Fixing FTTN/B Dropouts: Troubleshooting Guide

Dropouts You Might Notice

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Likely Causes

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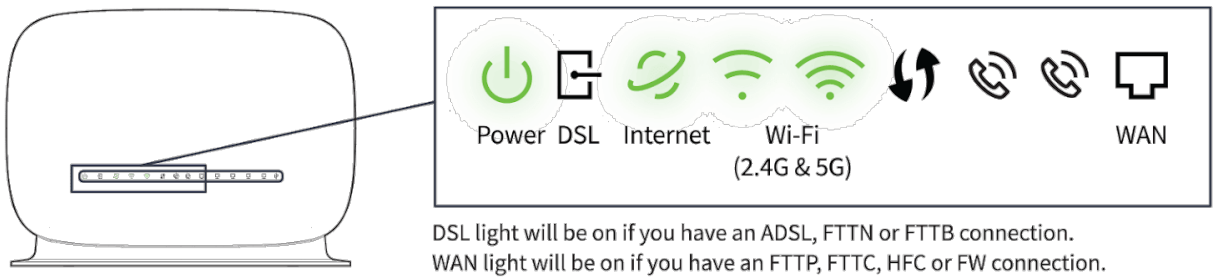
Lights to Check on Your Modem/Router



DSL light will be on if you have an ADSL, FTTN or FTTB connection.
WAN light will be on if you have an FTTP, FTTC, HFC or FW connection.

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Step-by-Step Troubleshooting

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