

NBN Technology Upgrade

NBN is offering an upgrade from FTTN/FTTC to FTTP for faster, more reliable internet in select areas. It involves installing new equipment inside and outside your home, with appointments scheduled with NBN-approved technicians.

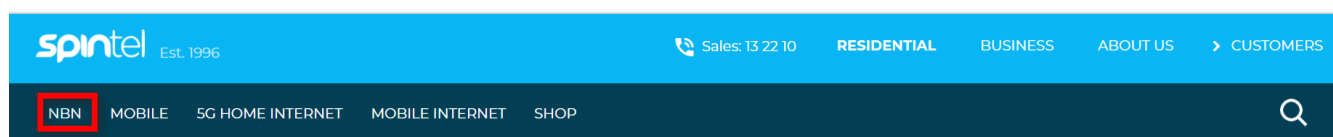
Click [here](#) to learn more about the technology upgrade.

To check if your area is eligible for an upgrade, you can visit our website or log in to My Account if you're an existing customer.

Here are the detailed steps to guide you:

Through the Website

1. Visit our [website](#) and navigate to the NBN section.



2. Enter your service address in the search bar and click on Check Address

NBN BUNDLES

Enter your address to see what service is available in your area

Override



Start typing your address then select it from list

Check Address

3. Scroll down and you will see "Free Fibre Upgrade Available" if your area is eligible. Select your desired high-speed plan with "Free Fibre Upgrade" to place an order.

CHOOSE YOUR NBN PLAN

FREE FIBRE UPGRADE AVAILABLE

Your address is eligible for a free nbn® Fibre to the Premises (FTTP) Upgrade. Fibre grants you access to higher speed plans, and more reliable internet access. Just pick a plan, and we'll handle the rest - [Find Out More](#).

<p>\$49 Per Month</p> <p>For 6 months, then \$54.95 ongoing*</p> <p>⬇️ 25Mbps ⬆️ 8Mbps</p> <p>Typical evening speed 7pm till 11pm</p> <ul style="list-style-type: none">⬇️ Unlimited Data⬇️ New Customer Discount*⬇️ \$0 Setup⬇️ No Lock-In Contract <p>Select</p>	<p>\$69 Per Month</p> <p>For 6 months, then \$79.95 ongoing*</p> <p>⬇️ 100Mbps ⬆️ 18Mbps</p> <p>Typical evening speed 7pm till 11pm</p> <ul style="list-style-type: none">⬇️ Unlimited Data⬇️ New Customer Discount*⬇️ \$0 Setup⬇️ No Lock-In Contract <p>Select</p>	<p>⚡ Free Fibre Upgrade</p> <p>\$69 Per Month</p> <p>For 12 months, then \$79.95 ongoing</p> <p>⬇️ 100Mbps ⬆️ 18Mbps</p> <p>Typical evening speed 7pm till 11pm</p> <ul style="list-style-type: none">⬇️ Unlimited Data⬇️ \$0 Setup⬇️ No Lock-In Contract <p>Selected</p>	<p>⚡ Free Fibre Upgrade</p> <p>\$75 Per Month</p> <p>For 12 months, then \$85.95 ongoing</p> <p>⬇️ 211Mbps ⬆️ 22Mbps</p> <p>Typical evening speed 7pm till 11pm</p> <ul style="list-style-type: none">⬇️ Unlimited Data⬇️ \$0 Setup⬇️ No Lock-In Contract <p>Select</p>
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📞 Call Us

Our friendly Sales team are waiting to help you now, please call [13 22 10](tel:132210)

💬 Chat with us

[Chat with us now](#), or leave a message and we'll get back to you.

Plan Total

\$69.00/month

Follow the prompts to complete your order. To view the NBN technology upgrade terms, click here.

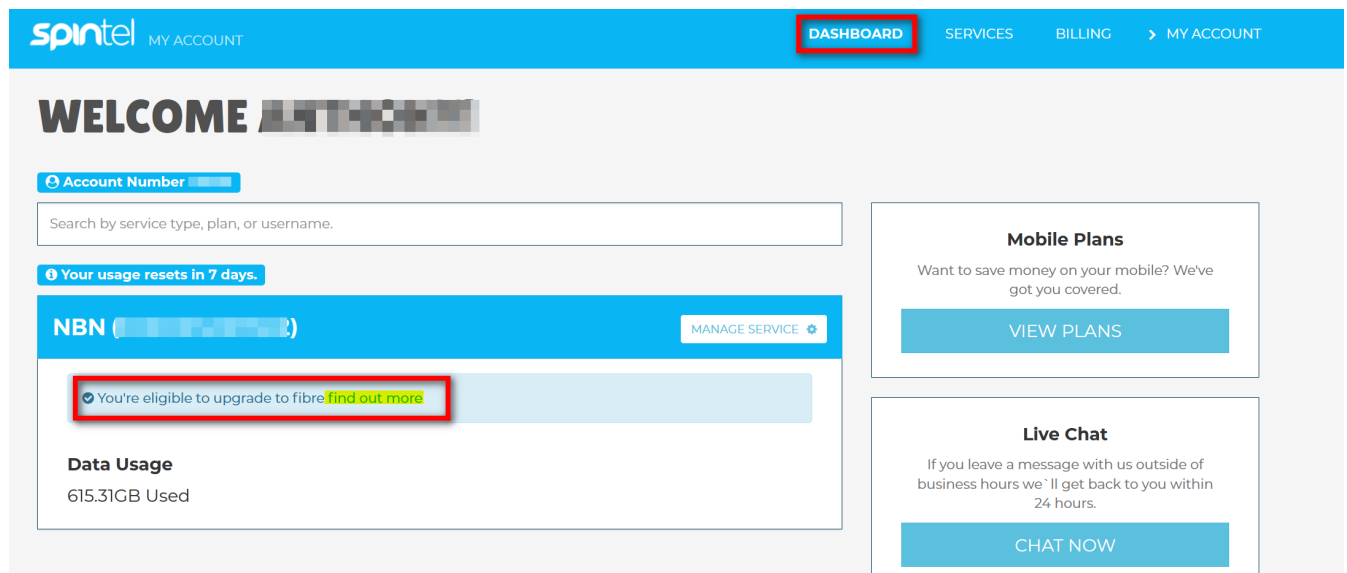
Please note that upgrading to a new service type (FTTP) typically does not

