

International Calls not Working

See this [article](#) for a guide in making an international call. Otherwise, check the details below for more tips when you encounter an error.

1. Make sure [International calling](#) feature has been enabled (For VoIP services, [contact us](#) to enable)
2. If the international number you wish to call starts with a 0 (zero), you must drop this digit when dialing the number. The 0 (zero) is a so called "trunk code" used for domestic calls within many countries.

Here's a [list of trunk codes](#) for all countries. An exception to the Trunk Code rule explained above is Italy, where geographic area codes start with zero.

You may visit this [website](#) to check how to dial internationally from Australia to any countries.

Calling from any country

Calling from

Calling to

Submit

Check out the calling rate per minute on our [international call rates](#) support page, or select the type of service you are using, then click **International** tab.

The screenshot shows the Spintel website. At the top, there is a navigation bar with the Spintel logo (Est. 1996), a phone icon with 'Sales: 13 22 10', and links for RESIDENTIAL, BUSINESS, ABOUT US, and CUSTOMERS. Below this is a secondary navigation bar with links for MOBILE, 5G MOBILE, NBN, MOBILE INTERNET, 4G INTERNET, and 5G INTERNET. The main content area features a large blue button with the text 'INTERNATIONAL' in white, which is highlighted with a red border. Below this button are links for PLANS, COVERAGE, and TERMS. The background of the main content area has a decorative pattern of colored shapes (blue, yellow, red, grey).

INTERNATIONAL RATES

International Roaming

For information on International Roaming, please view our [International Roaming Page](#)

Select a country, you can filter options by typing in the list

Online URL:

<https://articles.spintel.net.au/article/international-calls-not-working.html>