

# International Calls not Working

See this [article](#) for a guide in making an international call. Otherwise, check the details below for more tips when you encounter an error.

1. Make sure [International calling](#) feature has been enabled (For VoIP services, [contact us](#) to enable)
2. If the international number you wish to call starts with a 0 (zero), you must drop this digit when dialing the number. The 0 (zero) is a so called "trunk code" used for domestic calls within many countries.

Here's a [list of trunk codes](#) for all countries. An exception to the Trunk Code rule explained above is Italy, where geographic area codes start with zero.

You may visit this [website](#) to check how to dial internationally from Australia to any countries.

## Calling from any country

Check out the calling rate per minute on our [international call rates support page](#), or select the type of service you are using, then click **International** tab.



## INTERNATIONAL RATES

### International Roaming

For information on International Roaming, please view our [International Roaming Page](#)

Online URL:

<https://articles.spintel.net.au/article/international-calls-not-working.html>