# Is the Optus 5G Modem Router Compatible with 4G?

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Yes, the Optus 5G modem router supports both 5G and 4G networks.

As you may know, SpinTel's wireless and mobile broadband services run on the Optus network. If you're considering SpinTel's 5G Home Wireless Broadband service but are concerned about fluctuating 5G coverage in your area, you're in safe hands. Optus 5G modem is designed to support 4G fallback\*, ensuring you stay connected, even when 5G isn't available.

### How does it work?

When you're connected to the 5G Home Wireless broadband service, the modem will automatically connect to the **fastest available network**. That means:

- If 5G coverage is strong, you'll enjoy the benefits of ultra-fast speeds and low latency.
- If the 5G connection falters or becomes temporarily unavailable, the modem will seamlessly switch over to the 4G network\*\*, helping maintain a stable internet connection without you needing to do anything.

This feature ensures **reliable internet performance throughout the day**, especially in areas where 5G coverage may not yet be consistently strong.

# Do I need to configure anything?

There's **no manual setup needed**. The transition happens seamlessly, ensuring a reliable and uninterrupted internet experience throughout the day.

## Things to keep in mind

While 4G fallback adds an extra layer of reliability, it's important to note:

\*\*4G fallback is dependent on 4G coverage availability in your area.

# I'm looking to get 5G Home Wireless Broadband

Before signing up, you can check if your address is 5G-ready by visiting and entering your address to confirm coverage.



#### Online URL:

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