Transfer my NBN to SpinTel

If you're already on the **nbn** but want to switch with us, the good news is, the process is very straightforward, head over to our **nbn** product page and select the best plan for you.

What to expect?

- Switching will have a quick turnaround time (see table below for the estimated timeframe to transfer)
- Offline during the switch may be encountered, but very minimal

Types of Transfer Completion Date*

Bundle **nbn** Transfer (nbn and phone) 3 days after the submission date

- No porting required
- SpinTel supplied modem

Bundle **nbn** Transfer (nbn and phone) the same as the submission date

- No porting required
- BYO modem

Bundle **nbn** Transfer (nbn and phone) 5 days after the submission date

- Porting required
- ANY modem

Standalone **nbn** Transfer

the same as the submission date

• BYO modem

Standalone **nbn** Transfer

3 days after the submission date

• SpinTel supplied modem

Check your contract

• Check if you have an existing contract with your current provider and check for options so you will not be hit with early termination fees

Place your order

• If you're done choosing the best plan, hit buy now and start filling out the form, you can speak with our friendly <u>Sales representative</u> if you need help.

Wait for order confirmation

• You are all set, a notification will be sent to your email with the order number and will be followed up with an install date.

Cancel your old service

• Check with your old provider and make sure your account is cancelled to avoid additional service charges.

Online URL:

https://articles.spintel.net.au/article/transfer-my-nbn-to-spintel.html