

# NBN Technology Upgrade

NBN is offering an upgrade from FTTN/FTTC to FTTP for faster, more reliable internet in select areas. It involves installing new equipment inside and outside your home, with appointments scheduled with NBN-approved technicians.

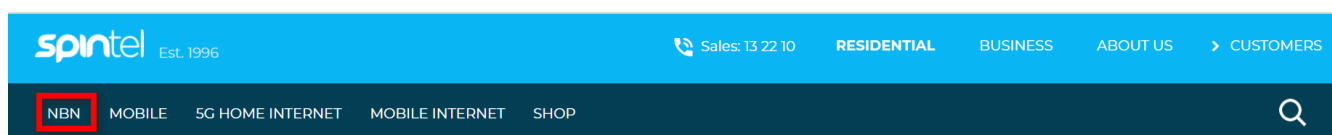
Click [here](#) to learn more about the technology upgrade.

To check if your area is eligible for the upgrade, you can either visit our website or check your My Account.

Here are the detailed steps to guide you:

## Through the Website

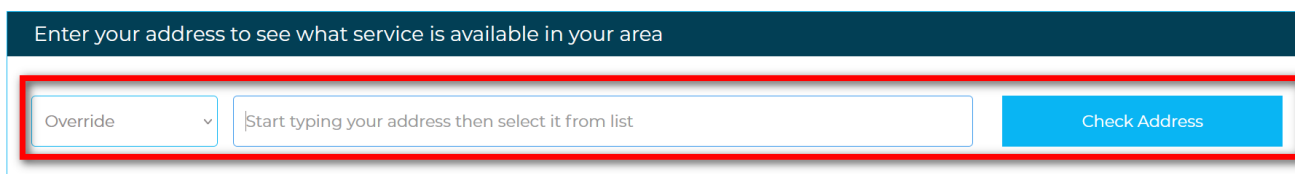
1. Visit our [website](#) and navigate to the NBN section.



2. Enter your service address in the search bar and click on Check Address



## NBN BUNDLES

A screenshot of the address search form. At the top, it says 'Enter your address to see what service is available in your area'. Below this is a search bar with a dropdown menu set to 'Override' and a text input field containing the placeholder text 'Start typing your address then select it from list'. To the right of the search bar is a blue button labeled 'Check Address'. The entire search bar area and the 'Check Address' button are highlighted with a red rectangular box.

3. Scroll down and you will see "Free Fibre Upgrade Available" if your area is

eligible. Select your desired high-speed plan with "Free Fibre Upgrade" to place an order.

### CHOOSE YOUR NBN PLAN

#### FREE FIBRE UPGRADE AVAILABLE

Your address is eligible for a free nbn® Fibre to the Premises (FTTP) Upgrade. Fibre grants you access to higher speed plans, and more reliable internet access. Just pick a plan, and we'll handle the rest - [Find Out More](#).

<p><b>\$49</b> Per Month</p> <p>For 6 months, then \$54.95 ongoing*</p> <p>⬇️ <b>25Mbps</b> ⬆️ <b>8Mbps</b></p> <p>Typical evening speed 7pm till 11pm</p> <ul style="list-style-type: none"><li>⬇️ Unlimited Data</li><li>⬇️ New Customer Discount*</li><li>⬇️ \$0 Setup</li><li>⬇️ No Lock-In Contract</li></ul> <p>Select</p>	<p><b>\$69</b> Per Month</p> <p>For 6 months, then \$79.95 ongoing*</p> <p>⬇️ <b>100Mbps</b> ⬆️ <b>18Mbps</b></p> <p>Typical evening speed 7pm till 11pm</p> <ul style="list-style-type: none"><li>⬇️ Unlimited Data</li><li>⬇️ New Customer Discount*</li><li>⬇️ \$0 Setup</li><li>⬇️ No Lock-In Contract</li></ul> <p>Select</p>	<p>⚡ Free Fibre Upgrade</p> <p><b>\$69</b> Per Month</p> <p>For 12 months, then \$79.95 ongoing</p> <p>⬇️ <b>100Mbps</b> ⬆️ <b>18Mbps</b></p> <p>Typical evening speed 7pm till 11pm</p> <ul style="list-style-type: none"><li>⬇️ Unlimited Data</li><li>⬇️ \$0 Setup</li><li>⬇️ No Lock-In Contract</li></ul> <p>Selected</p>	<p>⚡ Free Fibre Upgrade</p> <p><b>\$75</b> Per Month</p> <p>For 12 months, then \$85.95 ongoing</p> <p>⬇️ <b>211Mbps</b> ⬆️ <b>22Mbps</b></p> <p>Typical evening speed 7pm till 11pm</p> <ul style="list-style-type: none"><li>⬇️ Unlimited Data</li><li>⬇️ \$0 Setup</li><li>⬇️ No Lock-In Contract</li></ul> <p>Select</p>
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#### Call Us