automatically cancel your old FTTN or FTTC service. To avoid ongoing charges, ensure you cancel the old service once the upgrade is complete.

Through My Account

If you're an existing SpinTel customer on FTTN or FTTC and wish to upgrade to FTTP, follow the steps below to submit your order through My Account.

1. Login to your online account and go to the Dashboard



The screenshot shows the SpinTel My Account Dashboard. At the top, there is a blue navigation bar with the SpinTel logo and 'MY ACCOUNT' text. To the right of the logo, the word 'DASHBOARD' is highlighted with a red box. Further right are links for 'SERVICES', 'BILLING', and 'MY ACCOUNT'. Below the navigation bar, the main content area has a 'WELCOME' message followed by a blurred user profile picture. On the left side, there is a section for 'Account Number' with a search bar. Below that, a blue banner indicates 'Your usage resets in 7 days.' Underneath this banner, the user's NBN number is displayed in a blue box, followed by a 'MANAGE SERVICE' button. A red box highlights a message that says 'You're eligible to upgrade to fibre. find out more'. Below this, the 'Data Usage' section shows '615.31GB Used'. On the right side of the dashboard, there are two white boxes. The top one is titled 'Mobile Plans' and contains a 'VIEW PLANS' button. The bottom one is titled 'Live Chat' and contains a 'CHAT NOW' button.

2. If your area is eligible, you'll find a note similar to the one above. Click "find out more" to initiate the order.

Here you will see the available high-speed plans.

Upgrade to nbn's fast fibre

Good news, you're eligible to upgrade to fibre

Faster and more reliable – it's designed for a future where giant leaps in technology, and homes with multiple devices are the norm. Embrace the future today, with nbn's fast fibre.

What's involved in the upgrade

Once you submit your order we'll arrange your upgrade and keep you in the loop every step of the way.

You can read more about the upgrade process [here](#)

Select your new plan

<p>\$69.00 Per Month For 12 months, then \$79.95 ongoing</p> <p>100Mbps Unlimited Data ⬇️ 100Mbps ⬆️ 18Mbps Typical evening speed 7pm till 11pm</p> <p>Selected</p>	<p>\$75.00 Per Month For 12 months, then \$85.95 ongoing</p> <p>250Mbps Unlimited Data ⬇️ 211Mbps ⬆️ 22Mbps Typical evening speed 7pm till 11pm</p> <p>Select</p>
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3. Select your desired plan and tick on the boxes to confirm the Terms then submit the order.

Select your new plan

<p>\$69.00 Per Month For 12 months, then \$79.95 ongoing</p> <p>100Mbps Unlimited Data ⬇️ 100Mbps ⬆️ 18Mbps Typical evening speed 7pm till 11pm</p> <p>Selected</p>	<p>\$75.00 Per Month For 12 months, then \$85.95 ongoing</p> <p>250Mbps Unlimited Data ⬇️ 211Mbps ⬆️ 22Mbps Typical evening speed 7pm till 11pm</p> <p>Select</p>
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Order Summary

Minimum total cost: \$79.95. Plan costs are \$79.95 per month, with free setup.

[Key Facts Sheet: NBN Services](#) - [Learn all about NBN speeds](#) - [Monthly Discount Special](#)

- ☒ I have reviewed [Terms and Conditions](#) and [Privacy Statement](#) and agree to make this purchase
- ☒ I agree with the terms of the [nbn Technology Change](#) and have read the [Critical Information Summary](#) for my plan

SUBMIT ORDER

Important Note:

By submitting an order for fibre upgrade, you acknowledge that it's your responsibility to cancel your current Fibre to the Node (FTTN) or Fibre to the

Curb (FTTC) service within 7 days of activating the new Fibre to the Premises (FTTP) service.

Failure to cancel your old service will result in continued billing for both active services as the upgrade will not terminate it automatically.

Online URL:

<https://articles.spintel.net.au/article/nbn-technology-upgrade.html>