ACCOUNT
WELCOME		
O Account Number 212117		
Search by service type, plan, or username. Your usage resets in 23 days. 		January 2025 Bill \$142.01 will be deducted via your normal payment method in 6 days, on Tuesday 14th
Wireless Broadband (MANAGE SERVICE Ø	of January 2025. VIEW MY BILLS
Data Usage 1B Used	500GB remaining	Live Chat
Wireless Broadband (U.U.U.U.I.)	MANAGE SERVICE Ø	If you leave a message with us outside of business hours we'll get back to you within 24 hours.
Data Usage 241.95GB Used (48.39%)	258.05GB remaining	CHAT NOW
Wireless Broadband (MANAGE SERVICE	
This service is pending activatio		

3. Confirm the SIM card number provided in the letter included with the modem. Verify the last 4–5 digits of the number, and click 'Submit' once you have confirmed a match.



Once the SIM card is activated, you're now ready to set up your modem and test the service.

Through Website

Alternatively, you may visit our <u>homepage</u> and click on **Customers** > **SIM Activation**, log in and follow the prompts.

SPINTE Est. 1996 Sales: 13 22 10 RESIDENTIAL BUSINESS ABOUT	
MOBILE NBN MOBILE INTERNET 5G INTERNET SHOP	COUNT
	WEBMAIL
	✓ ORDER TRACKER
	PAY A BILL
	T NETWORK STATUS
TNTEDNET DDOWT	() KNOWLEDGEBASE
TUTERVET LYRAAT	
OF THE YEAK.	
whistleOut, Product Review and Money magazine all agree SpinTel is	
Australia's 2022 best, across Mobile, Internet, Broadband and nbn.	

SIM CARD ACTIVATION

Activating your SIM is easy, just login below using your SpinTel username and password.

New mobile number activations take about an hour. If you're transferring your number just keep using your old SIM until it stops working, usually this takes 1-3 days depending on your current provider. You can also activate your replacement SIM here.

Lo	gin	Confirm Activation	Completed			
Login using your SpinTel username and password						
Username	Username					
Password	Password		0			
	Login Forgo	tten username or password?				

Once completed, test your service.

To connect your PC, mobile or other devices to your Broadband service, you'll need to connect to the Wi-Fi network that is being broadcast from the supplied modem.

You may also check for the Wi-Fi SSID/Wi-Fi Name and password on the supplied modem.

Online URL: <u>https://articles.spintel.net.au/article/how-to-activate-your-wireless-broadband-service.html</u>