Our friendly Sales team are waiting to help you now, please call [13.22.10](tel:132210)

#### Chat with us

[Chat with us now](#), or leave a message and we'll get back to you.

#### Plan Total

**\$69.00/month**

[Follow the prompts to complete your order. To view the NBN technology upgrade terms, click here.](#)

## Through My Account

Another convenient way to check if your NBN service is ready for upgrade is by accessing your My Account.

1. Login to your [online account](#) and go to the Dashboard

The screenshot shows the Spintel My Account Dashboard. At the top, the 'DASHBOARD' tab is highlighted with a red box. Below the navigation bar, there is a 'WELCOME' message and a search bar. A notification bar indicates 'Your usage resets in 7 days.' Below this, a section for 'NBN' shows a 'MANAGE SERVICE' button and a notification: 'You're eligible to upgrade to fibre. [find out more](#)', where the notification and the link are highlighted with a red box. To the right, there are sections for 'Mobile Plans' (with a 'VIEW PLANS' button) and 'Live Chat' (with a 'CHAT NOW' button). At the bottom left, the 'Data Usage' section shows '615.31GB Used'.

2. If your area is eligible, you'll find a note similar to the one above. Click "find out more" to initiate the order.

Here you will see the available high-speed plans.

The screenshot shows the 'Upgrade to nbn's fast fibre' page. It has a blue header with the title. Below the header, there is a section titled 'Good news, you're eligible to upgrade to fibre' with a sub-header and a paragraph of text. A grey box contains a blurred image. Below that is the 'What's involved in the upgrade' section with a sub-header and a paragraph. The 'Select your new plan' section features two plan cards. The first card is for \$69.00 per month (100Mbps, Unlimited Data) and has a 'Selected' button. The second card is for \$75.00 per month (250Mbps, Unlimited Data) and has a 'Select' button.

3. Select your desired plan and tick on the boxes to confirm the Terms then submit the order.

### Select your new plan

**\$69.00**  
Per Month  
For 12 months, then \$79.95 ongoing

**100Mbps**

**Unlimited Data**

⬇️ 100Mbps ⬆️ 18Mbps

Typical evening speed 7pm till 11pm

**Selected**

**\$75.00**  
Per Month  
For 12 months, then \$85.95 ongoing

**250Mbps**

**Unlimited Data**

⬇️ 211Mbps ⬆️ 22Mbps

Typical evening speed 7pm till 11pm

**Select**

### Order Summary

Minimum total cost: \$79.95. Plan costs are \$79.95 per month, with free setup.

[Key Facts Sheet: NBN Services](#) - [Learn all about NBN speeds](#) - [Monthly Discount Special](#)

- I have reviewed [Terms and Conditions](#) and [Privacy Statement](#) and agree to make this purchase
- I agree with the terms of the [nbn Technology Change](#) and have read the [Critical Information Summary](#) for my plan

**SUBMIT ORDER**

## Important Note:

By submitting an order for fibre upgrade, you acknowledge that it's your responsibility to cancel your current Fibre to the Node (FTTN) or Fibre to the Curb (FTTC) service within 7 days of activating the new Fibre to the Premises (FTTP) service.

Failure to cancel your old service will result in continued billing for both active services as the upgrade will not terminate it automatically.

Online URL:

<https://articles.spintel.net.au/article/nbn-technology-upgrade.html>