## How to Sign Up for an eSIM with SpinTel

All SpinTel mobile plans are compatible with eSIM. If you'd like to use one instead of a physical SIM, please make sure your device supports eSIM before placing an order. For new accounts, please prepare a valid ID.

### Steps to order an eSIM:

1. Visit the **Mobile** section on the **SpinTel** website.



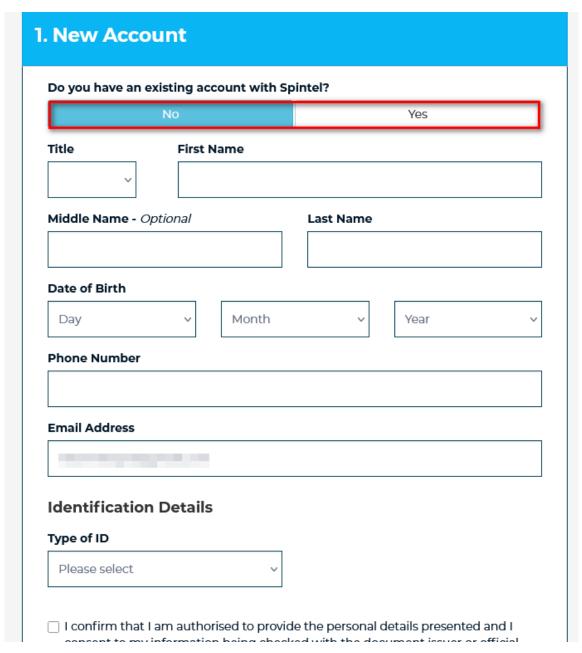
2. Select your preferred plan and click **Buy Now**.

# **Buy Now**

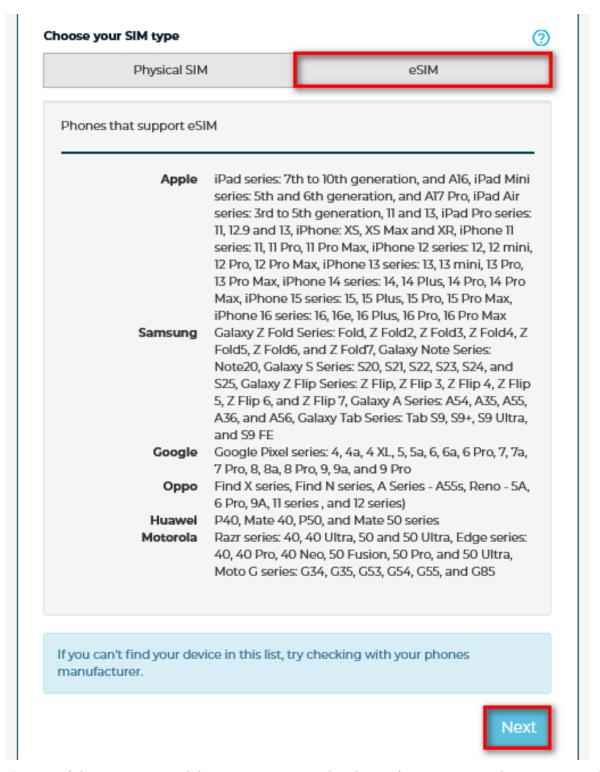
3. Enter your email address, then click **Proceed to New Checkout**.



On the **Secure Checkout** page:

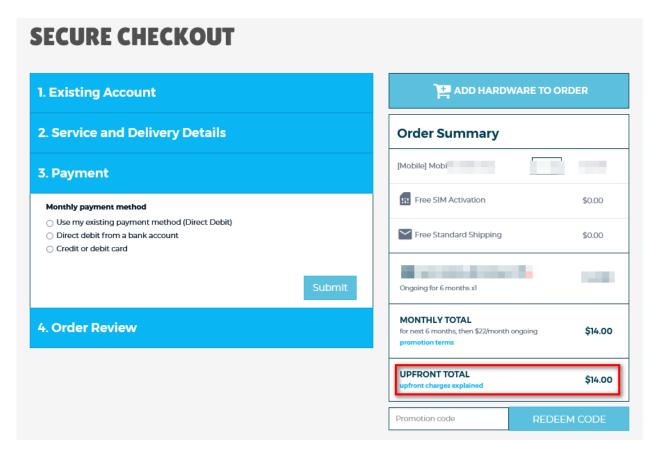


- If you want to add this order to your existing account, choose **YES** on "Do you have an existing account with SpinTel" and you'll be asked to log in.
- If you're creating a new account, choose **NO**, and you'll be asked to complete a short form.
- 4. Choose eSIM from the SIM type and hit **Next**.



5. Provide your monthly payment method, review your order, accept the Terms and Conditions, and click **Submit**.

Important: Your first month's service fee will be charged during the order process.



#### **What Happens Next:**

- Once your request is submitted, you'll receive an order confirmation email. Then, proceed to activate your mobile eSIM through the activation page.
- A **QR code** will be sent to your registered email address shortly after activation. Note: If transferring a number, please wait until your current SIM no longer registers on the network before scanning and installing your eSIM.
- Follow the instructions in the email to scan the QR code and activate your eSIM on your device. For a complete guide, refer to this <u>article</u>.

If you experience any issues during activation, our support team will be available to assist. Call us at 1300 303 375 or initiate an online chat, and we'll be with you.

### Online URL:

https://articles.spintel.net.au/article/how-to-sign-up-for-an-esim-with-spintel.html