

How To Activate Your Wireless Broadband Service

Important Note: If the SIM card is not activated within 7-10 days, the service will automatically activate and billing will commence. Should you wish to delay the activation, [contact us](#) for assistance.

Steps on how to activate your pre-inserted SIM card for Wireless and Mobile Broadband service:

To start using the service, you'll first need to activate the service by going to the [activation page](#).

Through My Account

1. Log in to your [online account](#): To access the SIM-Activation portal, as well as My Account, please ensure you have [activated your user account](#) using the instructions that have been emailed to you when you submitted your order.

My Account Login



Forgot [username](#) or [password](#)?

Login

2. Once logged in, you will see the services in your account displayed on the Dashboard as shown below.

Locate the activation link for the relevant service, then follow the prompts.

spintel MY ACCOUNT **DASHBOARD** SERVICES BILLING MY ACCOUNT

WELCOME [REDACTED]!

Account Number 212117

Search by service type, plan, or username.

Your usage resets in 23 days.

Wireless Broadband ([REDACTED])

MANAGE SERVICE

Data Usage
1B Used 500GB remaining

Wireless Broadband ([REDACTED])

MANAGE SERVICE

Data Usage
241.95GB Used (48.39%) 258.05GB remaining

Wireless Broadband ([REDACTED])

MANAGE SERVICE

This service is pending activation. **Activate my SIM.**

January 2025 Bill

\$142.01 will be deducted via your normal payment method in 6 days, on Tuesday 14th of January 2025.

VIEW MY BILLS

Live Chat

If you leave a message with us outside of business hours we'll get back to you within 24 hours.

CHAT NOW

3. Confirm the SIM card number provided in the letter included with the modem. Verify the last 4–5 digits of the number, and click 'Submit' once you have confirmed a match.

SIM CARD ACTIVATION

Activating your SIM is easy, just login below using your SpinTel username and password.

New mobile number activations take about an hour. If you're transferring your number just keep using your old SIM until it stops working, usually this takes 1-3 days depending on your current provider. You can also activate your replacement SIM here.

| | | |
|-------|--------------------|-----------|
| Login | Confirm Activation | Completed |
|-------|--------------------|-----------|

Please ensure you have received your SIM card before activating your SIM

SIM Card

▼

You can only activate one SIM at a time, confirm your SIM number matches before clicking Submit.
This is a wireless broadband activation.
Plan: **Wireless Broadband 25Mbps 4G**


Back

Submit

Once the SIM card is activated, you're now ready to set up your modem and test the service.

Through Website

Alternatively, you may visit our [homepage](#) and click on **Customers > SIM Activation**, log in and follow the prompts.

 Est. 1996

Sales: 13 22 10

RESIDENTIAL

BUSINESS

ABOUT US

CUSTOMERS

MOBILENBNMOBILE INTERNET5G INTERNETSHOP

(NOT JUST) INTERNET PROVIDER OF THE YEAR.

whistleOut, Product Review and Money magazine all agree SpinTel is Australia's 2022 best, across Mobile, Internet, Broadband and nbn.

MY ACCOUNT

WEBMAIL

ORDER TRACKER

PAY A BILL

NETWORK STATUS

KNOWLEDGEBASE

BLOG

SIM ACTIVATION

CONTACT US

SPEED TEST

SIM CARD ACTIVATION

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Login

Confirm Activation

Completed

Login using your SpinTel username and password

Username

Username

Password

Password

👁

Login

Forgotten [username](#) or [password](#)?

Once completed, test your service.

To connect your PC, mobile or other devices to your Broadband service, you'll need to connect to the Wi-Fi network that is being broadcast from the supplied modem.

You may also check for the Wi-Fi SSID/Wi-Fi Name and password on the supplied modem.

Online URL:

<https://articles.spintel.net.au/article/how-to-activate-your-wireless-broadband-service.html>